



# **Automated Reclamation Processing System (ARPS) User Guide June 2025**

---

## Table of Contents

Introduction to Automated Reclamation Processing System (ARPS) .....	2
Single Sign-on Enforced .....	3
Create an Account .....	4
Login .....	13
Notice of Reclamation Form 133 – Full Payment .....	16
Completed Full Payment Form - 133 - NOR .....	20
Notice of Reclamation Form 133 – Partial Payment .....	21
Completed Partial Payment - Form - 133 - NOR.....	23
Recipient is Alive.....	23
Incorrect Date of Death .....	24
120 Days Protest.....	24
My Forms.....	25
Common Error Messages.....	26
Contact Information .....	27
Frequently Asked Questions (FAQ's).....	27

**NOTE: DFAS Reclamations may not be processed within ARPS. Please contact DFAS directly.**

## **Introduction to Automated Reclamation Processing System (ARPS)**

### **INTRODUCTION AND PURPOSE**

Fiscal Service oversees and administers the reclamation of ACH post-death benefit payments pursuant to 31 CFR Part 210 and the Green Book. To date, this has been a paper-based process in which Fiscal Service mails or emails the FS-133 form, Notice of Reclamation (NOR), to a financial institution to initiate the reclamation process. The financial institution then completes the FS-133 form and mails or faxes it back to The Bureau of Fiscal Service.

The Bureau of Fiscal Service has developed an electronic version of the current FS-133 form. This allows the financial institutions to submit a response to the NOR electronically through the Department of the Treasury's Pay.gov web portal. However, you will continue to receive your FS-133 forms the way you currently receive it. The memorandum of understanding (MOU) sets forth the roles and responsibilities of The Bureau of Fiscal Service and Financial Institution with respect to Financial Institution's submission of forms FS-133 through Pay.gov.

### **DESCRIPTION OF ARPS SUBMISSION PROCESS**

Pay.gov is a web-based application operated by the Department of the Treasury that allows users to submit responses to a Notice of Reclamation. It also allows the Financial Institution to make payments to government agencies by electronic means by authorizing a debit.

Pay.gov uses 128-bit SSL encryption to protect users' transaction information while logged into Pay.gov

The Bureau of Fiscal Service has created an electronic version of the FS-133 form, Notice of Reclamation, that is accessible in Pay.gov. The electronic version of the form requires all the same information as the paper version but with some minor adjustments.

Financial Institutions may use Pay.gov to complete and submit FS-133 forms and to authorize a partial or full debit as payment for the reclamation.

Financial Institutions may also use Pay.gov to file a protest based on the 120 day rule, correct a date of death, or let the Department of Treasury know that the payee is still alive.

### **ROLES AND RESPONSIBILITIES**

A Financial Institution may use the following link to access the electronic FS-133 form on Pay.gov: <https://pay.gov/public/form/start/840100754>. All Financial Institutions are responsible for designating authorized personnel to establish Pay.gov user credentials and through use of the credentials to complete and submit a completed an FS-133 form. This is a self-enrollment process that is to be completed in Pay.gov. Financial Institutions have the ability to generate and print a pdf version of the form FS-133 for their records. A Financial institution may access copies of previously submitted FS-133

forms in Pay.gov at any time. The F.I. users can access their own submitted forms via the “My Forms” function of the Financial Institution’s user account. The Financial Institutions may choose to use Pay.gov for some, all, or none of its reclamations. All Financial Institutions should be aware that the submission of a completed electronic form may result in the debiting of funds. Pay.gov will close a reclamation once it has been fully satisfied. It also eliminates the possibility of an overpayment on a reclamation. The only way an overpayment may occur is if the FI or a family member paid the agency directly & the agency did not notify us to close and/or adjust the NOR.

Any submission of a response to Notice of Reclamation by a Financial Institution will be treated as the equivalent of a signed paper form FS-133 form. The Bureau of Fiscal Service will process the form and debit a Financial Institution’s master account for the amount authorized on the form FS -133, typically within 2 business days.

