BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

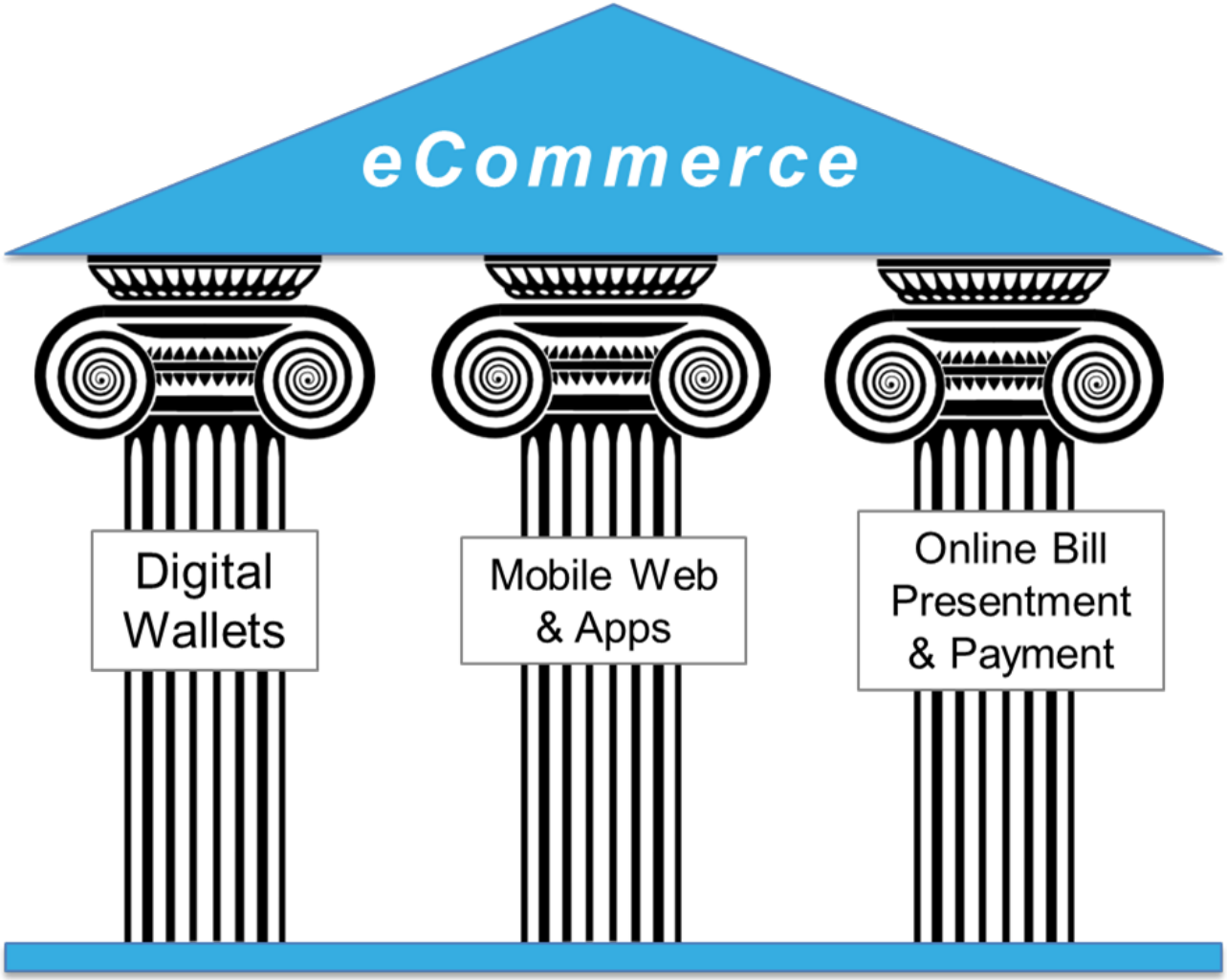
Mobile Expo

October 28, 2015

Today's Agenda

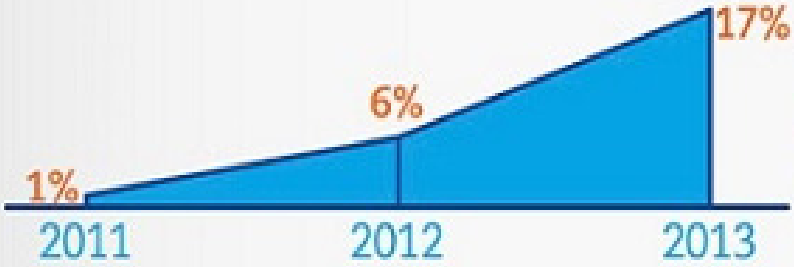
BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
4
Our THANKS!
3
Our ROAD to Success
REVOLUTIONIZE
OPTIMIZE
ANALYZE
DIGITIZE
2
Our Vision
Our vision is to transform financial management, promote efficiency, and deliver exceptional revenue collection services for the public and the Federal government and the public.
1
Our Mission
Our mission is to collect the revenue and associated information that enable the Federal government to operate and serve the public.

eCommerce Pillars



MOBILE PROGRAM:
SIMPLE, CONVENIENT
DIGITAL COLLECTIONS

• WHAT TYPE OF MCOMMERCE ARE CONSUMERS ADAPTING? •



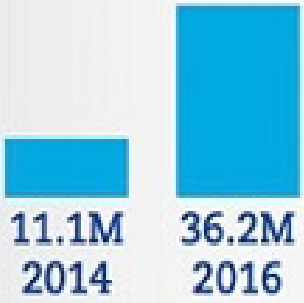
Tremendous growth occurred in the share of people who reported making a POS purchase with their smartphone in the past 24 months

During the second quarter of 2014, it was found that 45% of smartphone payment users paid for goods and services by presenting a BARCODE OR QR CODE on their device screen for cashiers to scan.

37% waved or tapped their mobile phone at the register (NEAR FIELD COMMUNICATION OR NFC).

Many retailers have NFC-BASED, contactless pay terminals already in place.

Phones compatible with Google Wallet and Apple Pay can currently use these terminals.



In 2014 alone, 11.1 MILLION U.S. users accessed near-field-communications or other contactless technology.

Research estimates that in 2016 near-field-communications will be accessed by 36.2 MILLION U.S. users.

Infographic: MercuryPay.com

The MOBILE PROGRAM PRODUCT PORTFOLIO

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U.S. DEPARTMENT OF THE TREASURY

Mobile App Demo
Mobile Check Capture

10/28/15

MOBILE CHECK CAPTURE

What does MOBILE CHECK CAPTURE do?

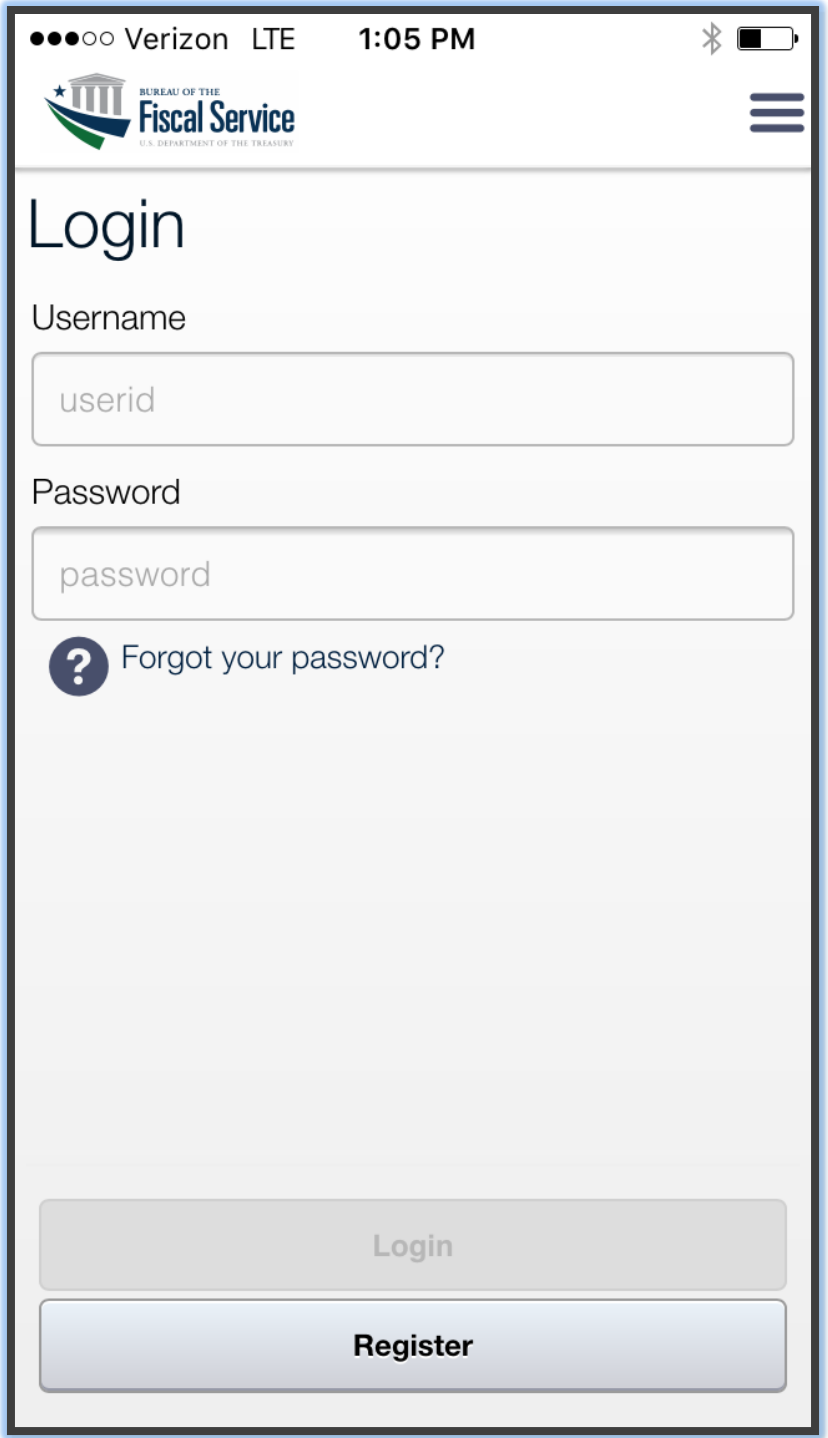
It provides government agencies with a quick, convenient, and secure way to electronically collect and deposit checks in the field

What are its BENEFITS to Agencies?

- Eliminates lost and stolen checks
- Reduces exposure of citizen PII
- Reduces exception processing
- Reduces handling costs and float
- Speeds time from point of collection to Treasury
- Removes friction in data entry process

What are its BENEFITS to Customers?

- Limits exposure of sensitive information


●●●○○ Verizon LTE 1:05 PM
BUREAU OF THE
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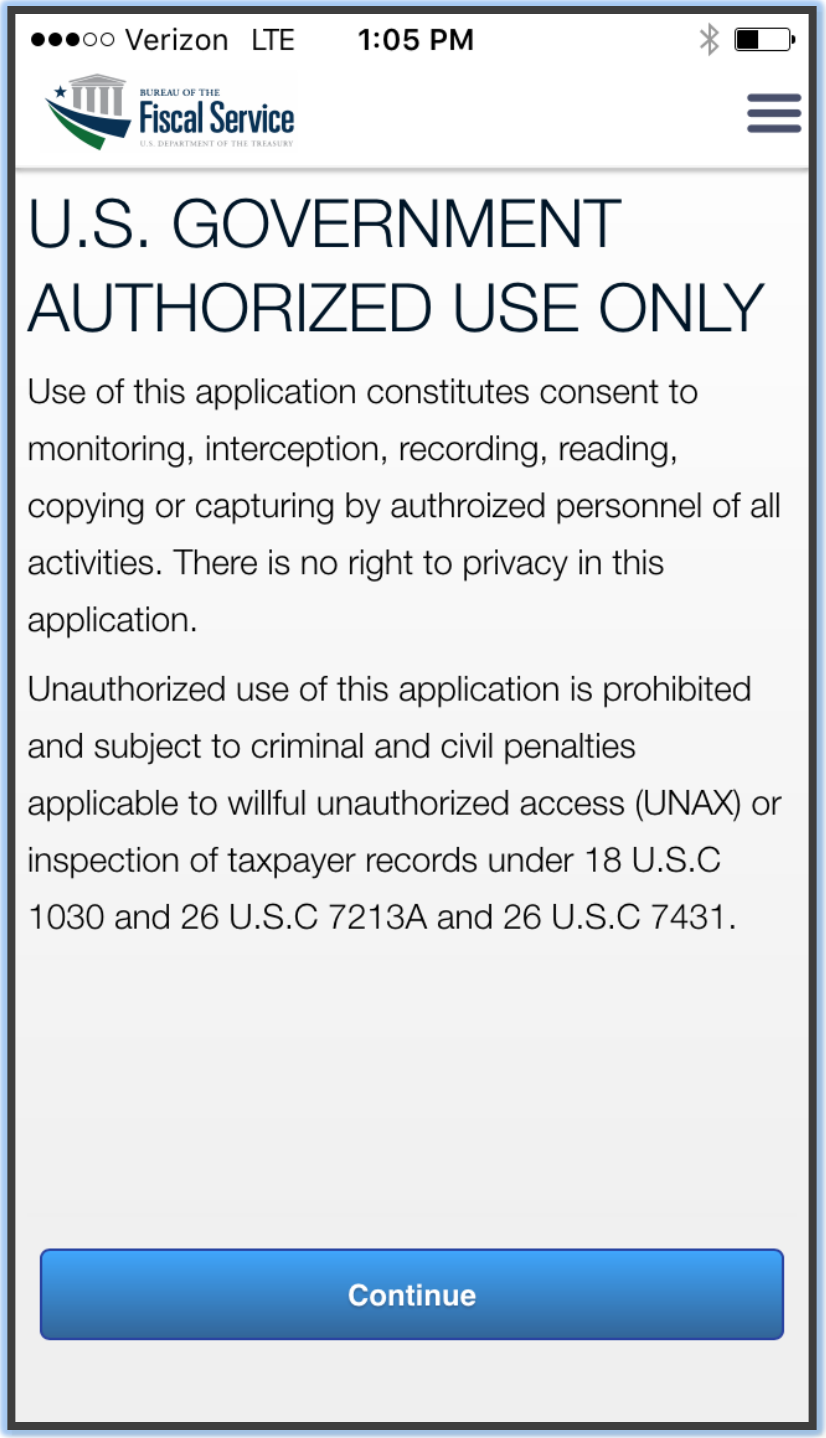
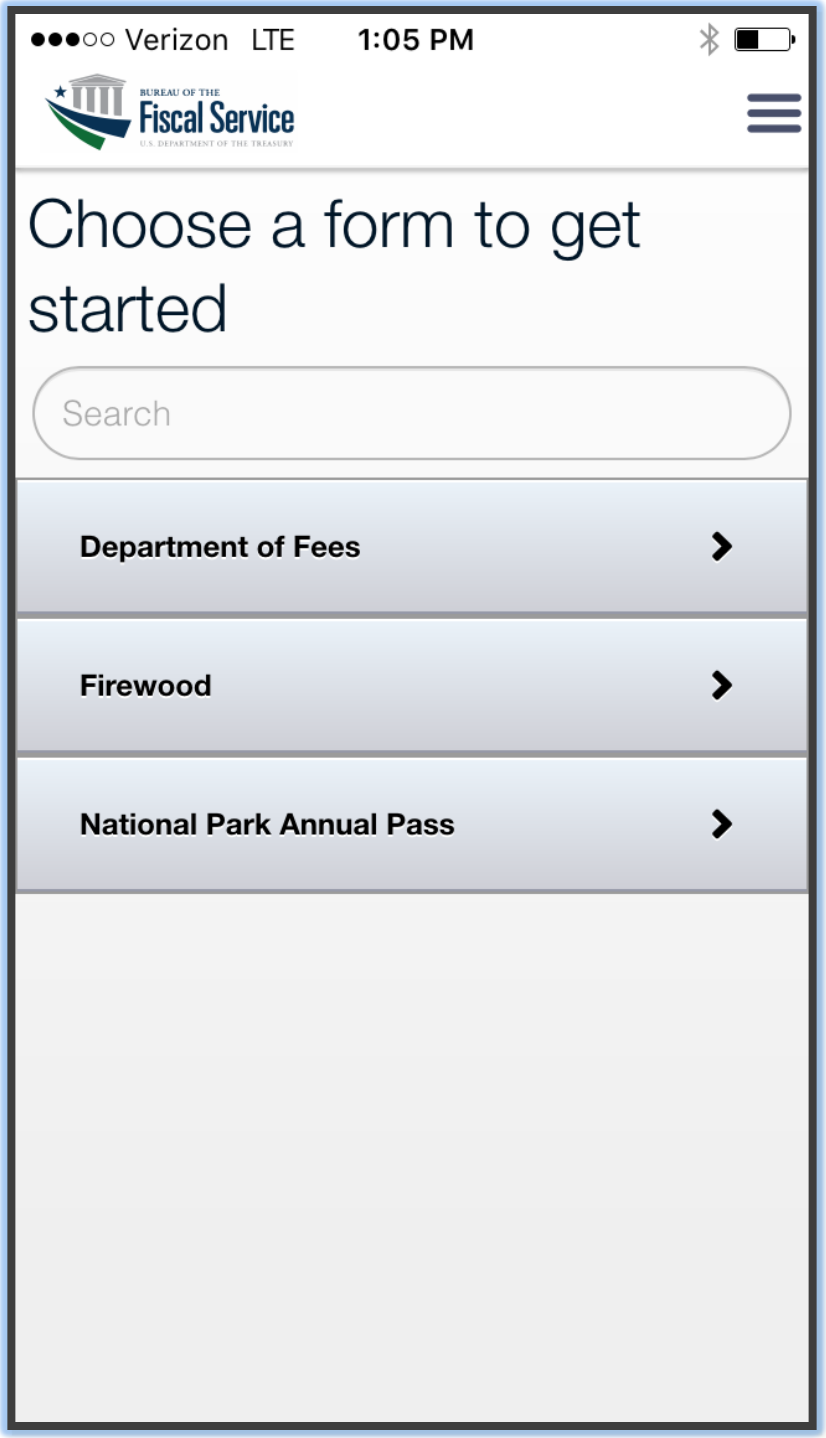
U.S. DEPARTMENT OF THE TREASURY
Login
Username
userid
Password
password
Forgot your password?
Login
Register


●●●○○ Verizon LTE 1:05 PM
BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
U.S. GOVERNMENT AUTHORIZED USE ONLY
Use of this application constitutes consent to monitoring, interception, recording, reading, copying or capturing by authroized personnel of all activities. There is no right to privacy in this application.
Unauthorized use of this application is prohibited and subject to criminal and civil penalties applicable to willful unauthorized access (UNAX) or inspection of taxpayer records under 18 U.S.C 1030 and 26 U.S.C 7213A and 26 U.S.C 7431.
Continue


