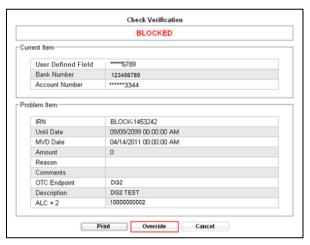## Override a LVD Record

To override a LVD Record, complete the following steps:

1. Click **Override** to override the blocked, suspended, or denied check as shown in Figure 1. An Override Check Denial dialog box appears.

Figure 1. Override Check Denial Box

💡 **Application Tips**

- When an override of a blocked check is performed in check capture, the override is a temporary, one-time event. The check remains blocked in the Master Verification Database (MVD) unless an authorized person clears the item out of the MVD database.
- Click **Cancel** to close the Check Verification window, and return the check to the customer. Click **Print** to print the Verification report as shown in Figure 2.

Figure 2. Verification Report

> SENSITIVE BUT UNCLASSIFIED
> **Verification Report**
> Date: 09/11/2014 4:48:39 PM
> Printed By: otcqef50
>
> **Verification Status :**   BLOCKED
>
> **Current Item**
>
> | User Defined Field | *****6789 |
> |---|---|
> | Bank Number | 325081885 |
> | Account Number | ******3344 |
>
> **Problem Item**
>
> | IRN | BLOCK-1683312 |
> |---|---|
> | Until Date | 09/09/2099 00:00:00 AM |
> | MVD Date | 09/11/2014 00:00:00 AM |
> | Amount | $0.00 |
> | Reason | Insufficient Funds |
> | Note | |
> | OTC Endpoint | DG2 |
> | Description | DG2 Test |
> | ALC + 2 | 1000000002 |
>
> 09/11/2014   Page 1
> SENSITIVE BUT UNCLASSIFIED

Application Tip

Click **Cancel** to close the Check Verification window. If Cancel is clicked, return the check to the customer.

2. Enter the **Login ID** and **Password** and click **Login**. A **Comment** dialog box appears.

Application Tip

A **Check Capture Supervisor** must authorize the override of the blocked, suspended, or denied check.

3. Enter a reason why the check was approved for processing and click **OK**. A notification appears stating the override was successful.

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