## **Single Sign-on Enforced**

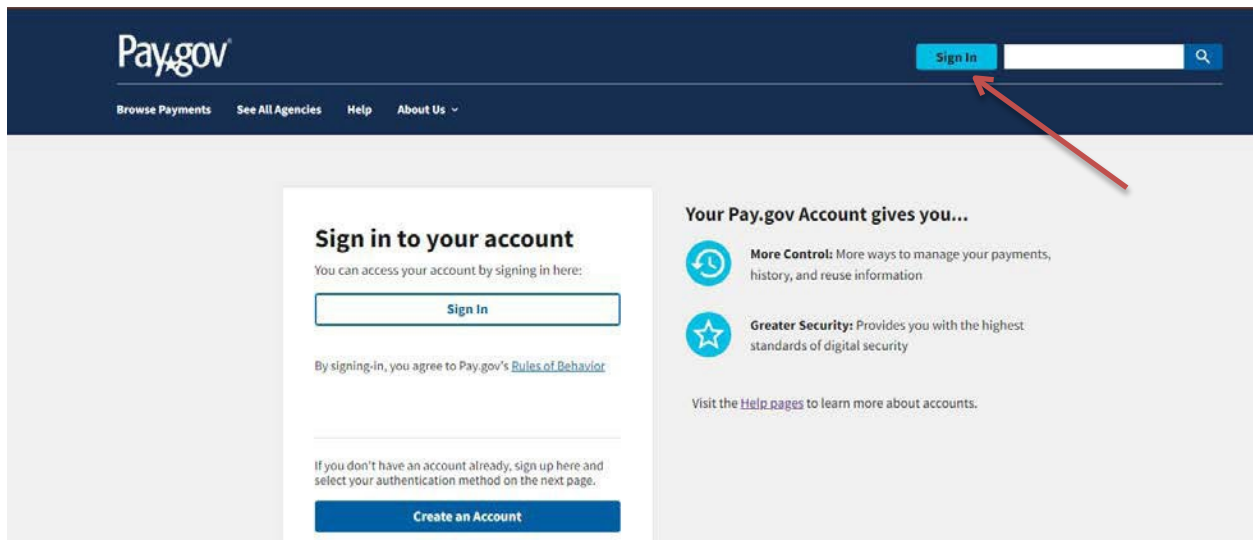
### ***Public User Options ([www.pay.gov](http://www.pay.gov))***

- As of 9/15/2023, customers with a Pay.gov account can only sign in using a US Government-approved single sign On service. This has been mandated for enhanced security.
- Pay.gov customer accounts can be linked to a new Login.gov account, a new ID.me account, or to a customer’s existing Login.gov or ID.me account.
- When linking their Pay.gov account to Login.gov or ID.me customers must provide their email address. The email address can be used with only one Login.gov or ID.me sign on. Users will be able to view additional information by reviewing the Single Sign On section under the Pay.gov Help page or by clicking the Learn More button after logging in to Pay.gov.
- Once linked, the customer must always use their Login.gov or ID.me credentials to sign in to Pay.gov. The customer’s Pay.gov username and password are no longer valid.
- Once a Pay.gov account is linked to a single sign in service the password reset function on Pay.gov is no longer available. Customers must go to Login.gov or ID.me to reset their password or perform other sign in account maintenance.

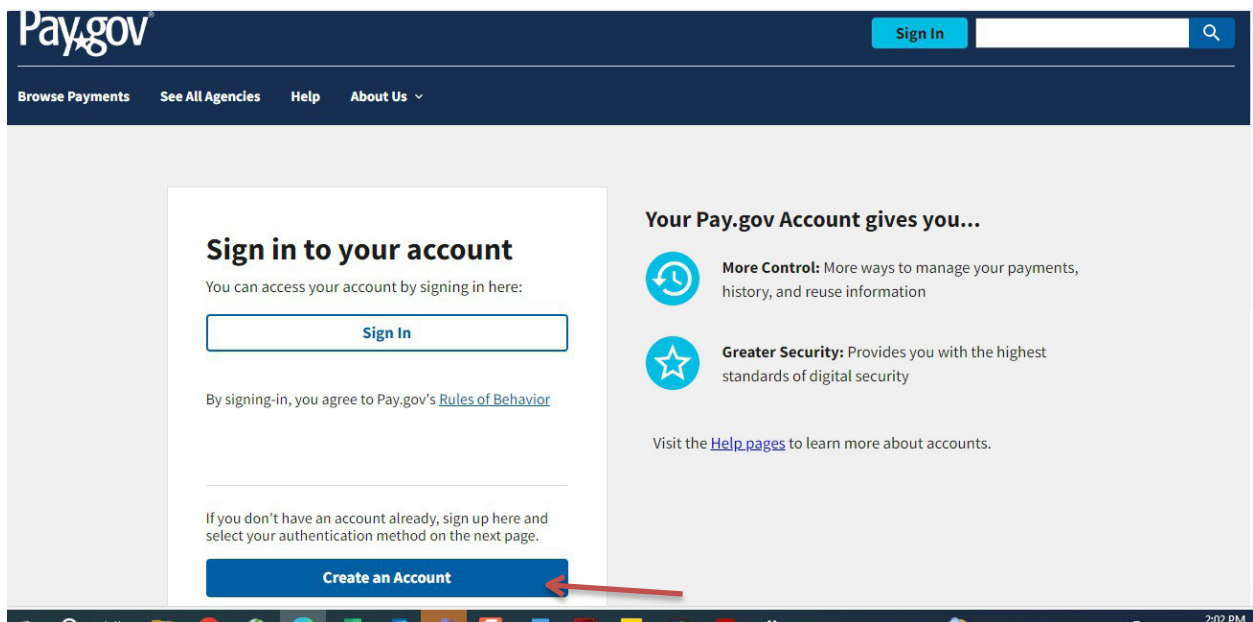
## Create an Account

Go to the link <https://pay.gov/public/form/start/840100754>

To begin click on the “Sign In” button.