●●●○○ Verizon LTE 1:05 PM
BUREAU OF THE
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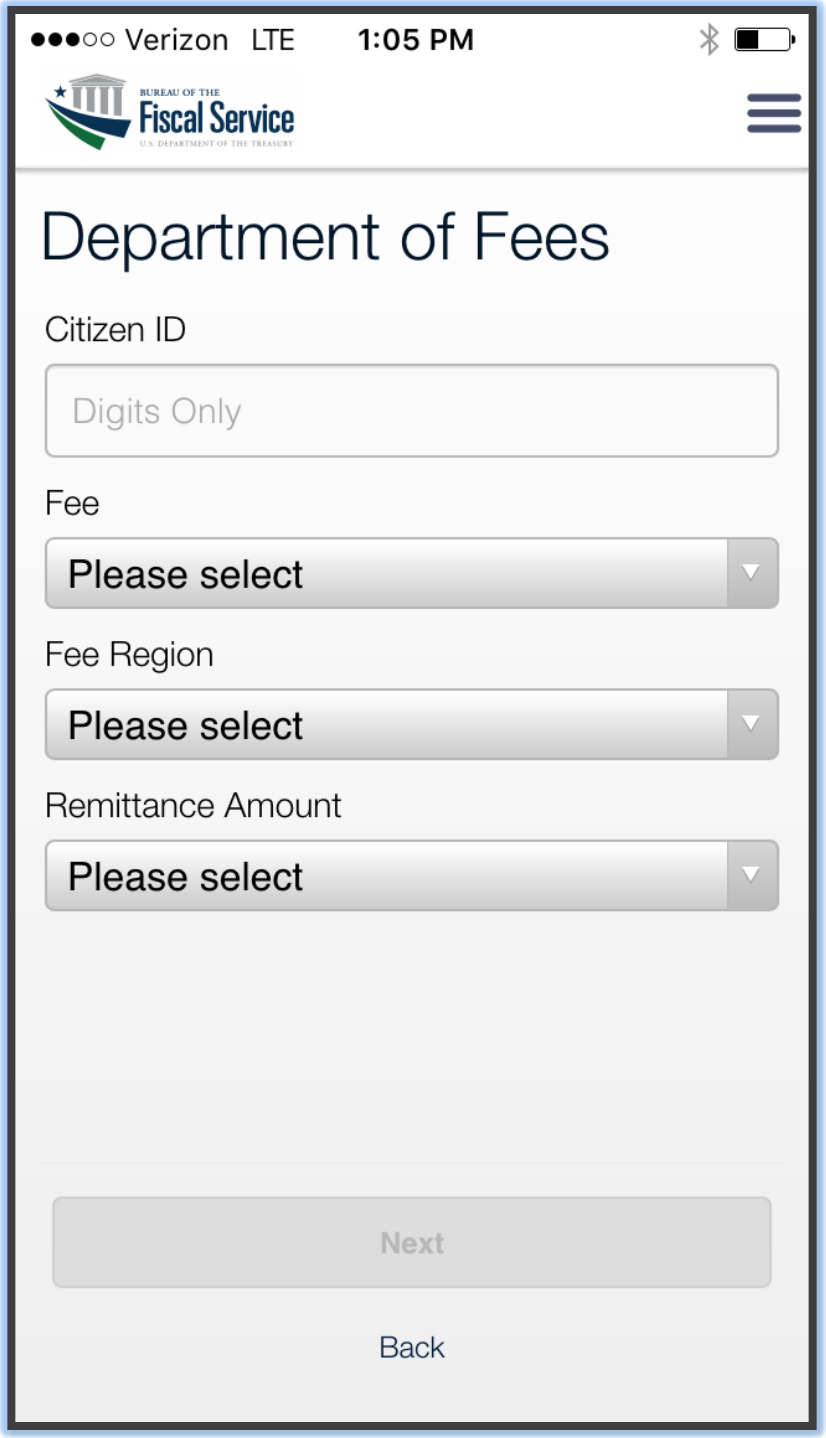
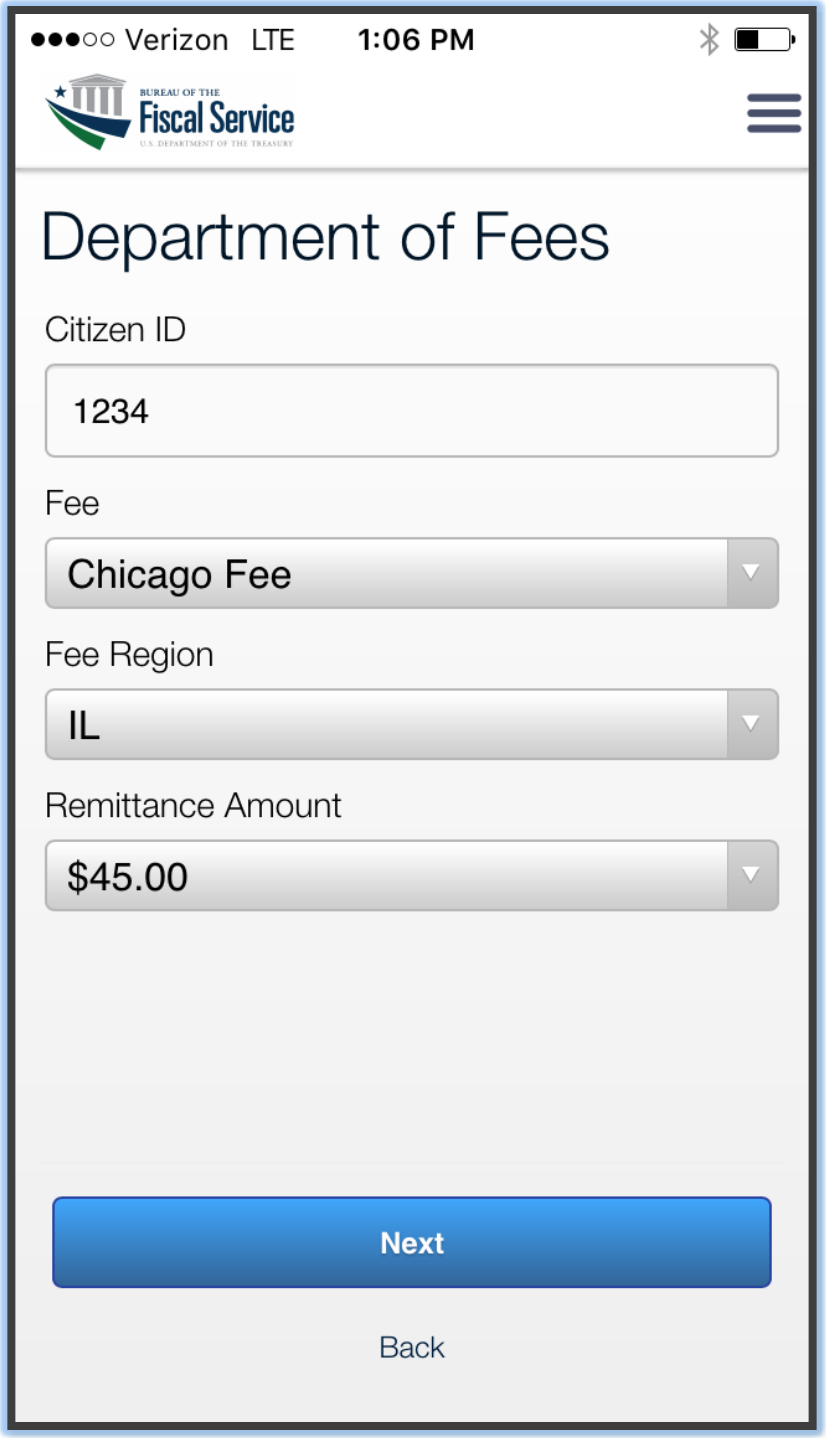
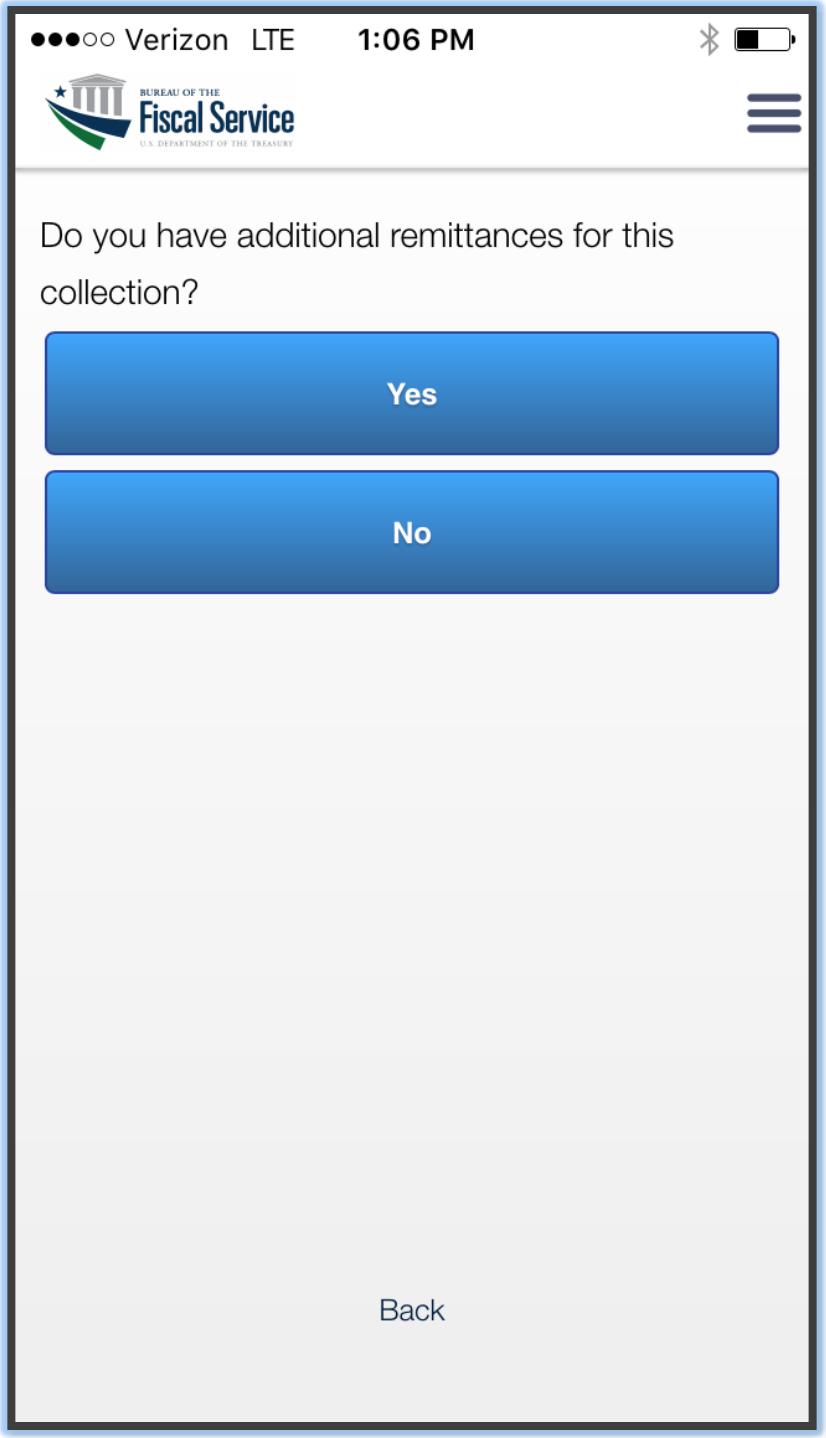
U.S. DEPARTMENT OF THE TREASURY
Choose a form to get started
Search
Department of Fees
Firewood
National Park Annual Pass


●●●○○ Verizon LTE 1:05 PM
BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
Department of Fees
Citizen ID
Digits Only
Fee
Please select
Fee Region
Please select
Remittance Amount
Please select
Next
Back


●●●○○ Verizon LTE 1:06 PM
BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
Department of Fees
Citizen ID
1234
Fee
Chicago Fee
Fee Region
IL
Remittance Amount
$45.00
Next
Back


●●●○○ Verizon LTE 1:06 PM
BUREAU OF THE
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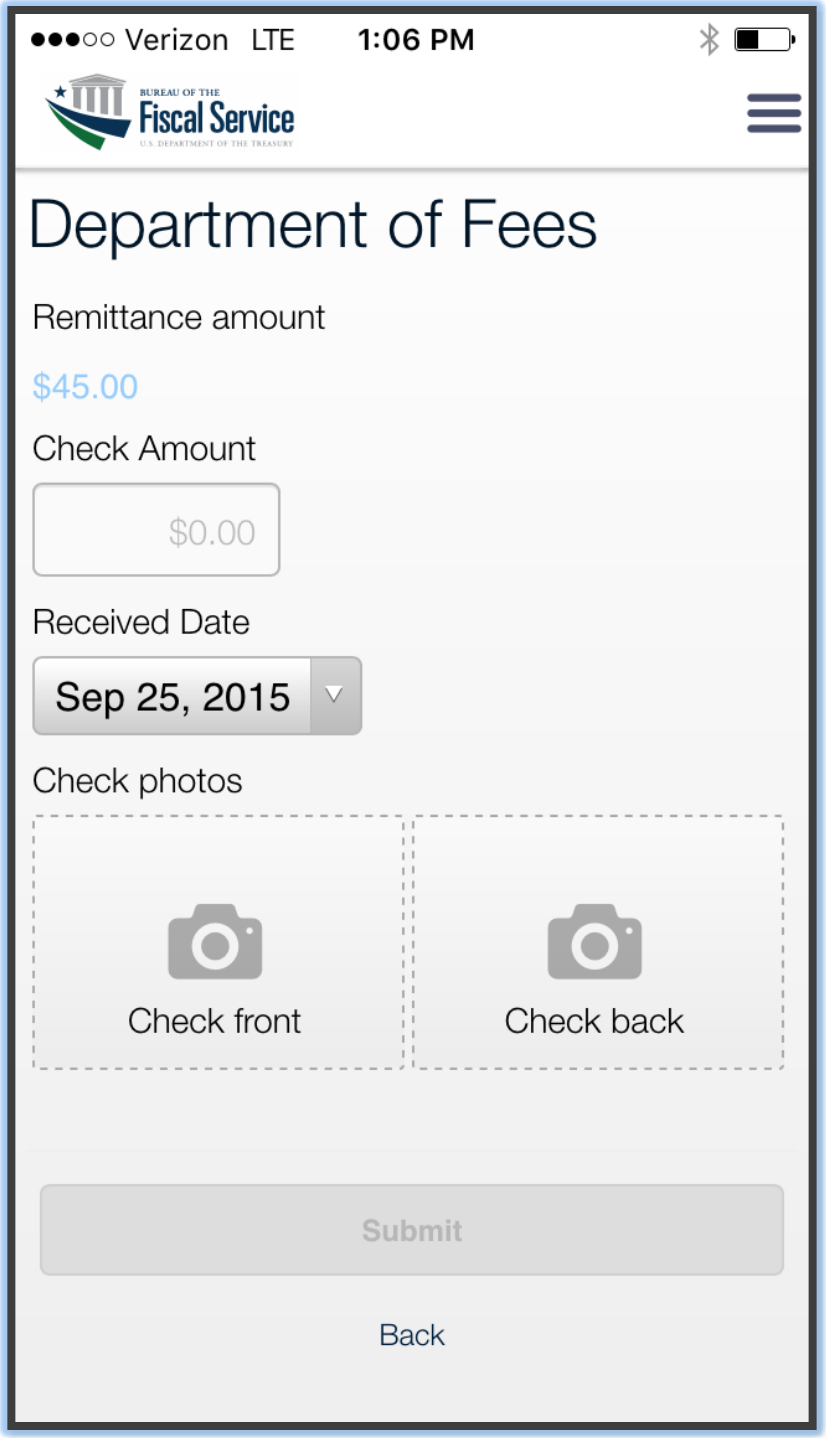
U.S. DEPARTMENT OF THE TREASURY
Do you have additional remittances for this collection?
Yes
No
Back


●●●○○ Verizon LTE 1:06 PM
BUREAU OF THE
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U.S. DEPARTMENT OF THE TREASURY
Department of Fees
Remittance amount
$45.00
Check Amount
$0.00
Received Date
Sep 25, 2015
Check photos
Check front
Check back
Submit
Back

Front Image
Center check here, then press
the Snap Photo button when ready
PAY
TO THE
ORDER OF
MEMO
SAMPLE - NOT NEGOTIABLE
powered by Mitek

Back Image
TEST IMAGE
powered by Mitek

●●●○○ Verizon LTE 1:08 PM

BUREAU OF THE Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Department of Fees

Remittance amount

$45.00

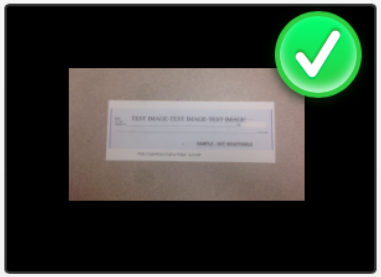
Check Amount

$45.00

Received Date

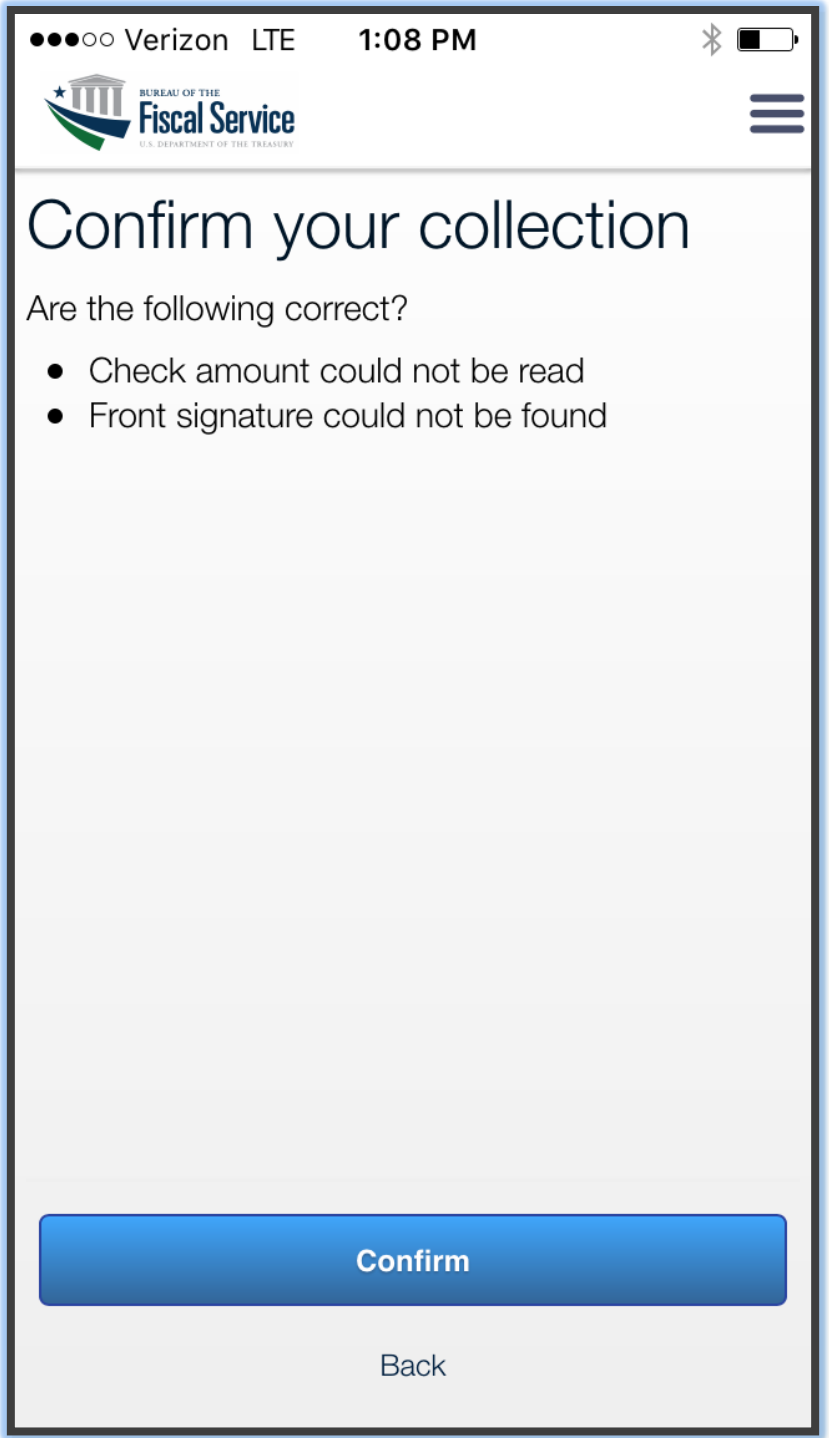
Sep 25, 2015

Check photos



Submit

Back


●●●○○ Verizon LTE
1:08 PM
BUREAU OF THE
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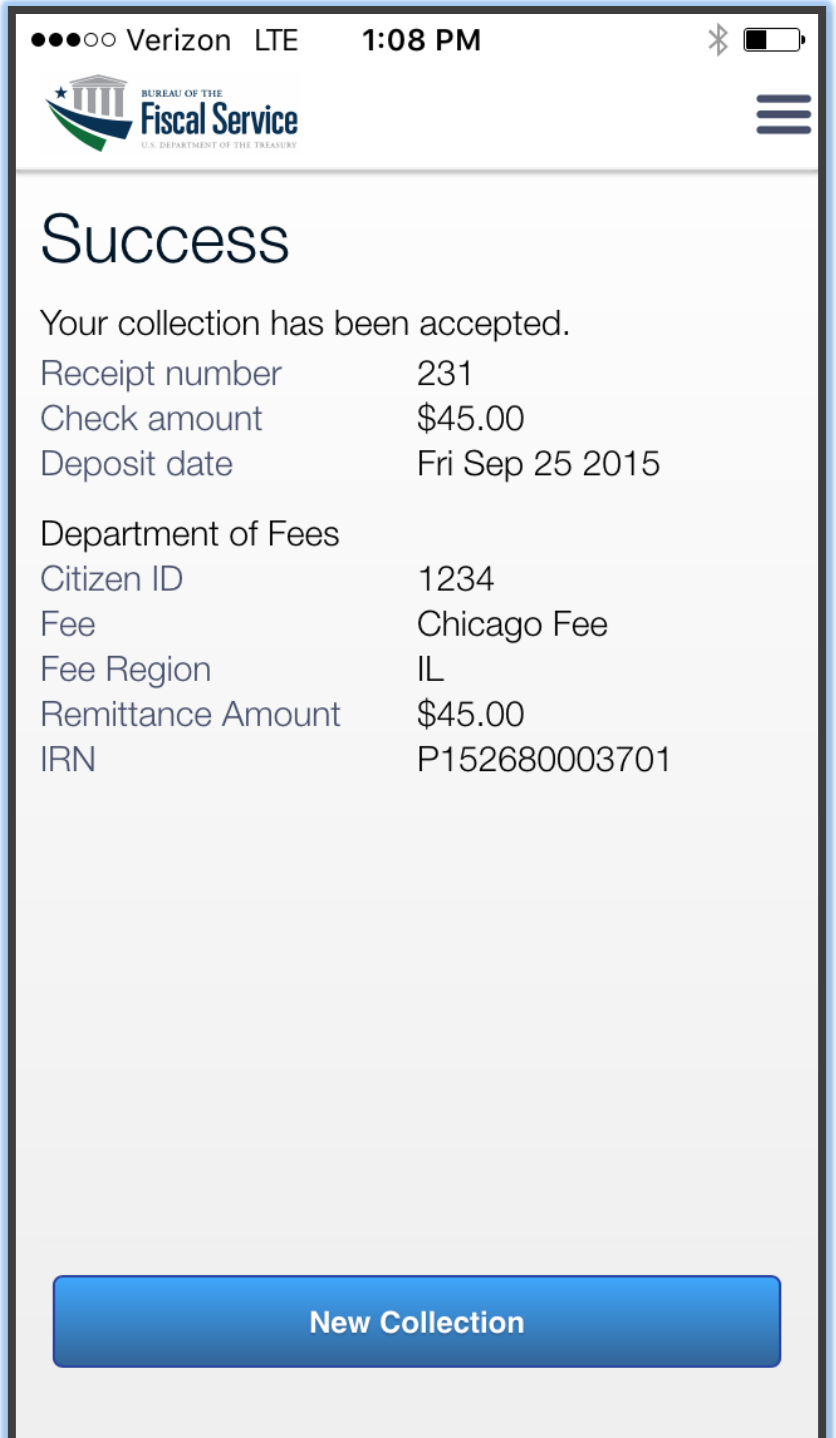
U.S. DEPARTMENT OF THE TREASURY
Confirm your collection
Are the following correct?
Check amount could not be read
Front signature could not be found
Confirm
Back


●●●○○ Verizon LTE 1:08 PM
BUREAU OF THE
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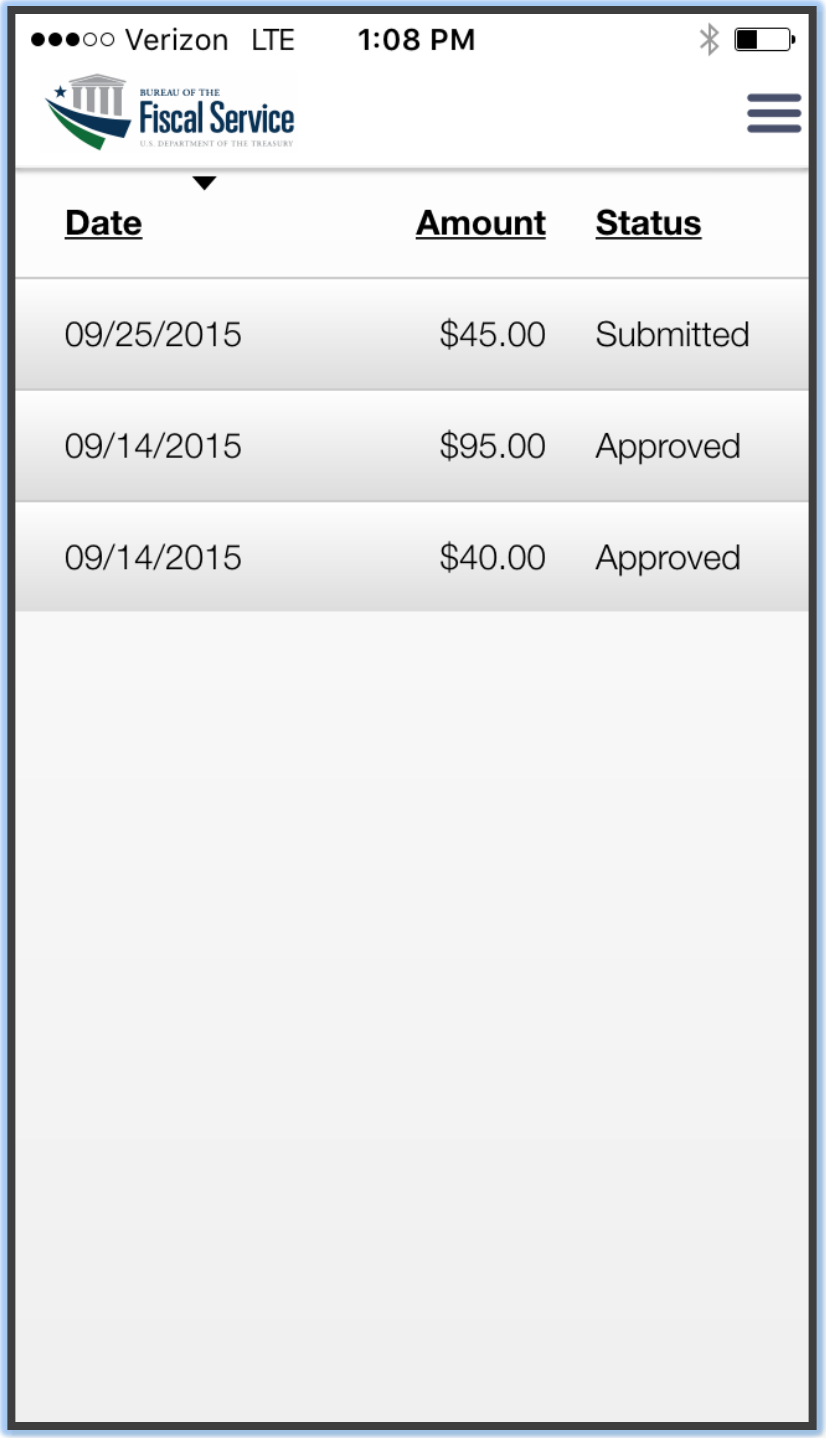
U.S. DEPARTMENT OF THE TREASURY
Success
Your collection has been accepted.
Receipt number 231
Check amount $45.00
Deposit date Fri Sep 25 2015
Department of Fees
Citizen ID 1234
Fee Chicago Fee
Fee Region IL
Remittance Amount $45.00
IRN P152680003701
New Collection


●●●○○ Verizon LTE
1:08 PM
BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
Date
Amount
Status
09/25/2015
$45.00
Submitted
09/14/2015
$95.00
Approved
09/14/2015
$40.00
Approved

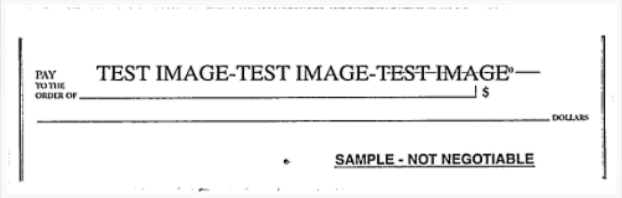
●●●○○ Verizon LTE 1:08 PM

Collection details:

Check number	002216
Amount	$45.00

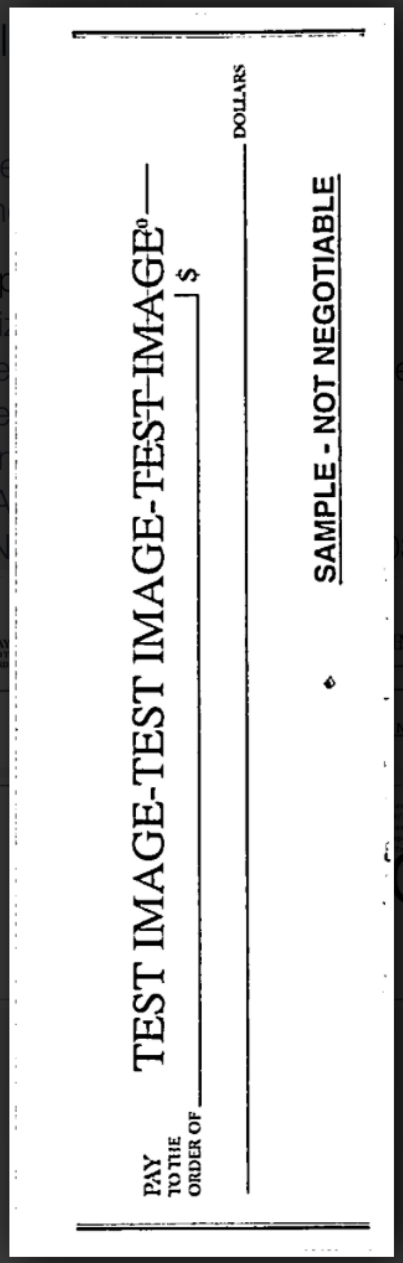
Department of Fees

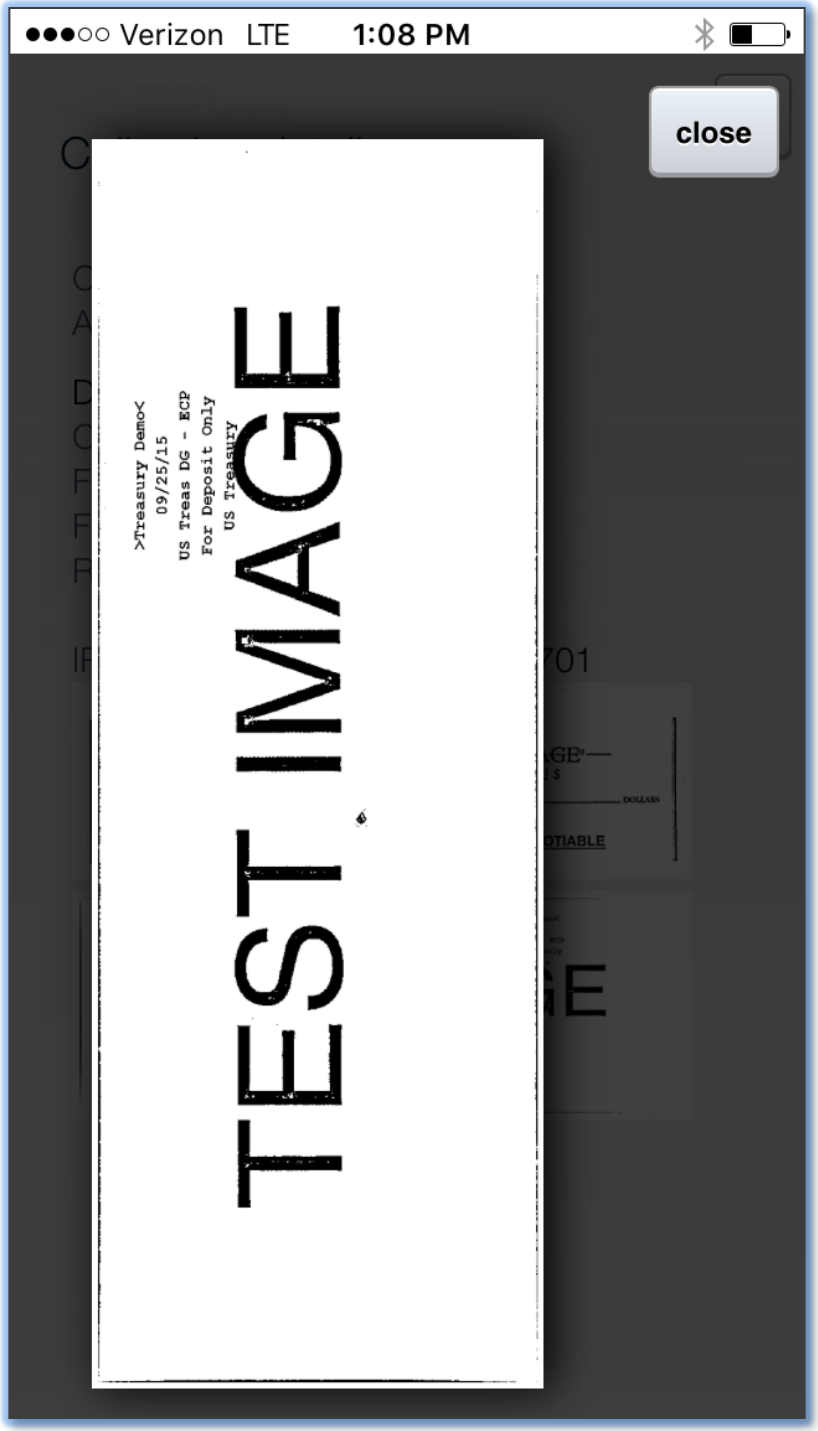
Citizen ID	1234
Fee	Chicago Fee
Fee Region	IL
Remittance Amount	$45.00
IRN	P152680003701



●●●○○ Verizon LTE 1:08 PM

close




Verizon LTE 1:08 PM
close
TEST IMAGE
>Treasury Demo<
09/25/15
US Treas DG - ECP
For Deposit Only
US Treasury

BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Mobile App Demo: The Public App

10.28.15

THE PUBLIC APP

What is THE PUBLIC APP?

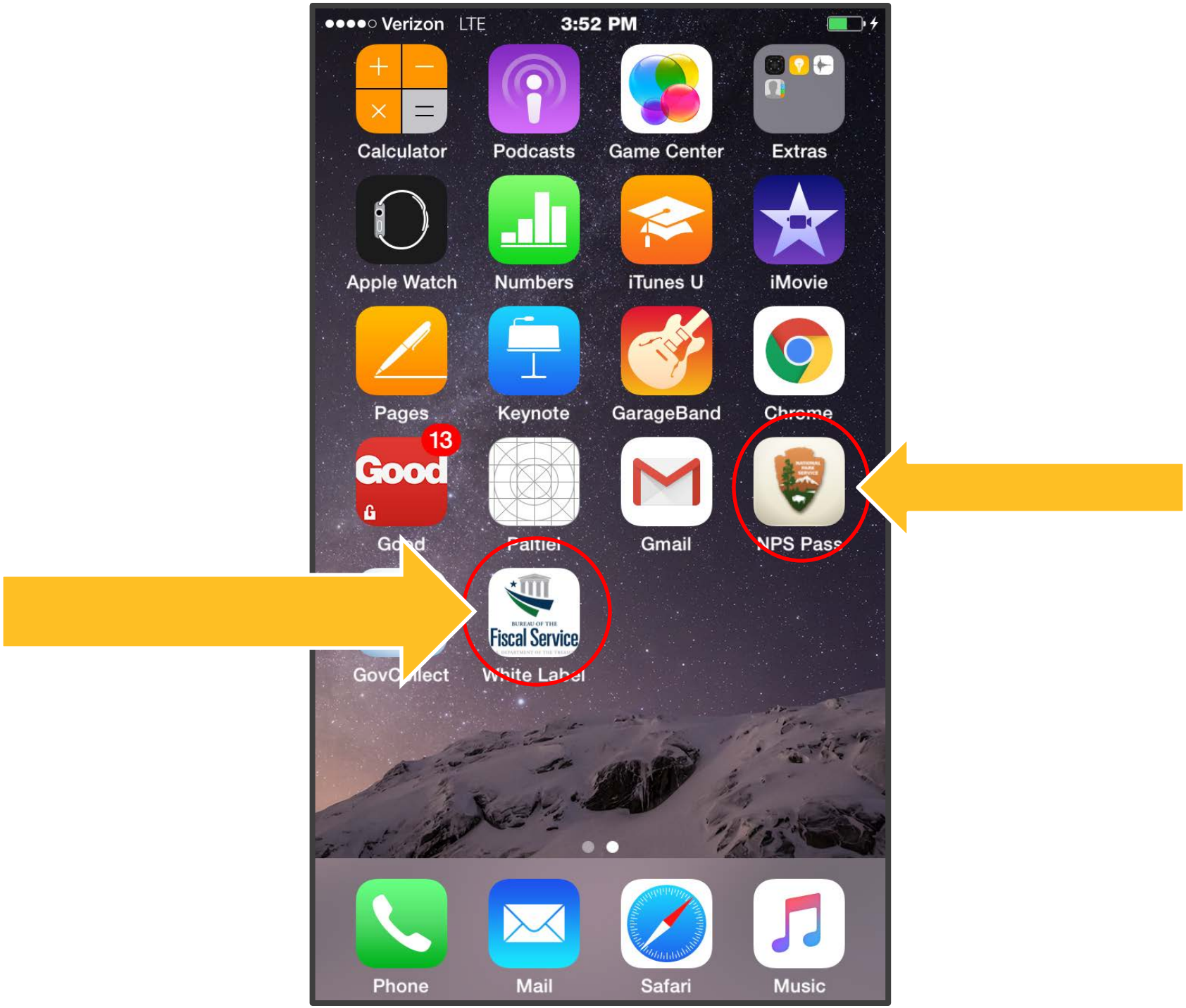
The app provides government agencies with a streamlined means to establish a branded mobile presence and enable collections with digital proof-of-purchase.