Click on the “Create an Account” at the bottom of the screen.



Click on “ID.me” or “Login.gov” to view and follow the instructions to create your account.



The screenshot shows the Pay.gov website. At the top is the Pay.gov logo. Below it are two buttons: "ID.me" and "LOGIN.GOV". Red arrows point to both buttons. To the right of the buttons is a section titled "Who is Login.gov?" with text describing Login.gov as a trusted provider specializing in digital identity protection. Below this text are links for "Practices" and "FAQ". At the bottom of the page is a dark blue footer bar with links for "Accessibility Statement", "Freedom of Information Act", "Privacy Policy", and "Privacy Impact Assessments". Below the footer bar is a light blue bar with a disclaimer about U.S. Government information system access.

**Pay.gov**

**ID.me**

**LOGIN.GOV**

**Who is Login.gov?**

Login.gov is a trusted provider specializing in digital identity protection, providing users with secure access to applications.

You consent to the privacy and security policies for identity and access management through Login.gov [Privacy and Security](#)

[Practices](#) | [FAQ](#)

[Accessibility Statement](#) | [Freedom of Information Act](#) | [Privacy Policy](#) | [Privacy Impact Assessments](#)

You have accessed a U.S. Government information system. There is no expectation of privacy in this system and your usage constitutes your understanding and consent to monitoring of your activities on the system. All data contained may be captured and disclosed or used for any lawful government purpose, including use by law enforcement officials as potential evidence of a crime. Unauthorized or improper use of this information system is prohibited and may subject you to disciplinary action, as well as civil and criminal penalties.

For ID.me, click on the “Create an ID.me account” hyperlink button shown on the left below. Then fill in the required fields and click “Create Account”, shown below on the right.

The image displays two screenshots of the ID.me website interface, illustrating the steps to create an account.

**Left Screenshot: Sign in to ID.me**

- Header: ID.me + TREASURY
- Section: Sign in to ID.me
- Link: New to ID.me? [Create an ID.me account](#) (indicated by a red arrow)
- Form fields: Email (Enter your email address), Password (Enter password)
- Checkbox: ☐ Remember me (For your security, select only on your devices.)
- Button: Sign In
- Link: [Forgot password](#)
- OR
- Social login buttons: Facebook, Google, Apple, LinkedIn
- Link: [View more options](#)
- Footer: English, What is ID.me? | Terms of Service | Privacy Policy

**Right Screenshot: Create an ID.me account**

- Header: ID.me + TREASURY
- Section: Create an ID.me account
- Text: If you already have an ID.me account, do not create a new one. [Sign in to your existing account](#)
- Text: \* Indicates a required field
- Form fields: Email \*, Password \*, Confirm Password \*
- Checkbox: ☒ Remember me (For your security, select only on your devices.)
- Checkbox: ☐ I accept the ID.me [Terms of Service](#) and [Privacy Policy](#) \*
- Button: Create account (indicated by a red arrow)
- OR
- Social login buttons: Facebook, Google, Apple, LinkedIn
- Link: [View more options](#)

You will receive an email requesting you to confirm the email address (check your email). When done you will receive an showing that “Your email has been confirmed”. See below on the right.

The image displays two side-by-side screenshots of the ID.me + Treasury website interface.

**Left Screenshot: CONFIRM YOUR EMAIL ADDRESS**

- Header: ID.me + TREASURY
- Icon: Envelope icon
- Text: "We sent an email to [debbie.jackson@fiscal.treasury.gov](mailto:debbie.jackson@fiscal.treasury.gov)."
- Section: "Click the link in our email"
- Text: "Check your inbox for an email from [hello@id.me](mailto:hello@id.me) and click the link inside to confirm your email address."
- Text: "If you do not receive an email within 10 minutes, check your spam folder and verify it hasn't been blocked."
- Link: [Why do I need to confirm my email?](#)
- Button: "Resend my verification"
- Separator: "OR"
- Section: "Enter the 6-digit code from the email"
- Text: "Confirmation Code"
- Input field: A text box for entering the 6-digit code.
- Button: "Continue"
- Footer: [English](#)

**Right Screenshot: Create an ID.me account**

- Header: ID.me + TREASURY
- Text: "If you already have an ID.me account, do not create a new one. [Sign in to your existing account](#)."
- Text: "\* Indicates a required field"
- Form fields: "Email \*", "Password \*", and "Confirm Password \*".
- Checkboxes: ☒ "Remember me" (For your security, select only on your devices.) and ☐ "I accept the ID.me [Terms of Service](#) and [Privacy Policy](#) \*"
- Button: "Create account"
- Separator: "OR"
- Social media icons: Facebook, Google, Apple, and LinkedIn.
- Link: [View more options](#)

A red arrow points to the "Create account" button on the right screenshot.