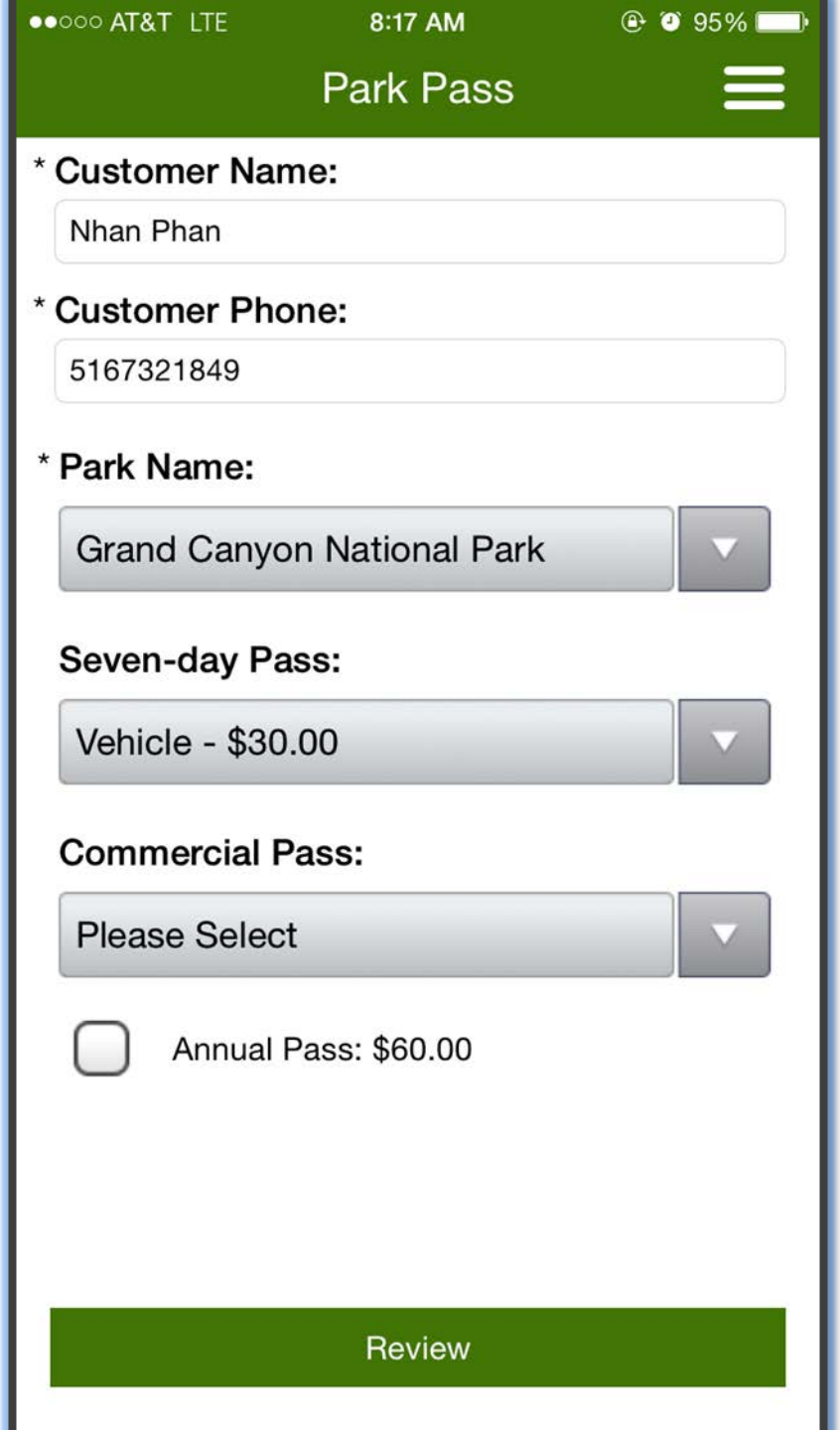
What are its BENEFITS to Agencies?

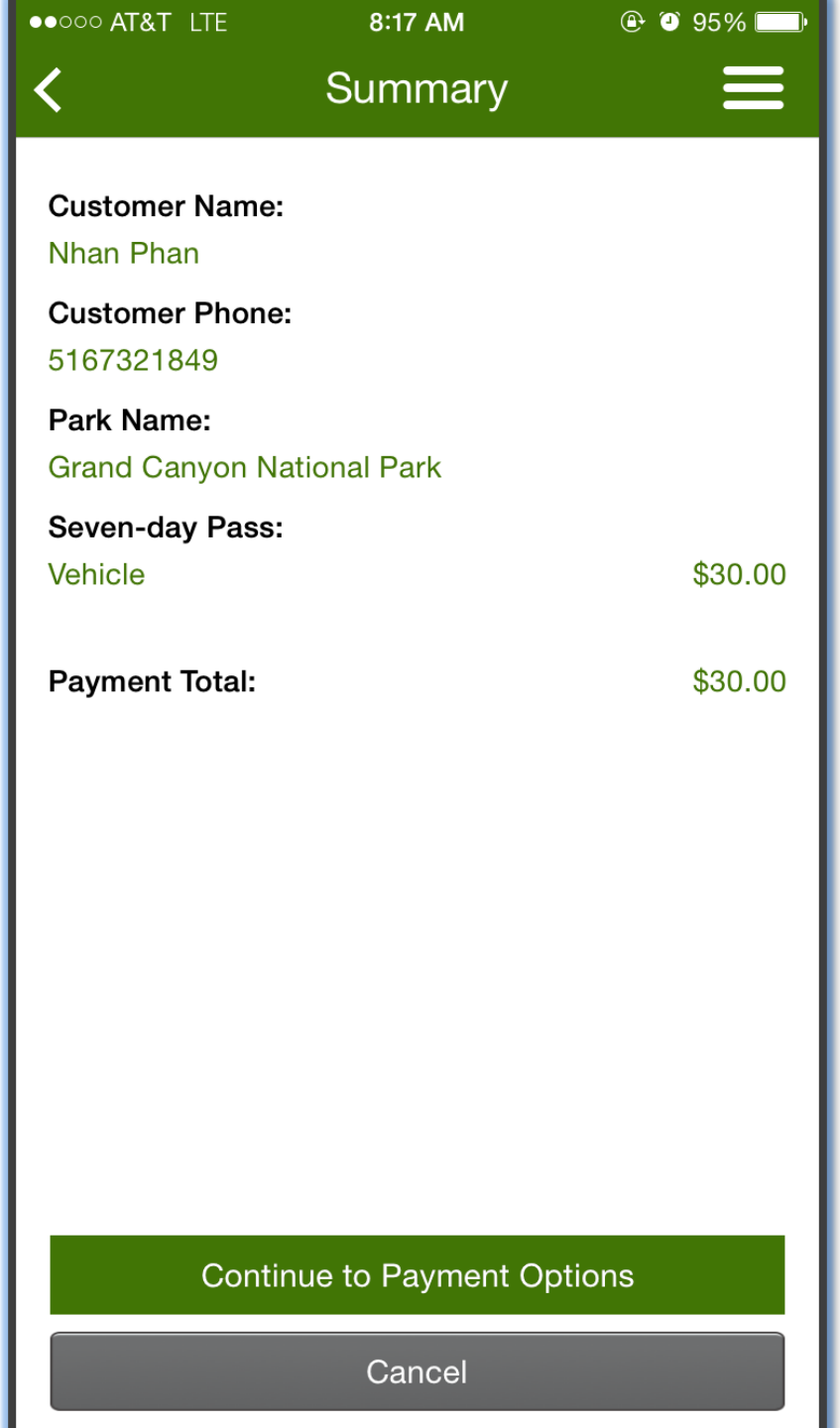
- Develop a branded mobile app presence with no development resources or IT infrastructure required
- Custom remittance forms
- Users can make payments anytime, anywhere with ACH, Card, or Digital Wallet
- Enable employees to focus on mission-critical work/line-busting
- Bringing best practices from the corporate world to the government sector

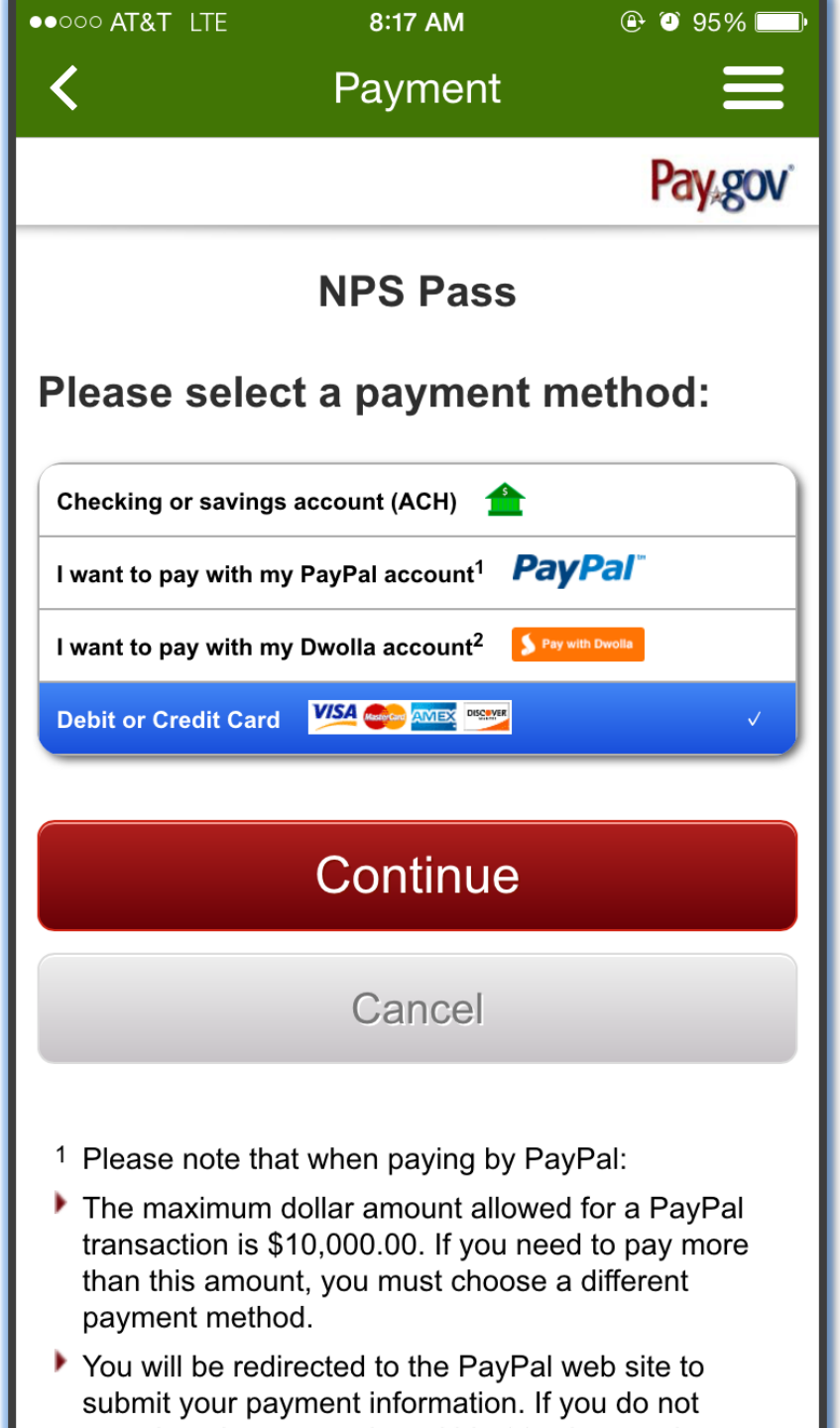
What are its BENEFITS to Customers?

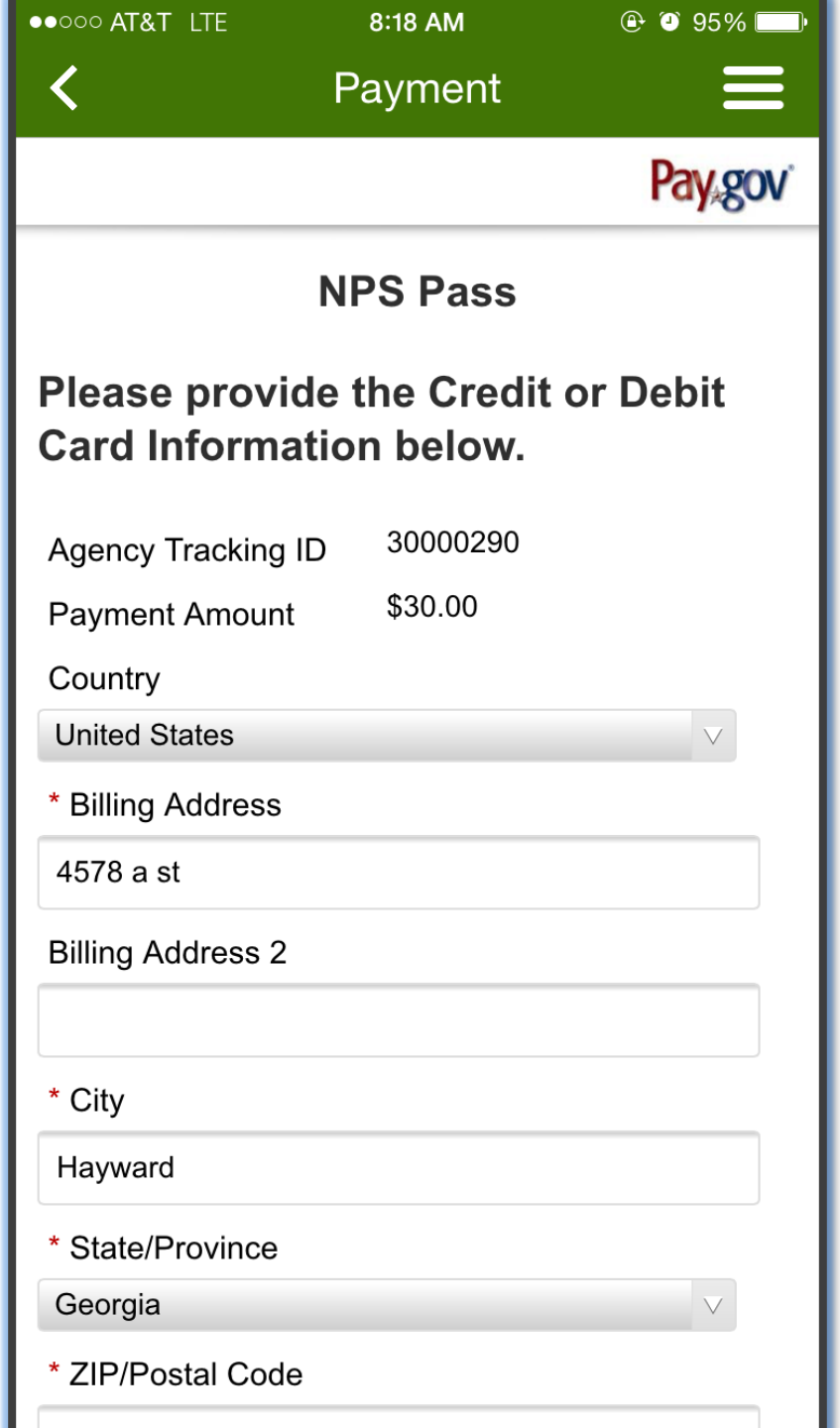
- Improved customer experience and faster, “on-to-go” service
- Digital proof-of-payment
- Convenient, secure choices in payments

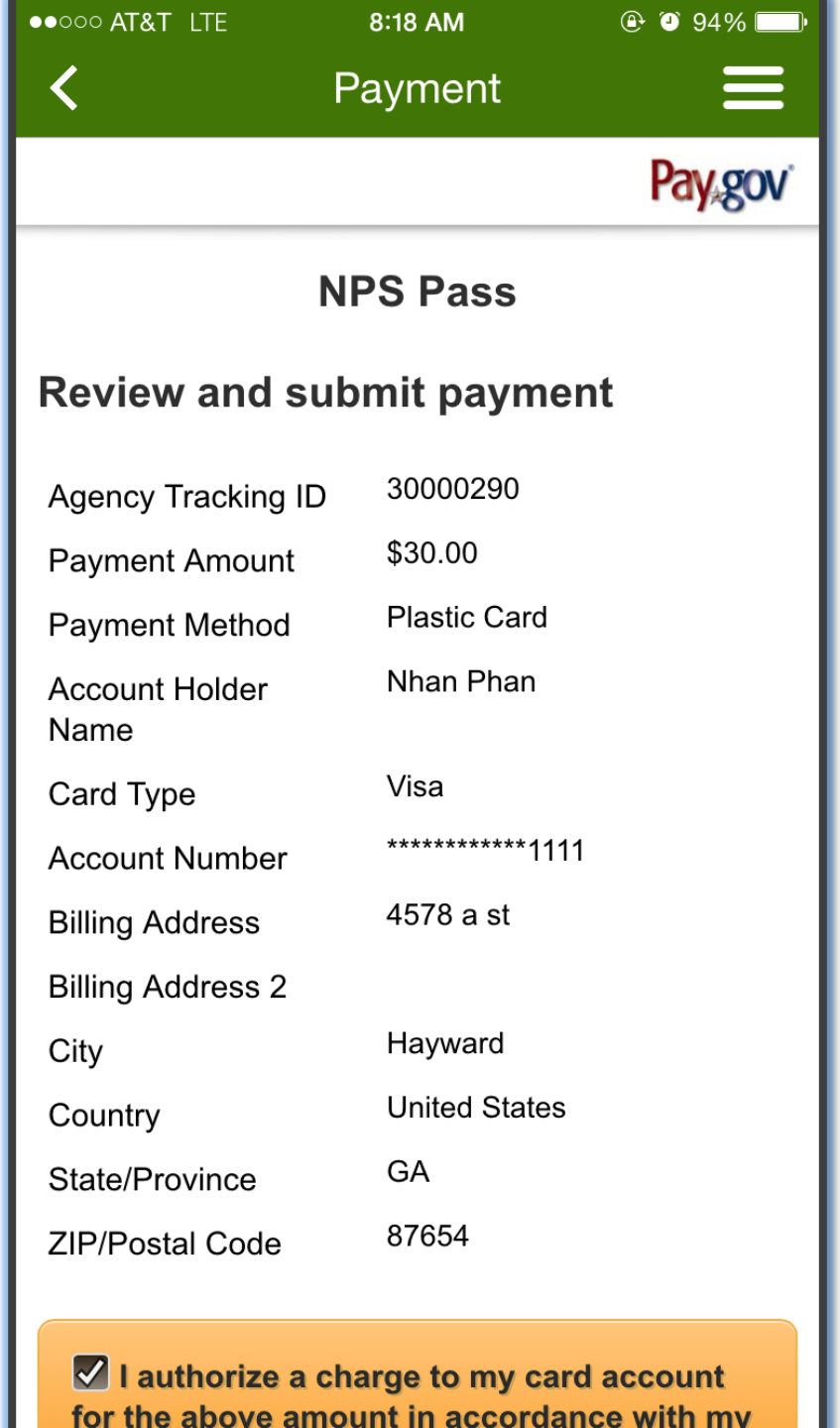

Verizon LTE 3:52 PM
Calculator
Podcasts
Game Center
Extras
Apple Watch
Numbers
iTunes U
iMovie
Pages
Keynote
GarageBand
Chrome
13
Good
Gmail
NPS Pass
White Label
Phone
Mail
Safari
Music

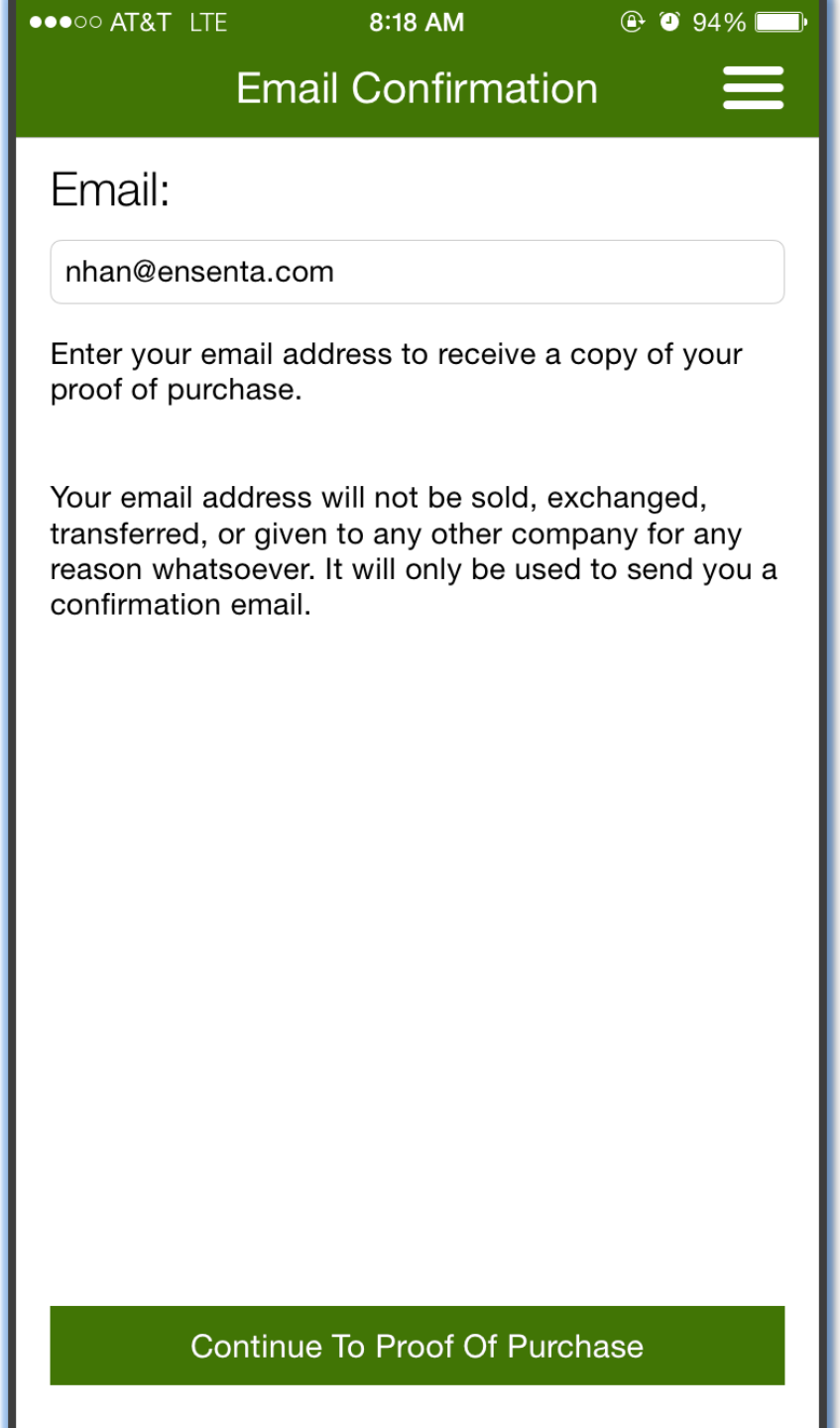

●●○○○ AT&T LTE
8:17 AM
95%
Park Pass
* Customer Name:
Nhan Phan
* Customer Phone:
5167321849
* Park Name:
Grand Canyon National Park
Seven-day Pass:
Vehicle - $30.00
Commercial Pass:
Please Select
Annual Pass: $60.00
Review


●●○○○ AT&T LTE
8:17 AM
95%
Summary
Customer Name:
Nhan Phan
Customer Phone:
5167321849
Park Name:
Grand Canyon National Park
Seven-day Pass:
Vehicle
$30.00
Payment Total:
$30.00
Continue to Payment Options
Cancel


●●○○○ AT&T LTE
8:17 AM
95%
Payment
Pay.gov
NPS Pass
Please select a payment method:
Checking or savings account (ACH)
I want to pay with my PayPal account[1]
PayPal
I want to pay with my Dwolla account[2]
Pay with Dwolla
Debit or Credit Card
VISA
AMEX
DISCOVER
Continue
Cancel
1 Please note that when paying by PayPal:
The maximum dollar amount allowed for a PayPal transaction is $10,000.00. If you need to pay more than this amount, you must choose a different payment method.
You will be redirected to the PayPal web site to submit your payment information. If you do not


●●○○○ AT&T LTE
8:18 AM
95%
Payment
Pay.gov
NPS Pass
Please provide the Credit or Debit Card Information below.
Agency Tracking ID
30000290
Payment Amount
$30.00
Country
United States
* Billing Address
4578 a st
Billing Address 2
* City
Hayward
* State/Province
Georgia
* ZIP/Postal Code


●●○○○ AT&T LTE
8:18 AM
94%
Payment
Pay.gov
NPS Pass
Review and submit payment
Agency Tracking ID 30000290
Payment Amount $30.00
Payment Method Plastic Card
Account Holder Name Nhan Phan
Card Type Visa
Account Number **********1111
Billing Address 4578 a st
Billing Address 2
City Hayward
Country United States
State/Province GA
ZIP/Postal Code 87654
I authorize a charge to my card account for the above amount in accordance with my


●●●○○ AT&T LTE
8:18 AM
94%
Email Confirmation
Email:
nhan@ensenta.com
Enter your email address to receive a copy of your proof of purchase.
Your email address will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever. It will only be used to send you a confirmation email.
Continue To Proof Of Purchase

●●●○○ AT&T LTE 8:18 AM 94%

Proof of Purchase

This is your proof of purchase. Present at kiosk for admission.

Purchased:

09/29/2015

Proof of Purchase:

3FP1AJDV

Account Number:

x1111

Customer Name:

Nhan Phan

Customer Phone:

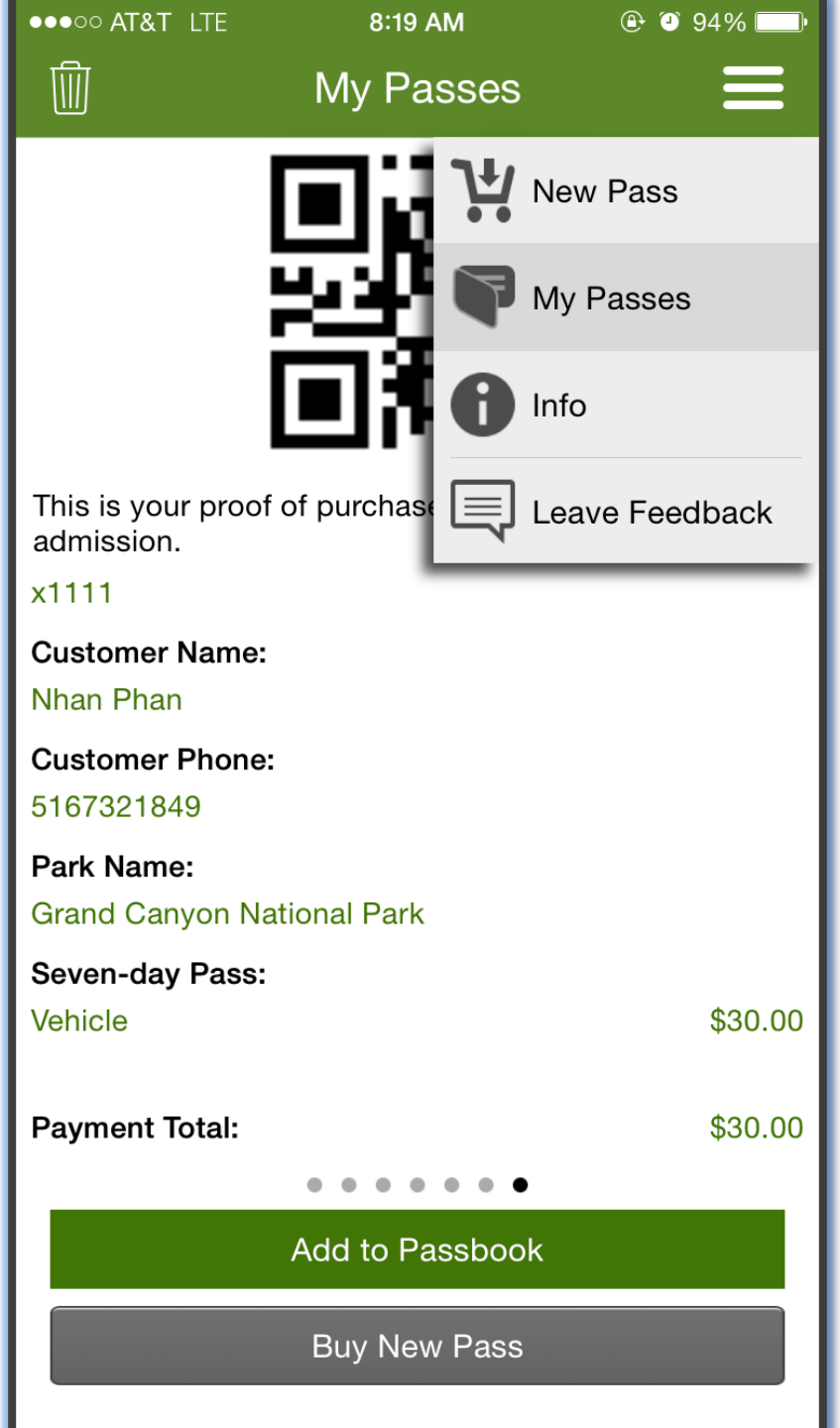
5167321849

Park Name:

Grand Canyon National Park

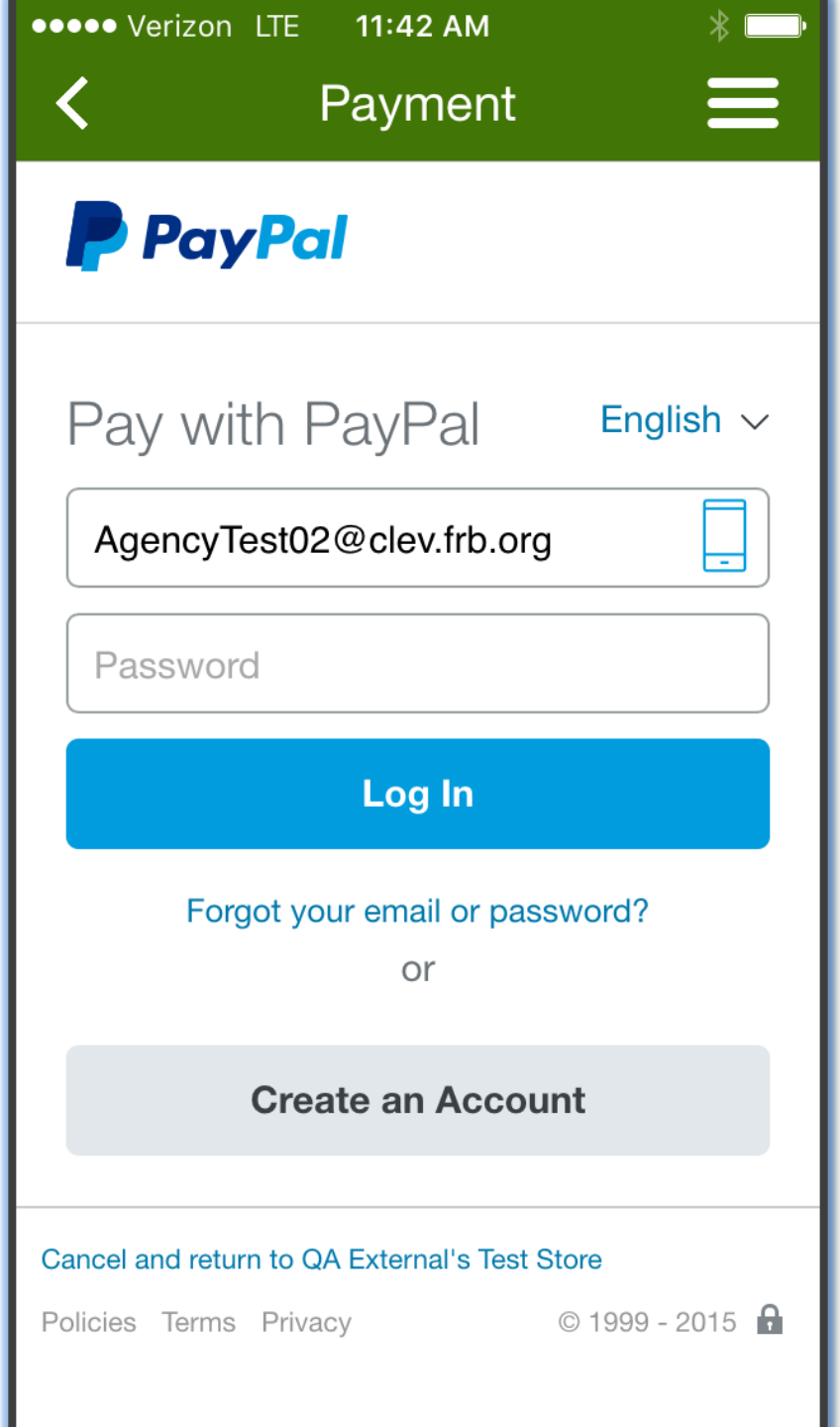
Add to Passbook

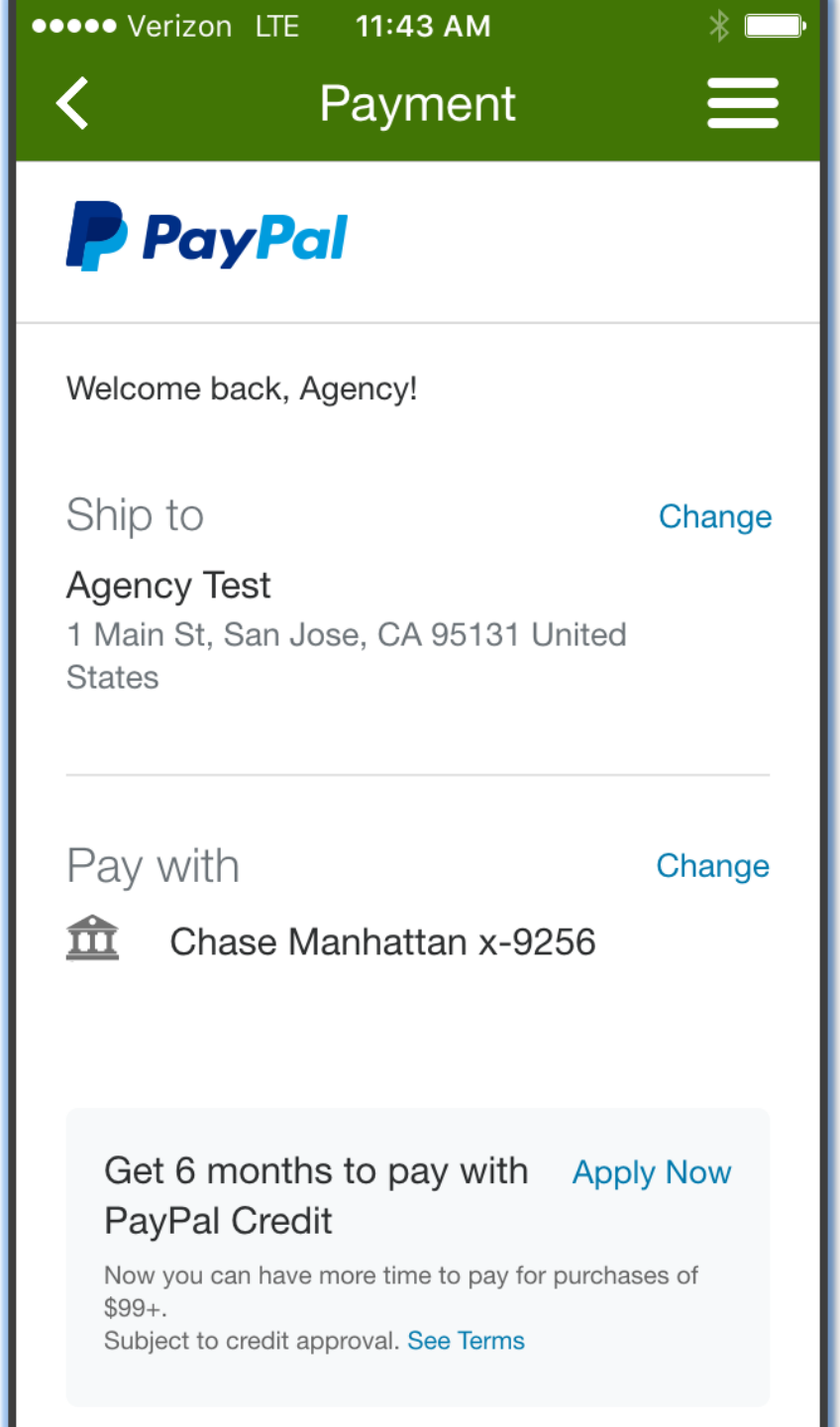
Buy New Pass

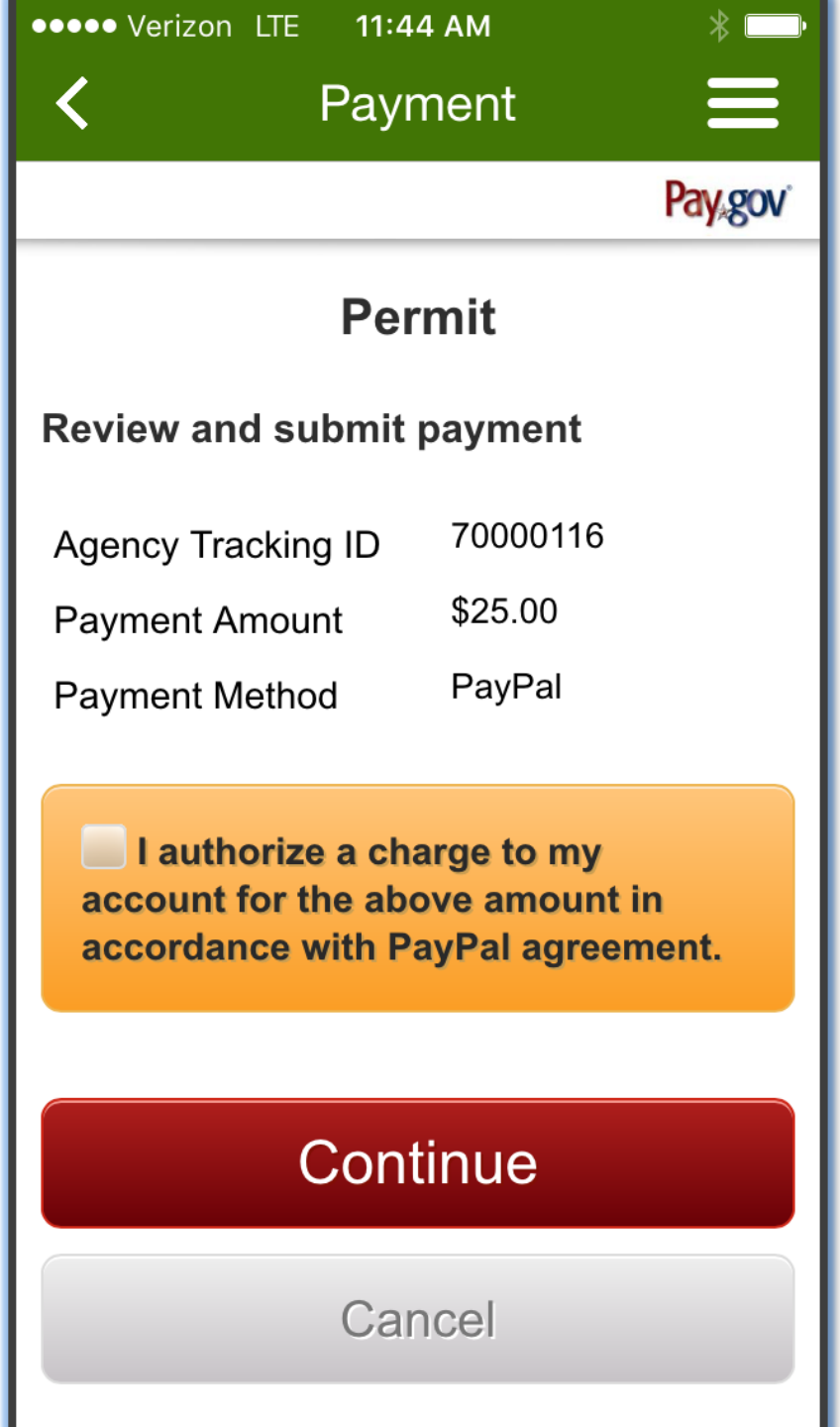

●●●○○ AT&T LTE
8:19 AM
94%
My Passes
New Pass
My Passes
Info
Leave Feedback
This is your proof of purchase
admission.
x1111
Customer Name:
Nhan Phan
Customer Phone:
5167321849
Park Name:
Grand Canyon National Park
Seven-day Pass:
Vehicle
$30.00
Payment Total:
$30.00
Add to Passbook
Buy New Pass