After your email has been confirmed. Login to [www.pay.gov](http://www.pay.gov) and click on “Sign In” to bring up this page. Click on the “sign in” box. (Go to Page 10 of this Guide.)

**If electing to create a Login.gov account,** follow these steps after clicking on the Login.gov button on Page 5 of this Guide. When you reach this screen, click on “Create an account.” (See next page, screen on the left). After selecting create an account, you will arrive at the screen on the right. Enter your email address, select your language, and check the box accepting the “read” statement for the rules of use. Then click submit.



For your security, we clear what you entered if you don't move to a new page within 15 minutes.

Sign in

Create an account

### Sign in for existing users

Email address

Password

☐ Show password

Sign in

## U.S. Department of the Treasury is using Login.gov to allow you to sign in to your account safely and securely.

Sign in

Create an account

### Create an account for new users

Enter your email address

Select your email language preference

Login.gov allows you to receive your email communication in English, Spanish or French.

☒ English (default)
 ☐ Español
 ☐ Français

☐ I read and accept the Login.gov [Rules of Use](#)

Submit

Login.gov will then send you an email. Check your inbox. Once you receive the email and confirm your email address, you will see the screen below on the left. Create a strong password. After your password creation is successful, you will see the screen below on the right. Select at least 1 method (ex: text or voice message) and select “Continue” (note – this was cut-off at the bottom of this screen shot).

You have confirmed your email address

### Create a strong password

Your password must be **12 characters** or longer. Don't use common phrases or repeated characters, like abc or 111.

Password

Confirm password

☐ Show password

Continue

Password safety tips

### Authentication method setup

Add another layer of security by selecting a multi-factor authentication method. We recommend you select at least two different options in case you lose one of your methods.

☐ **Authentication application**  
Download or use an authentication app of your choice to generate secure codes.

☐ **Text or voice message**  
Receive a secure code by (SMS) text or phone call.

☐ **Backup codes**  
A list of 10 codes you can print or save to your device. When you use the last code, we will generate a new list. Keep in mind backup codes are easy to lose.

☐ **Security key**  
A physical device, often shaped like a USB drive, that you plug in to your device.

☐ **Government employee ID**

After you select your authentication method, enter your mobile phone number, select “Text message (SMS)” and select “Send code”. Then enter your code (screen on right). A screen will pop up (not pictured) that allows you to add a second method as a backup or you can select the link that says, “Skip for now.” Please note that you can select the “Text or voice message” option on the above right screen twice to enter both a mobile phone number to authenticate by text and a phone number to authenticate by voice call. This will suffice for the “at least” two recommended methods.

## Add a phone number

We'll send you a one-time code each time you sign in.

Phone number

How you'll get your code

☒ Text message (SMS)

☐ Phone call

You can change this anytime. If you use a landline number, select “Phone call.”

**Send code**

Message and data rates may apply. Do not use web-based (VOIP) phone services or premium rate (toll) phone numbers.

[Choose another authentication method](#)

One-time code

Example: 123456

☐ Remember this browser

**Submit**

[Send another code](#)

Having trouble? Here's what you can do:

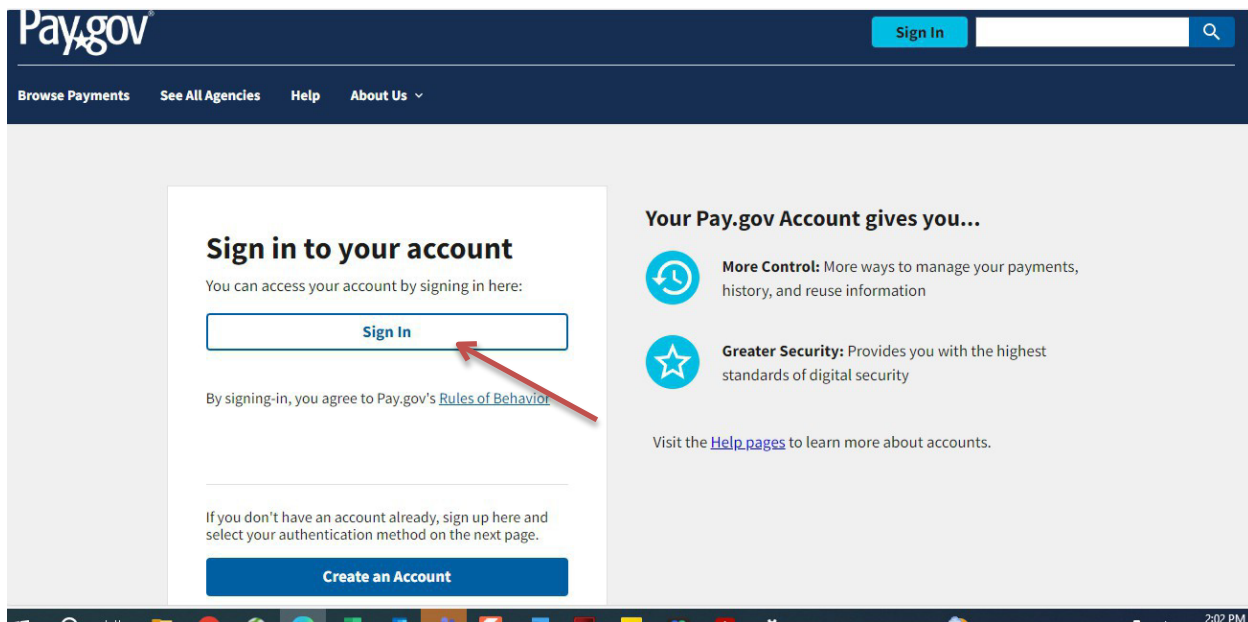
[Use another phone number](#)