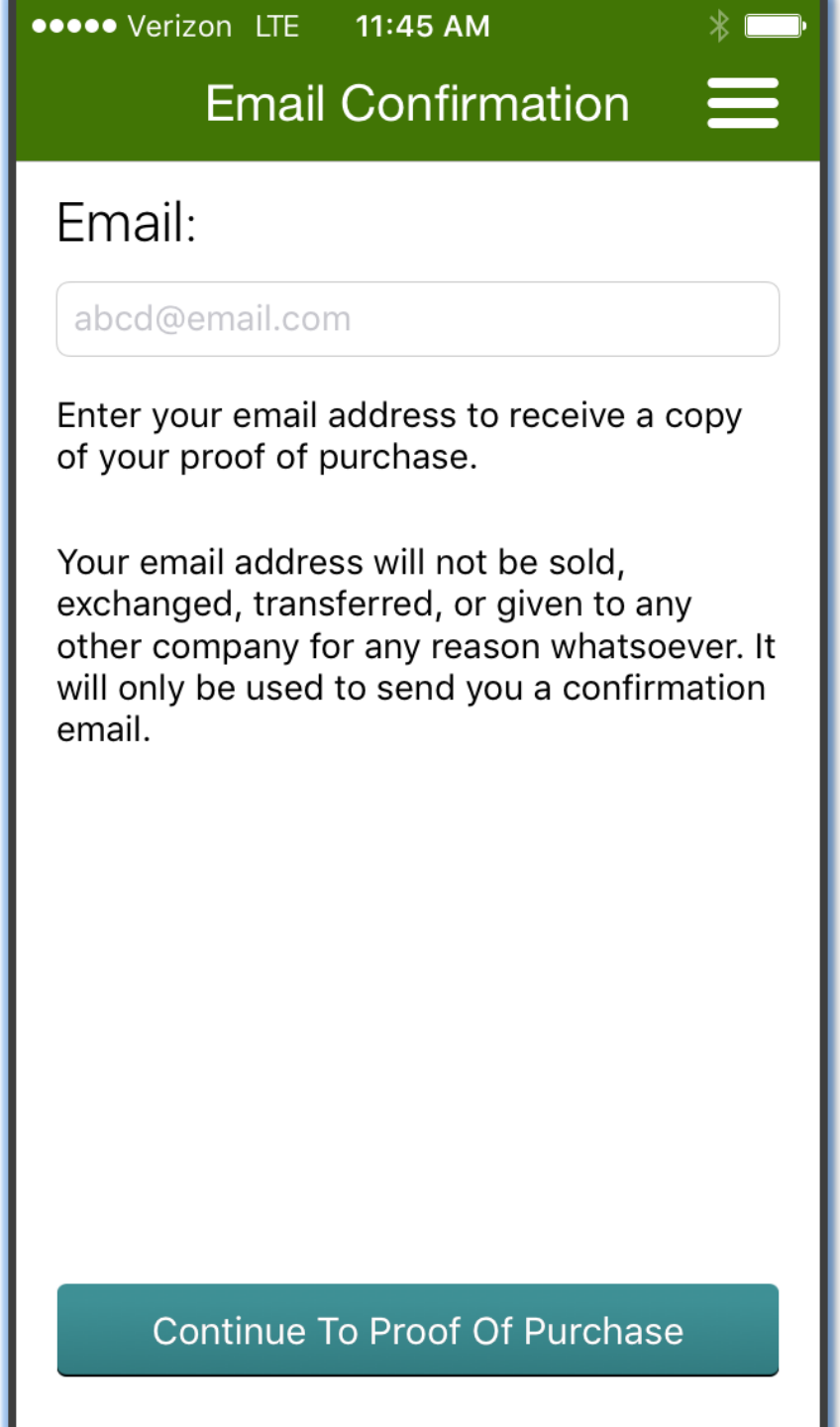
●●●○○ AT&T LTE
8:18 AM
94%
Cancel
Pass
Add
NPS Pass
PARK NAME
Grand Canyon National Park
CUSTOMER NAME
Nhan Phan
PROOF OF PURCHASE
3FP1AJDV

When the PayPal payment option is selected


●●●●● Verizon LTE 11:42 AM
Payment
PayPal
Pay with PayPal
English
AgencyTest02@clev.frb.org
Password
Log In
Forgot your email or password?
or
Create an Account
Cancel and return to QA External's Test Store
Policies Terms Privacy
© 1999 - 2015


●●●●● Verizon LTE 11:43 AM
Payment
PayPal
Welcome back, Agency!
Ship to
Change
Agency Test
1 Main St, San Jose, CA 95131 United States
Pay with
Change
Chase Manhattan x-9256
Get 6 months to pay with PayPal Credit
Apply Now
Now you can have more time to pay for purchases of $99+.
Subject to credit approval. See Terms


Verizon LTE 11:44 AM
Payment
Pay.gov
Permit
Review and submit payment
Agency Tracking ID 70000116
Payment Amount $25.00
Payment Method PayPal
I authorize a charge to my account for the above amount in accordance with PayPal agreement.
Continue
Cancel


Verizon LTE 11:45 AM
Email Confirmation
Email:
abcd@email.com
Enter your email address to receive a copy of your proof of purchase.
Your email address will not be sold, exchanged, transferred, or given to any other company for any reason whatsoever. It will only be used to send you a confirmation email.
Continue To Proof Of Purchase

Proof of Purchase

This is your proof of purchase. Present at kiosk for admission.

Purchased

10/21/2015

Proof of Purchase

3FP1E6UV

Customer Name

check payment

Phone

2159042133

Add to Passbook

Buy New Permit

BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Mobile App Demo:
Public App QR Code Reader

10/28/15

THE PUBLIC APP

What is THE PUBLIC APP?

The app provides government agencies with a streamlined means to establish a branded mobile presence and enable collections with digital proof-of-purchase.

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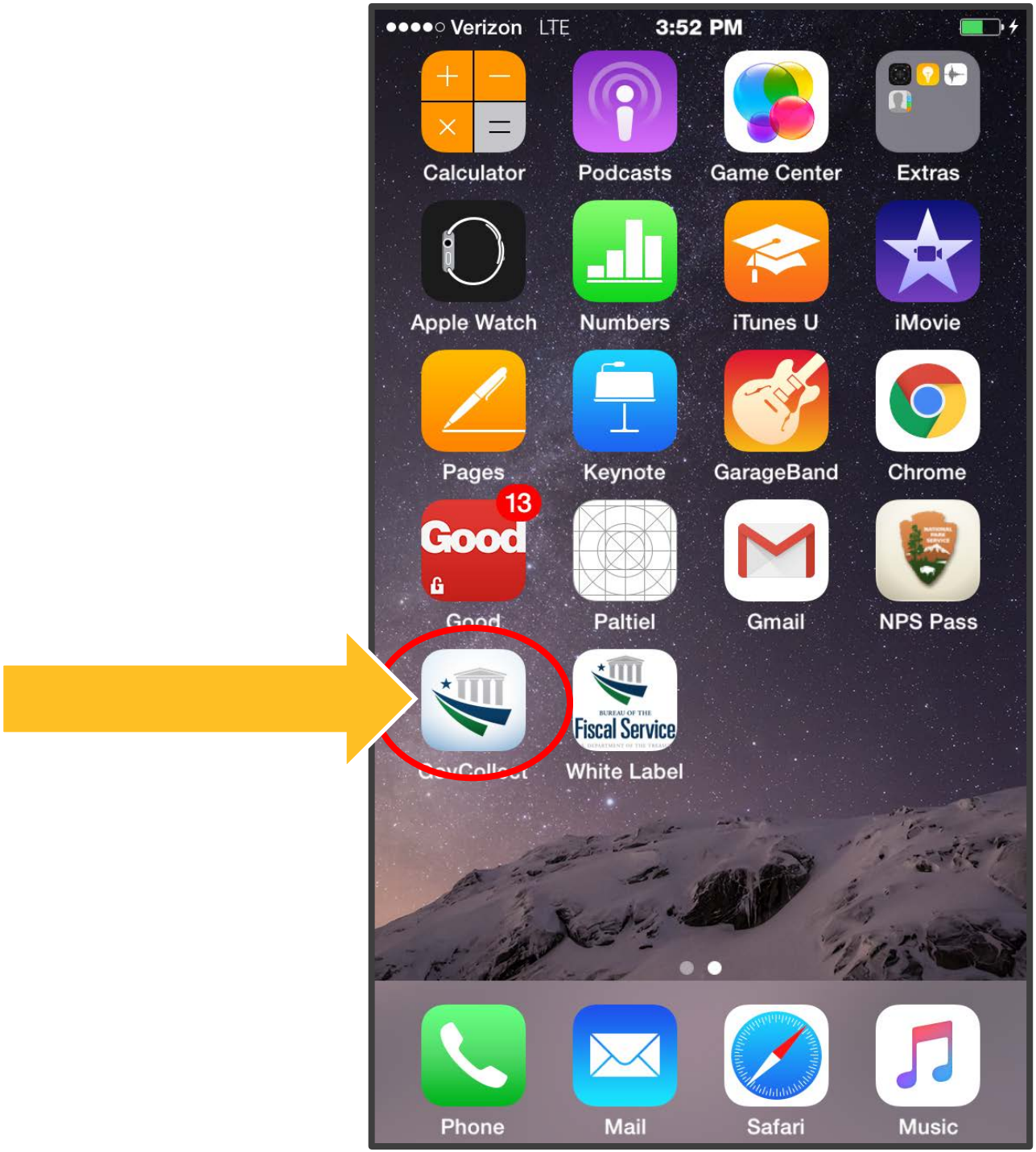
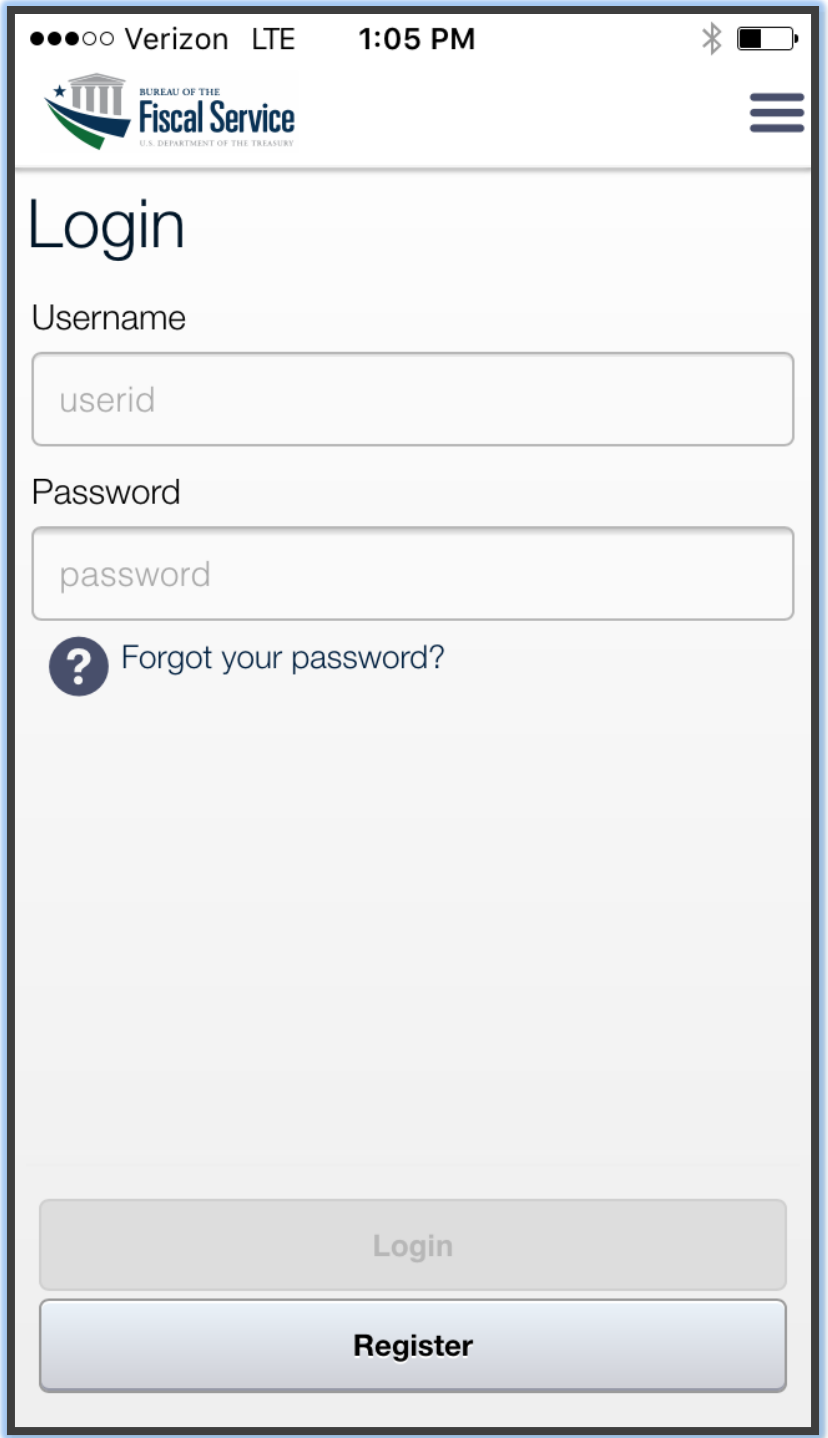
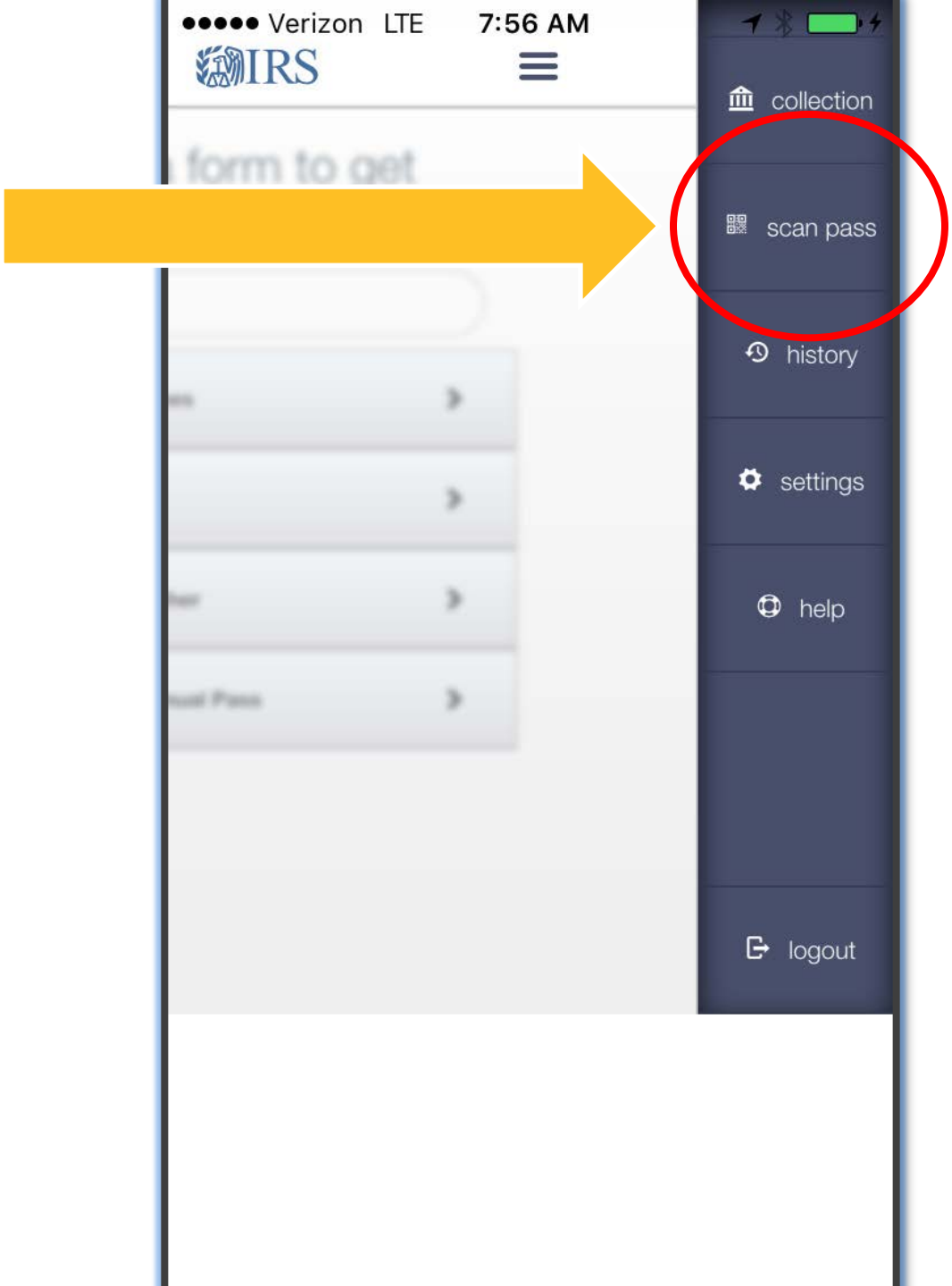
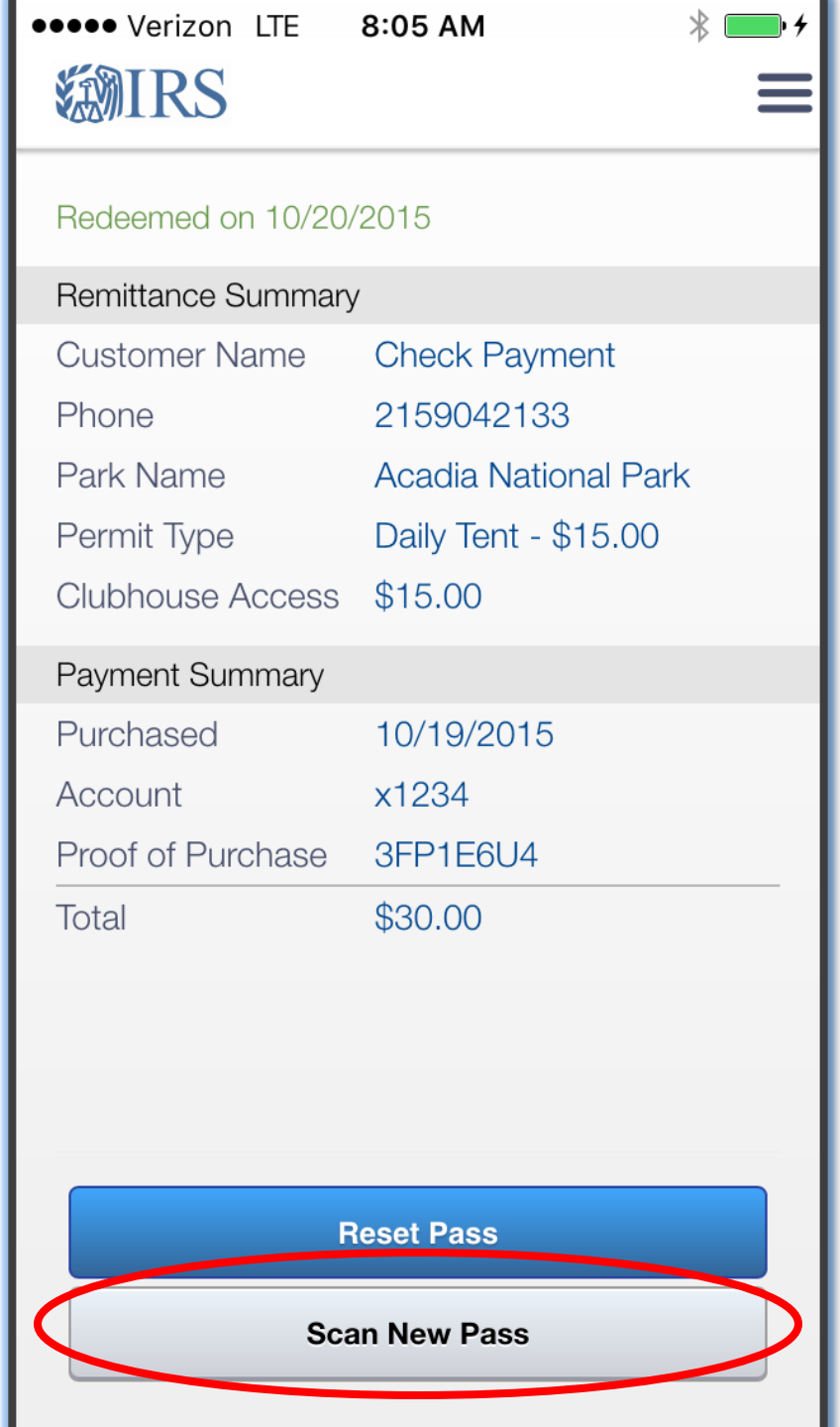
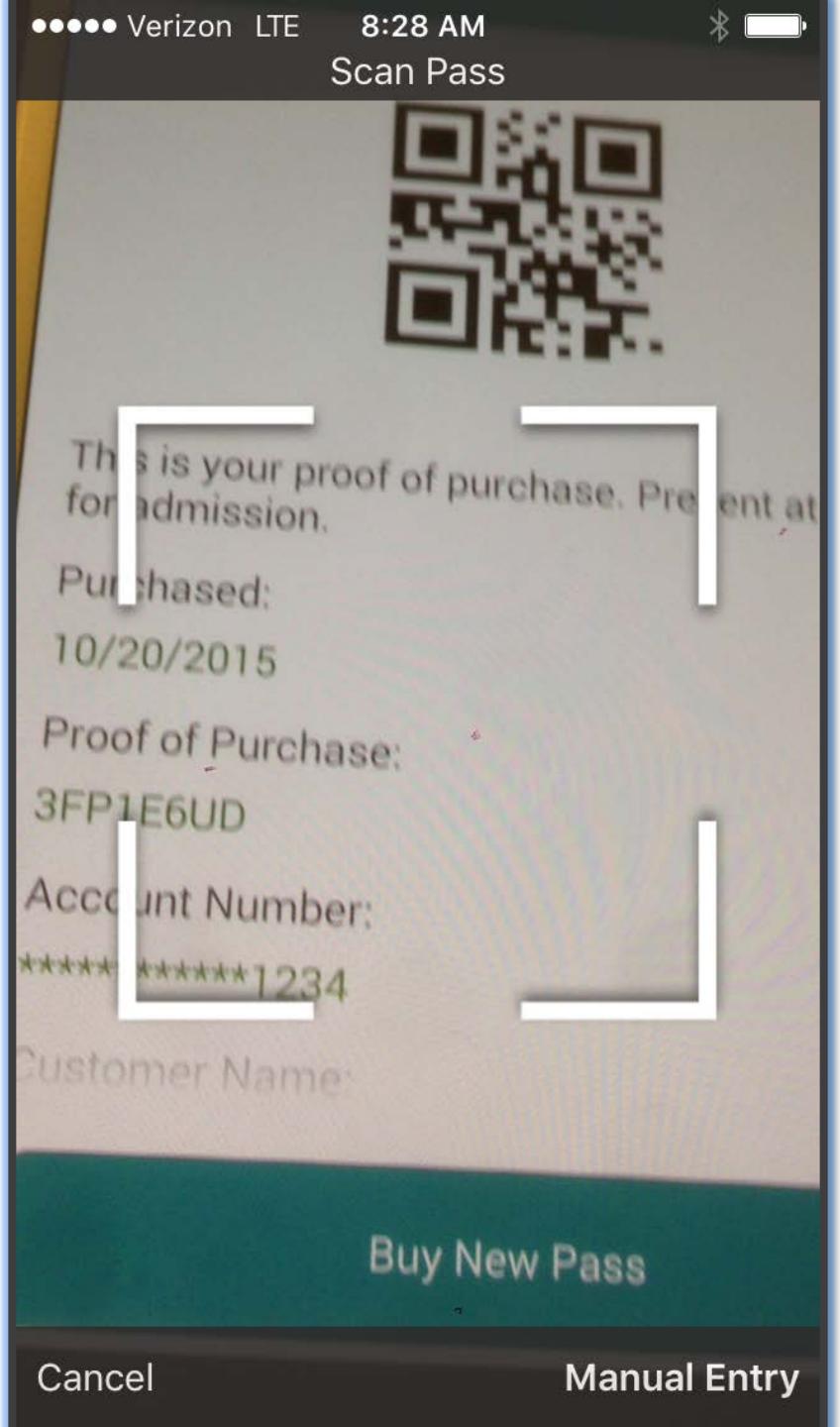
- Digital proof-of-payment
- Convenient, secure choices in payments