[I didn't receive my one-time code](#)

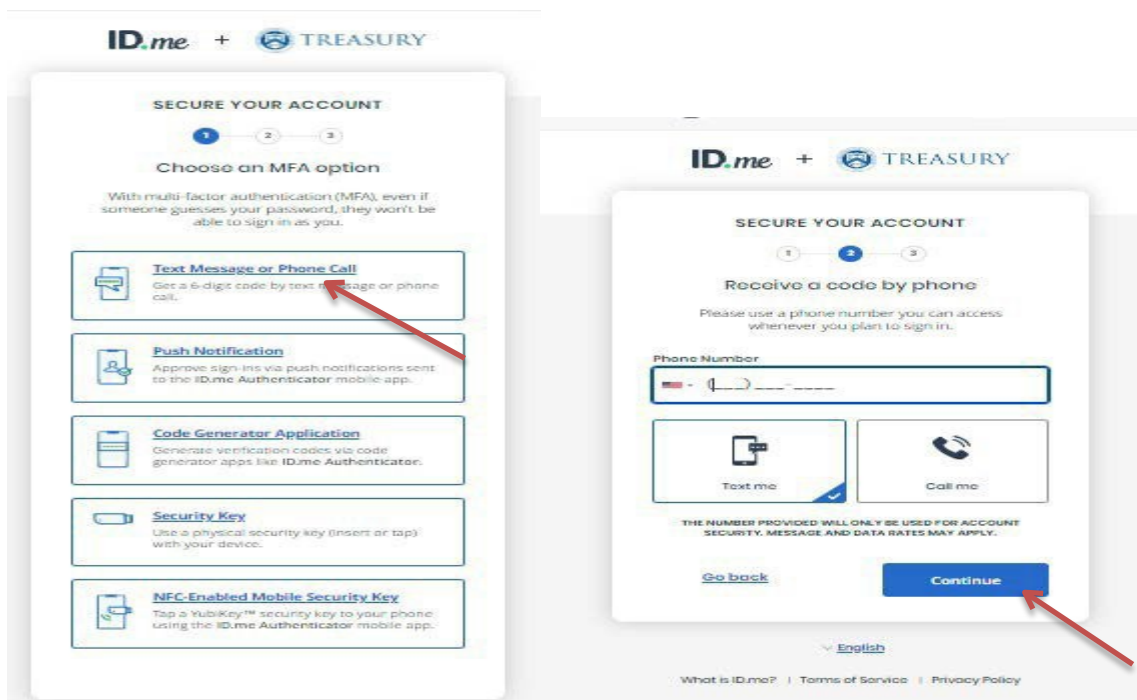
[Learn more about authentication options](#)

[Choose another authentication method](#)

Once you click “submit,” you should arrive at the screen on Page 12. Complete the fields required and you will be logged into your Pay.gov account successfully.



Next step, a box to Secure Your Account will appear, select “Text Message or Phone Call” shown on the left below. Type in your phone number and click the “Continue” button shown on the right.



You will receive a text message or phone call based on the number you submitted. Type in the verification code and click “Continue”. Then you will receive a message that “Your Account is Now Secured”, click “Continue”.

**ID.me + TREASURY**

**SECURE YOUR ACCOUNT**

1 — 2 — 3

**Confirm your phone number**

Please pick up the phone and follow the instructions to receive your 6-digit code.

Enter the 6-digit code \*

Didn't receive it? [Resend my verification code](#)

[Go back](#) **Continue**

[English](#)

[What is ID.me?](#) | [Terms of Service](#) | [Privacy Policy](#)

**ID.me + TREASURY**

**YOUR ACCOUNT IS NOW SECURE**

Your phone number can now be used for multi-factor authentication.

Visit [ID.me My Account](#) to view and manage multi-factor authentication settings.

**Recovery code**

A recovery code can be used in the event you lose access to your multi-factor authentication device.

[Generate recovery code](#)

**Continue**

[English](#)

[What is ID.me?](#) | [Terms of Service](#) | [Privacy Policy](#)

**ID.me + TREASURY**

**AUTHORIZE U.S. DEPARTMENT OF THE TREASURY**

Before we send you back to U.S. Department of the Treasury, we need your permission to share your verified identity information.

Please note that only information obtained from the verification process will be shared.

U.S. Department of the Treasury will receive:

- ✓ Email
- ✓ Last Name
- ✓ First Name
- ✓ Postal Code

You can remove this access at any time by changing your ID.me account settings.

**Allow** [Deny](#)

Click the "Allow" button.

Next, click on the hyperlink if you have an existing account or select if you would like to set up a Personal or Company Account.

[Sign In](#)

[Browse Payments](#)
[See All Agencies](#)
[Help](#)
[About Us](#)

**Need Help?**

Here are some FAQs while creating an account:

**INFO LINK**

This tag means that the information shown has been imported from your connected ID.me or Login.gov account.

**Can I update this info later?**

Yes! When you are logged in to Pay.gov just click on My Account and select the information you want to update. Information from your connected account can be updated through your ID.me or Login.gov account.

**How is this info used?**

The information you provide will be used to pre-populate forms when available. We will never sell or share your information with an outside party.

Step 1 - Account Connection

Step 2 - Pay.gov Additional Information

2 of 2 Step 2 - Pay.gov Additional Information

Your Pay.gov account will be created using the following email address:

**INFO LINK**

Already have a Pay.gov account using a different email address?

[Click here to connect an existing account](#)

**What kind of Pay.gov account fits your needs?**

☒ Personal Account - I am a person not representing a company, organization or government agency.

☐ Company Account - I am acting on behalf of a company, organization or government agency.

**Contact Information**

First Name

Last Name

**Address**

Mailing address 1

Mailing address 2

City  State  Zip Code

Country

Phone Number

**If you need to call us for help we can verify you with the following security question.**

Challenge Question

This is used for: Talking with Customer Support

Your Answer

☐ Show my challenge answer

☒ I want to receive email notifications related to ACH payments using the confirmation email address entered with the transaction.

☐ I have read and agree to Pay.gov's [Rules of Behavior](#)

[Save & Complete Setup](#)

[Return to Top](#)

[Accessibility Policy](#) [Privacy and Security Policy](#) [Notices and Agreements](#) [For Agencies](#)

[Feedback](#)

**Pay.gov**

Pay.gov is a program of the U.S. Department of the Treasury, Bureau of the Fiscal Service