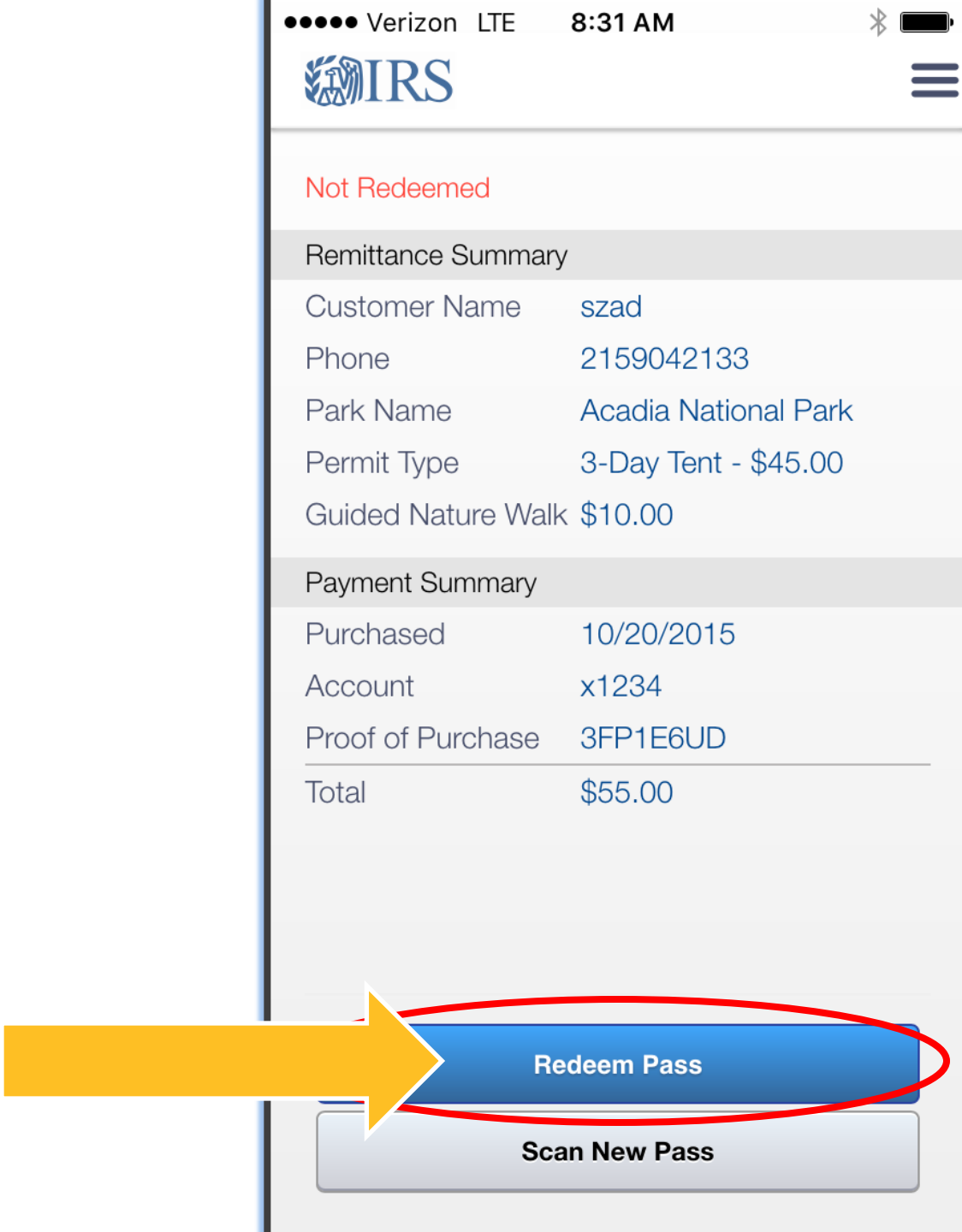

Verizon LTE 3:52 PM
Calculator
Podcasts
Game Center
Extras
Apple Watch
Numbers
iTunes U
iMovie
Pages
Keynote
GarageBand
Chrome
13
Good
Paltiel
Gmail
NPS Pass
White Label
Phone
Mail
Safari
Music

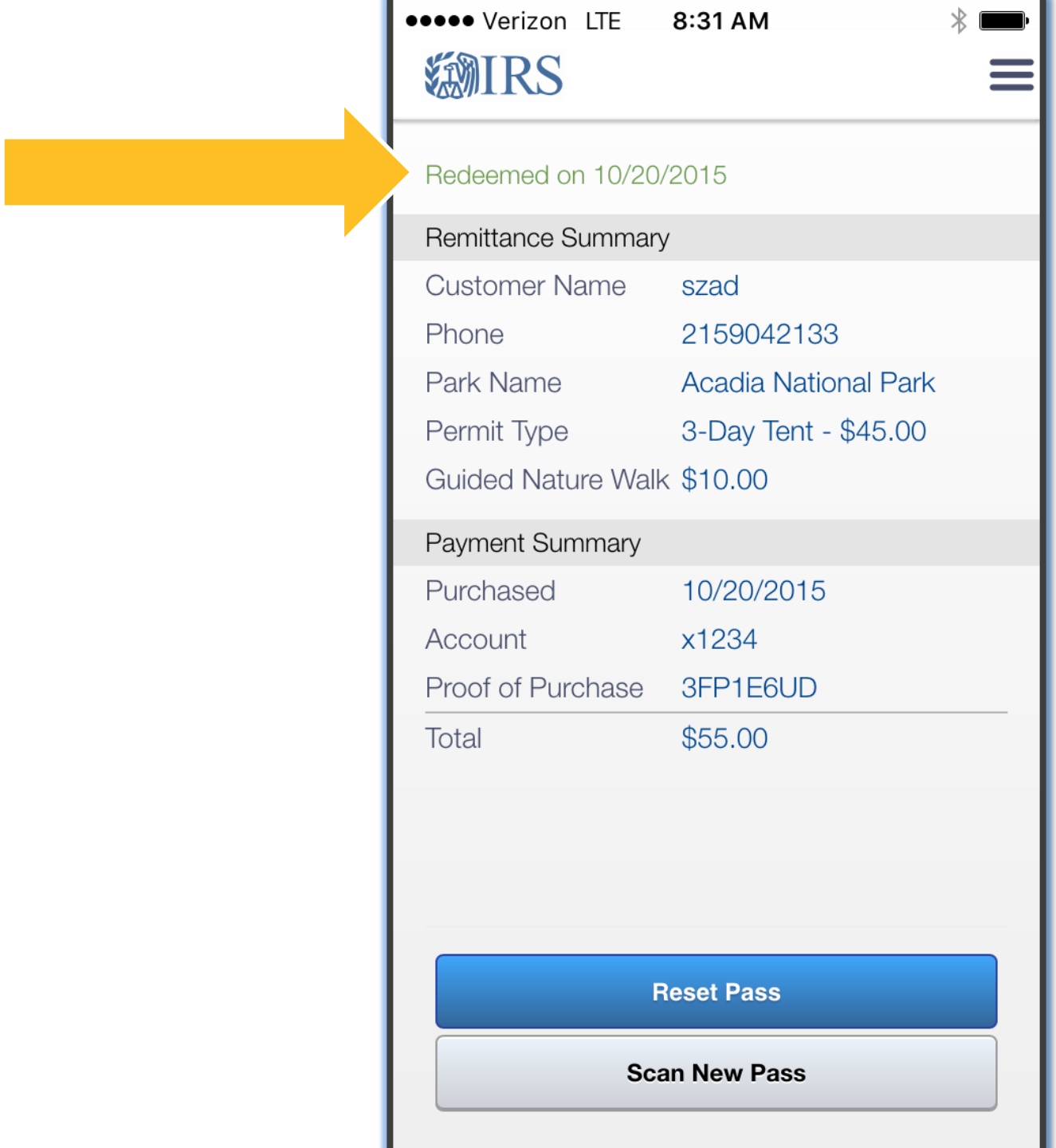

●●●○○ Verizon LTE 1:05 PM
BUREAU OF THE
Fiscal Service
U.S. DEPARTMENT OF THE TREASURY
Login
Username
userid
Password
password
Forgot your password?
Login
Register

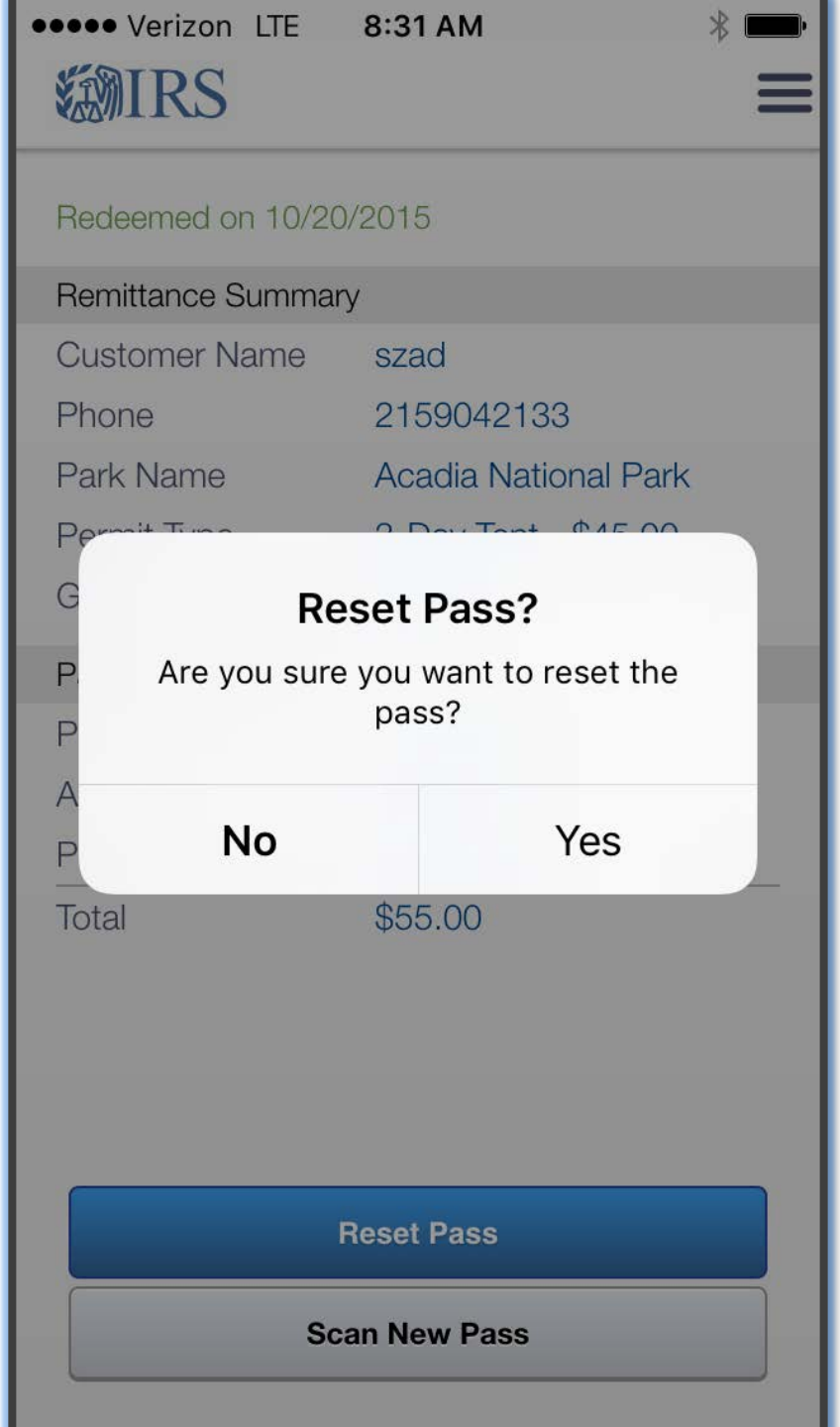

●●●●● Verizon LTE
7:56 AM
IRS
collection
scan pass
history
settings
help
logout

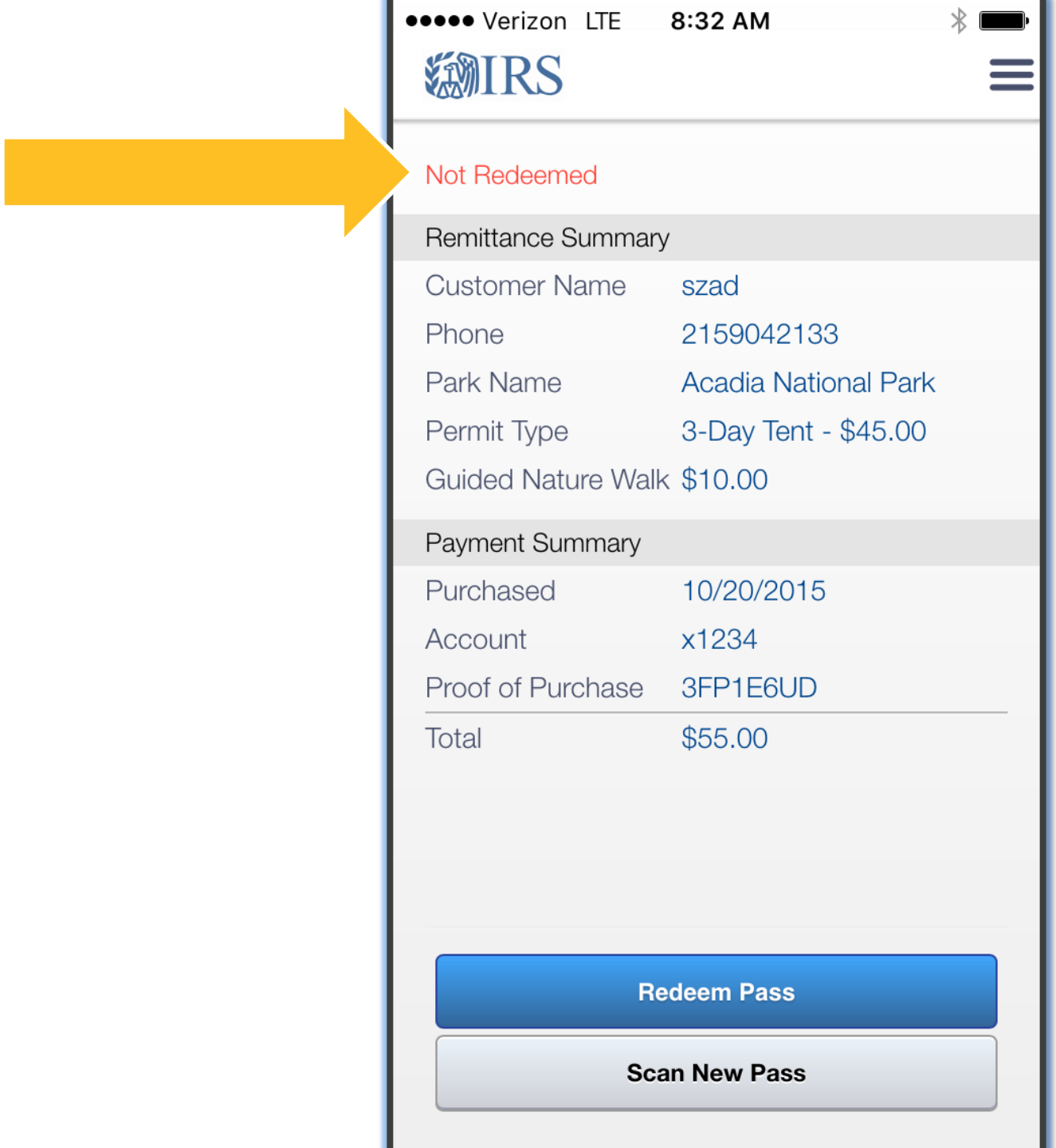

●●●●● Verizon LTE 8:05 AM
IRS
Redeemed on 10/20/2015
Remittance Summary
Customer Name Check Payment
Phone 2159042133
Park Name Acadia National Park
Permit Type Daily Tent - $15.00
Clubhouse Access $15.00
Payment Summary
Purchased 10/19/2015
Account x1234
Proof of Purchase 3FP1E6U4
Total $30.00
Reset Pass
Scan New Pass