**Pay.gov Support**

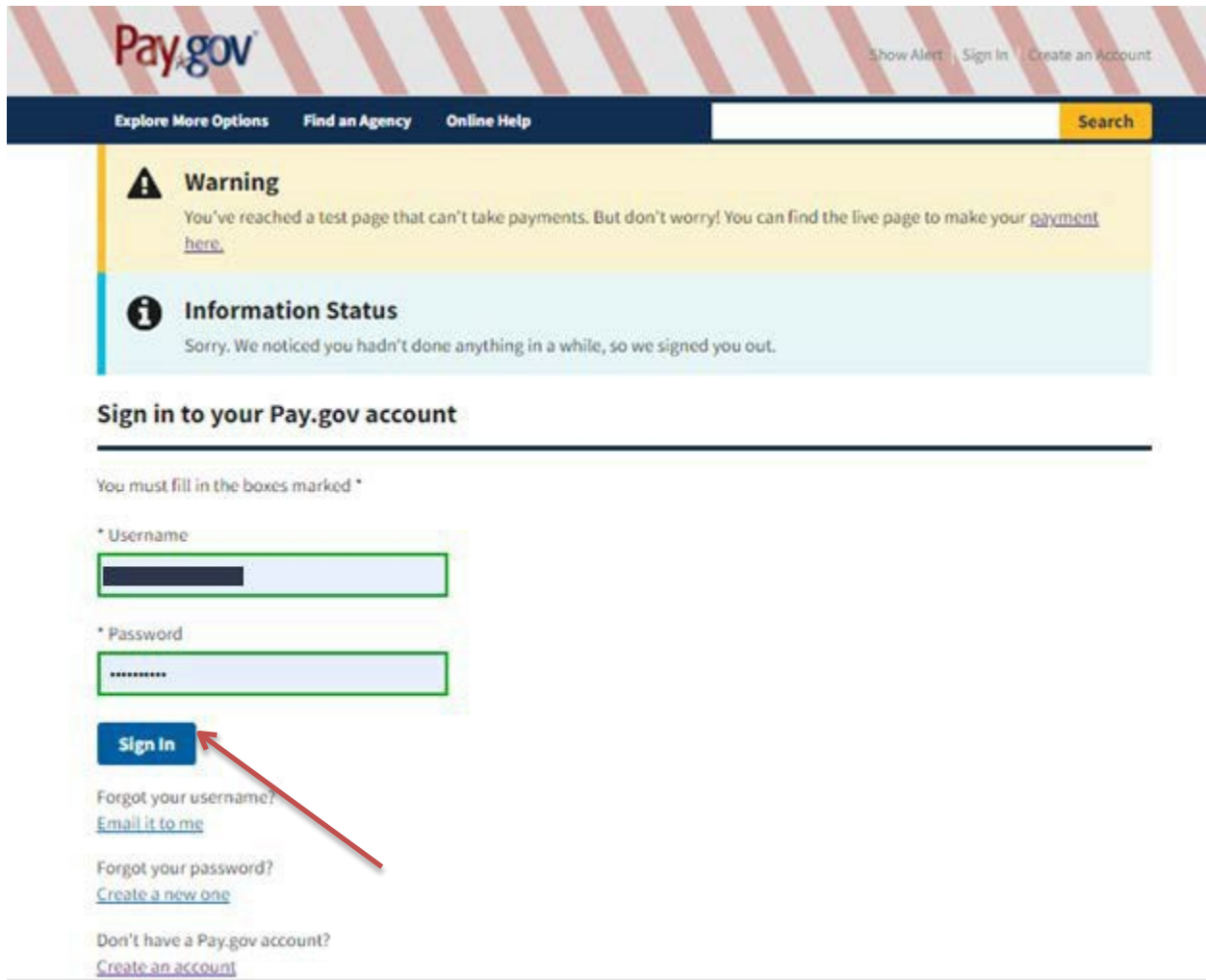
**NOTICE REGARDING PRIVACY**

You have accessed a U.S. Government information system, which includes (1) this computer, (2) this network, (3) all computers connected to this network, and (4) all devices and storage media attached to this network or to a computer on this network. U.S. Government information systems are provided for the processing of official U.S. Government information only. Unauthorized or improper use of this information system is prohibited and may subject you to disciplinary action, as well as civil and criminal penalties. All data contained on U.S. Government information systems is owned by the U.S. Government and may, for the purpose of protecting the rights and property of the U.S. Government, be monitored, intercepted, recorded, read, searched, copied, or captured in any manner and disclosed or used for any lawful government purpose at any time. THERE IS NO RIGHT TO PRIVACY IN THIS SYSTEM. System personnel may give to law enforcement officials any potential evidence of crime found on U.S. Government information systems. USE OF THIS SYSTEM BY ANY USER, AUTHORIZED OR UNAUTHORIZED, CONSTITUTES A VIOLATION OF FEDERAL LAWS AND IS SUBJECT TO THIS MONITORING, INTERCEPTION, RECORDING, READING, COPYING, OR CAPTURING AND CONSEQUENCES.

NOTE: This system may contain sensitive but unclassified (SBU) data that requires specific data privacy handling.

## Login

Type the User ID and Password and click **Sign in**.



Pay.gov

Show Alert | Sign In | Create an Account

Explore More Options | Find an Agency | Online Help

Search

**Warning**  
You've reached a test page that can't take payments. But don't worry! You can find the live page to make your [payment here](#).

**Information Status**  
Sorry. We noticed you hadn't done anything in a while, so we signed you out.

### Sign in to your Pay.gov account

You must fill in the boxes marked \*

\* Username

\* Password

**Sign In**


Forgot your username?  
[Email it to me](#)

Forgot your password?  
[Create a new one](#)

Don't have a Pay.gov account?  
[Create an account](#)

Click **Continue...**

[Explore More Options](#) [Find an Agency](#) [Online Help](#)  [Search](#)

 **Warning**  
You've reached a test page that can't take payments. But don't worry! You can find the live page to make your [payment here](#).

### Search Results for "NOR"

**Forms (1)**

Agencies (0)

Sort by: 

Relevance

**Filter by Agency**


☐ Treasury (UST):  
Bureau of the Fiscal  
Service (1)


#### Fiscal Service Form 133 Notice of Reclamation (NOR)

**Description:** For Financial Institution Use  
**Form Number:** NOR Form 133  
**Agency:** [Treasury \(UST\): Bureau of the Fiscal Service](#)


[Continue](#)

**We're here to help!**


 **We're Available**  
Monday - Friday  
7 a.m. - 7 p.m.  
Eastern  
**Open**

 [Send Us A Message](#)

You will hear from us  
by the end of the  
next  
business day.