●●●●● Verizon LTE 8:28 AM
Scan Pass
This is your proof of purchase. Present at for admission.
Purchased:
10/20/2015
Proof of Purchase:
3FP1E6UD
Account Number:
**********1234
Customer Name:
Buy New Pass
Cancel
Manual Entry


●●●●● Verizon LTE 8:31 AM
IRS
Not Redeemed
Remittance Summary
Customer Name szad
Phone 2159042133
Park Name Acadia National Park
Permit Type 3-Day Tent - $45.00
Guided Nature Walk $10.00
Payment Summary
Purchased 10/20/2015
Account x1234
Proof of Purchase 3FP1E6UD
Total $55.00
Redeem Pass
Scan New Pass


●●●●● Verizon LTE 8:31 AM
IRS
Redeemed on 10/20/2015
Remittance Summary
Customer Name szad
Phone 2159042133
Park Name Acadia National Park
Permit Type 3-Day Tent - $45.00
Guided Nature Walk $10.00
Payment Summary
Purchased 10/20/2015
Account x1234
Proof of Purchase 3FP1E6UD
Total $55.00
Reset Pass
Scan New Pass


●●●●● Verizon LTE 8:31 AM
IRS
Redeemed on 10/20/2015
Remittance Summary
Customer Name szad
Phone 2159042133
Park Name Acadia National Park
Reset Pass?
Are you sure you want to reset the pass?
No
Yes
Total $55.00
Reset Pass
Scan New Pass

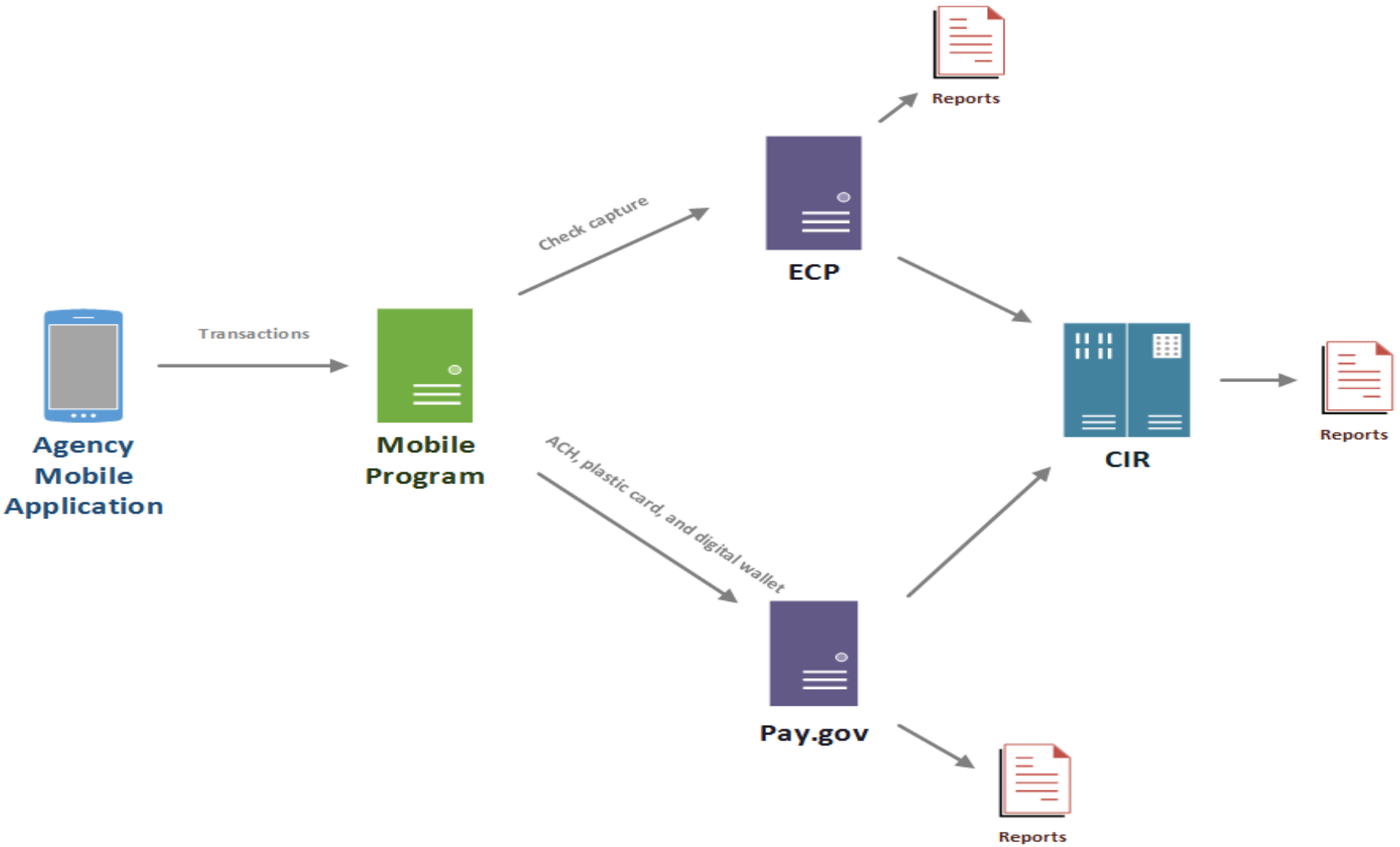

●●●●● Verizon LTE 8:32 AM
IRS
Not Redeemed
Remittance Summary
Customer Name szad
Phone 2159042133
Park Name Acadia National Park
Permit Type 3-Day Tent - $45.00
Guided Nature Walk $10.00
Payment Summary
Purchased 10/20/2015
Account x1234
Proof of Purchase 3FP1E6UD
Total $55.00
Redeem Pass
Scan New Pass

RCM REVENUE COLLECTIONS MANAGEMENT
BUREAU OF THE FISCAL SERVICE

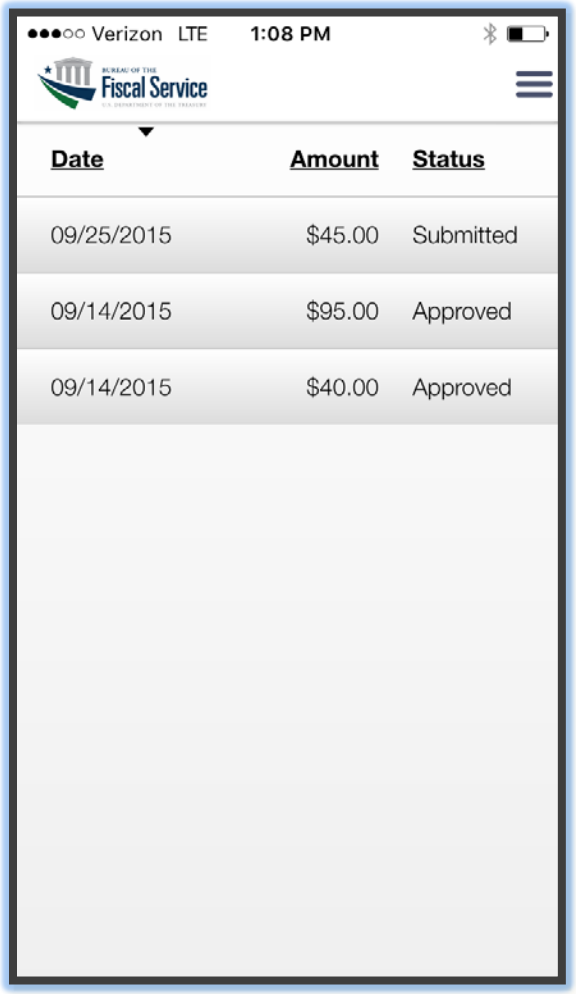
Mobile Program Reporting

October 28, 2015

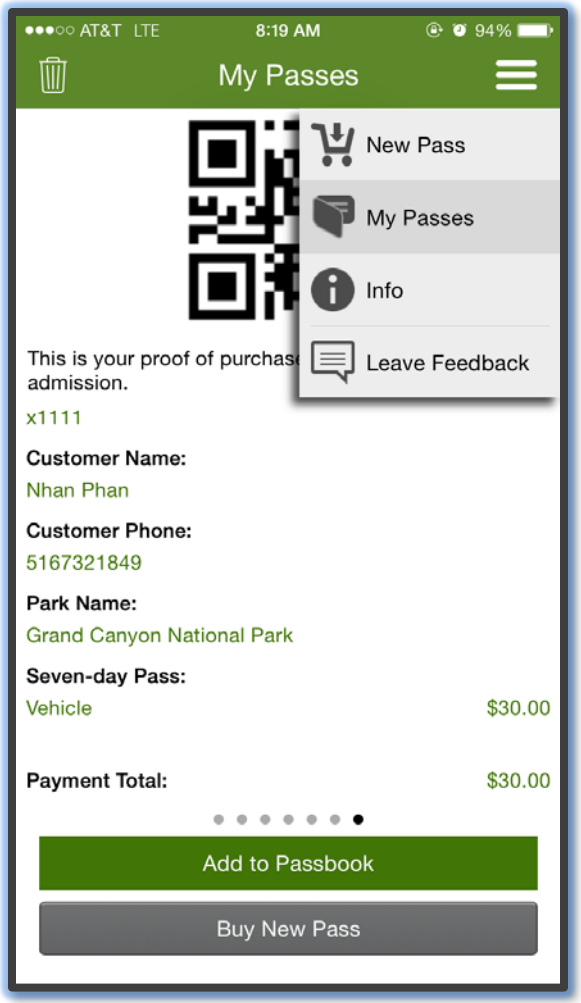
Mobile Activity Reports



On the device



Mobile Check Capture



Public App

In Pay.gov

Download as: PDF Excel

10/26/2015
07:39 AM ET

Transaction Detail Results

Agency: USTMOBILE Application: NPS Pass

Transaction Information

Pay.gov Tracking ID:	3FP1E618	Collection Status:	Received
Agency Tracking ID:	40000104	Effective Date:	10/27/2015
Account Holder Name:	New	Deposit Ticket:	
Transaction Date (ET):	10/26/2015 07:37AM	Debit Voucher:	
Transaction Amount:	$275.00	Return Reason Code:	
Frequency:	OneTime	ACH Type:	Debit
Payment:	1 of 1	SEC Code:	CCD
Email Address:		Batch Pay.gov Tracking ID:	
Account Type:	BusinessChecking	Username:	QAUSTMOBILE
Bank Account:	**********		
Routing Number:	044000037		

Custom Collection Fields

Customer Name	jill
Phone	2165554785
Park Name	Acadia National Park
Seven-day Pass	Bus,1,15.00
Commercial Pass	Comm Mini Bus,1,200.00
Annual Pass	60

In ECP

215 Deposit Ticket

Deposit Ticket #: 100605 **Fiscal Agent:** FRB Cleveland **Settlement Date:** 10/21/2015

Cashflow: 9102000902 **Cashflow Name:** Dept of ED Student Loan Great Lakes 02 **Agency:** Dept of Education

Voucher Date: 10/20/2015

Processing Site	Transaction Date	Summary Count	Summary Amount
Bank of America for Dept of Education	10/20/2015	3	$421.59
Bank of America for Dept of Education	10/20/2015	1	$8,000.00
Bank of America for Dept of Education	10/20/2015	7	$2,790.22
Total Deposit Ticket: 100605		11	$11,211.81
Total Cashflow: 9102000902		11	$11,211.81
Total ALC: 91020009		11	$11,211.81

Payment Query List

IRN	Account Group	Account	Account Name	RTN	Account #	Check Amount	Item Status
PBOAED152930317880	91020009	02	Dept of ED Student Loan Great Lakes 02	071925444	[redacted]	$2.00	Settled
PBOAED152930317894	91020009	02	Dept of ED Student Loan Great Lakes 02	071923284		$592.00	Settled
PBOAED152930317895	91020009	02	Dept of ED Student Loan Great Lakes 02	071923284		$1.00	Settled
PBOAED152930317896	91020009	02	Dept of ED Student Loan Great Lakes 02	071923284		$1,536.20	Settled
PBOAED152930317897	91020009	02	Dept of ED Student Loan Great Lakes 02	111900785		$8,000.00	Settled
PBOAED152930318296	91020009	02	Dept of ED Student Loan Great Lakes 02	071923828		$2.00	Settled
PBOAED152930318297	91020009	02	Dept of ED Student Loan Great Lakes 02	071925444		$475.00	Settled

Total Items: 11 Result Items: 11 Total Amount: $11,211.81

U.S. Treasury Electronic Check Processing - Internet Explorer

https://www.treaslockbox.gov/TREASLBX/managePayment.do?_paymentID=PBOAED1

Payment | Settlement History | Associated Remittances

Associated Remittances (91020009DOEDGREATLAKES2CIR - Form for Dept

Remittance ID	Account Number	Payment Amount	Trace Number
RBOAED152930328797	999999999999999	00000000200	4101003

View Image | View Detail | Close Window

In CIR

ALC	12401100	Voucher Date	10/20/2015
Voucher Number	001193	Deposit Date	10/20/2015
Voucher Type	215	Cash Flow ID	1240110004
CAN	000367	Cash Flow Name	FS Bill Payments
Agency Account ID	1434	Processing Site ID	
Initial Location		RTN	042000437
Office Location Code	04	Reporter Identifier	paygovadmin
Agency Transaction ID	BP00000370818	Non Treasury Collection Code	

Financial Transaction Details

Source Financial Transaction ID	25NVB35N	Amount	$19,309.87
Source Settlement Transaction ID	6KREO6TDF31	Credit Ind	Y
Transaction Type	Collection	Settlement Mechanism	ACH
Transaction Status	Settled	Receipt Mechanism	ACH
Payment Medium Type	Debit	Financial Transaction Code	CCD
Transaction Type Code	27	Channel Batch ID	
Agent Trace ID		Recurring Indicator	N
Installment Number		Recurring Frequency	
Total Installment Count			

Payer Details

Party Name	CJL Transfer, Inc.	Party Identifier	
Payer RTN	091510253	Account Number	5145
Payer Type	Business	Bank Account Type	C

Program Data: 25NVB35N

Agency Form Number	Agency Form Name	Agency Bill Name	Bill Account Number

User Data Field	Agency Label	User Data Content
1	Reference Type	Bill Number
2	Reference ID	TM0913W600405

RCM REVENUE COLLECTIONS MANAGEMENT

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Demo Time!

October 28, 2015

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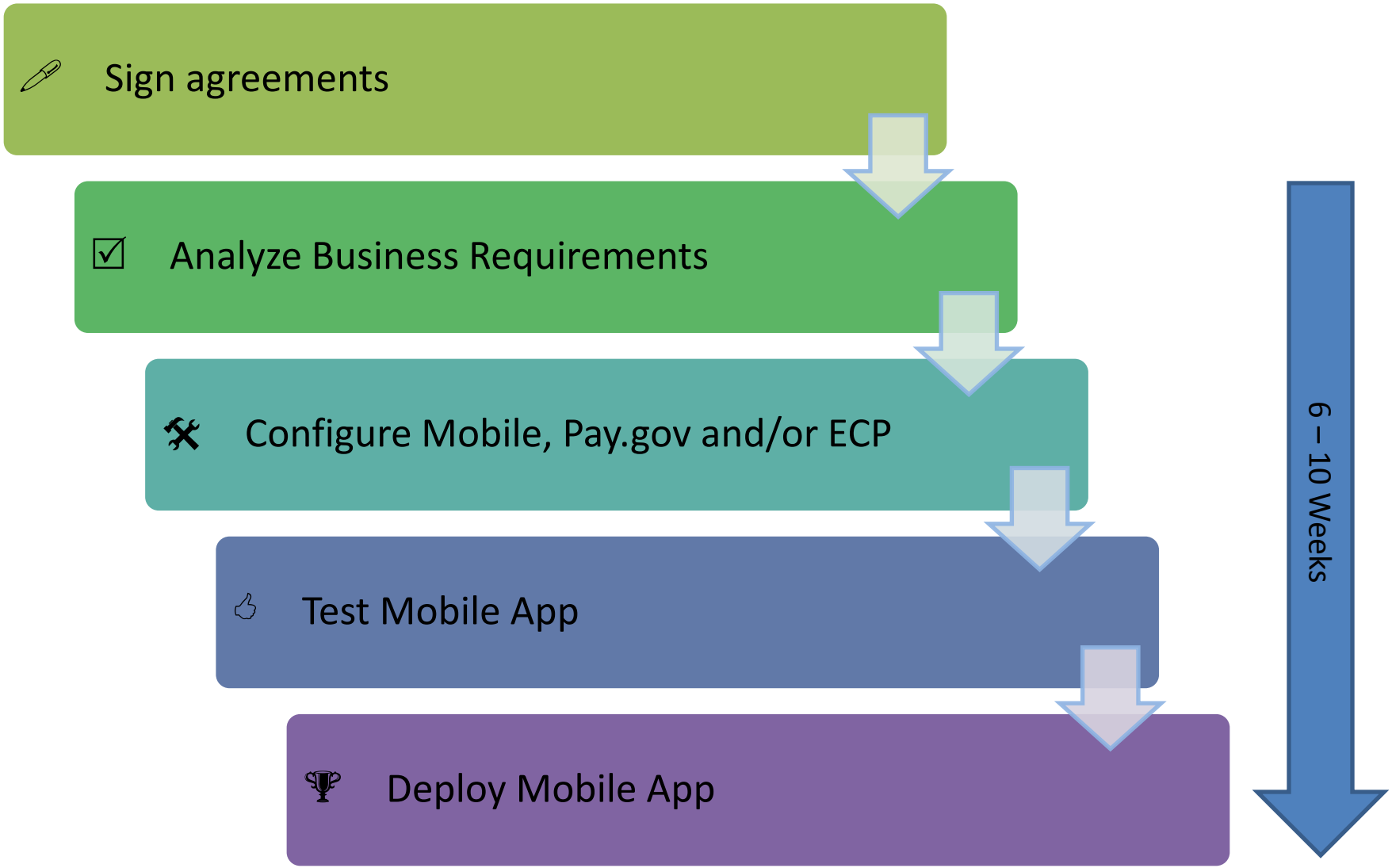
Mobile Program Onboarding

October 28, 2015

Mobile Onboarding



RCM REVENUE COLLECTIONS MANAGEMENT
BUREAU OF THE FISCAL SERVICE

Frequently Asked Questions

October 28, 2015

FAQs

- Does RCM provide the mobile devices necessary for the agency-facing apps (Check Capture and Mobile Point of Sale)?

FAQs

- When will the Mobile Point of Sale be available?

FAQs

- Is the Check Capture app an OTCnet replacement?

FAQs

- Can agencies currently using OTCnet use the app?

FAQs

- My agency already has an app, but we want to add collections to it. Do you offer a solution for us?

FAQs

- What payment options are available on the Public app and SDK?

RCM REVENUE COLLECTIONS MANAGEMENT
BUREAU OF THE FISCAL SERVICE

Your Questions

October 28, 2015

eCommerce.collections@fiscal.treasury.gov

Tammie Whitaker **Shannon Koppers**

Joseph Edwards **LaShaun Lucas**