 **Call Us Toll Free**

Inside U.S.A. only  
800-624-1373

 **International**

14



You will see the screen to begin a new Form 133 Notice of Reclamation (NOR) or preview the form. Click on **Continue to the Form**.




## Notice of Reclamation Form 133 – Full Payment

Once you have accessed the 133 form, proceed to type in the Reclamation ticket number. This will present the opportunity to make a payment on the reclamation with a full or partial payment. Type in the **Reclamation Ticket Number** twice. This ensures that you are processing the correct ticket number. You will receive an error message if the ticket numbers do not match. Complete your response to the form – 133 by filling in all the required fields and click **Continue**. The Title of the FI Representative is a required field.

**Fiscal Service Form 133 Notice of Reclamation (NOR)**

Before You Begin    2 Complete Agency Form    3 Enter Email & Submit    4 Confirmation

 **Fiscal Service**  
U.S. DEPARTMENT OF THE TREASURY

**FISCAL SERVICE Form 133 Notice of Reclamation (NOR)**  
(For Financial Institution Use)

1. Enter Reclamation Ticket Number \*

1a. Reenter Reclamation Ticket Number \*

2. Total Reclamation Amount \*  
  
(Use "Outstanding Total" from the Notice of Reclamation)

2a. Debit Authorization Amount \*  
  
(Equal to or less than amount for #2)

Since the Total Reclamation Amount and the Debit Authorization Amount are equal, this form is now complete. Please enter the 'Date of death is wrong' box and 'Correct Date of Death' field if applicable and the FI Representative Title below and click submit.

IF LESS THAN THE OUTSTANDING TOTAL IS BEING PAID, PROVIDE THE NAMES AND ADDRESSES OF THE ACCOUNT OWNER AND/OR LAST WITHDRAWER ON QUESTION #6.

☐ 3. Recipient/beneficiary did not die

☐ 4. Date of death is wrong  
(If box is checked, provide correct date of death from death certificate)

Correct Date of Death

☐ 5. Protesting Notice of Reclamation under the 120-Day rule  
(If box is checked, it is optional to provide additional notes on question #8.)

6. Provide Account Owner Information and/or Last Withdrawer:

Last Name  First Name

Street Address  Apt. Number

City  State  Zip Code  Zip Code Extension

7. Sole Owner  
☐ Yes  
☐ No  
(IF NO, PROVIDE ACCOUNT CO-OWNER INFORMATION)

Account Co-Owner Information:

Last Name  First Name

Street Address  Apt. Number

City  State  Zip Code  Zip Code Extension

This ensures that you are processing the correct ticket number. You will receive an error message if the ticket numbers do not match. Complete your response to the form – 133 by filling in all the required fields and click **Submit**. The Title of the FI Representative is a required field.

8. Notes

(500 Character Limit)

9. CERTIFICATION NO. 1:

This certifies that the Notice to Account Owners form was mailed to the owners of the account at the addresses on the records of this financial institution on:

Date:

MM/DD/YYYY

If a correction has been made to the fact or date of death, this certifies that the date of death entered above is correct and that this financial institution took prudent measures to assure that the person is alive or that the date of death was erroneous.

Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 1:

DATE 03/23/2022 SIGNATURE Deborah Jackson - pay.gov

10. CERTIFICATION NO. 2:

In accordance with 31 CFR 210, this certifies that this financial institution received the Notice of Reclamation on:

Date:

MM/DD/YYYY

And this financial institution first learned of the death on:

Date:

MM/DD/YYYY

The financial institution had no knowledge of the death or legal incapacity of the recipient or death of the beneficiary at the time any of the payments listed were credited to or withdrawn from the account. An amount equal to the amount remaining in the account, including any additions to the account balance since the receipt of this notice, has been paid to the Government.


Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 2:

DATE 03/23/2022 SIGNATURE [Redacted]

11. Name, Title and Phone Number of FI Representative Completing THIS Form and CERTIFICATION NO. 1 & 2 and Date Completed:


Last Name *	First Name *
[Redacted]	[Redacted]
Title *	Phone Number *
[Redacted]	[Redacted]
DATE (MM/DD/YYYY) *	
03/23/2022	


[Continue](#) [View PDF](#) [Save](#)




When the total amount of the Reclamation is received, there is no further action needed. The system will population a message stating that the reclamation is complete. Click **OK** then fill in the required fields, which is the FI contact information and hit **Submit** to complete form -133.


[Explore More Options](#) [Find an Agency](#) [Online Help](#)  [Search](#)


**Warning**  
You've reached a test page that can't take payments. But don't worry! You can find the live page to make your [payment here](#).


**Alert Message:**  
[Coronavirus \(COVID-19\) Updates](#)  
[SBA and 1201 Borrower Payment Information](#)


 For your security, we recommend you close your browser when you complete your payment.

**Confirmation - Fiscal Service Form 133 Notice of Reclamation (NOR)**

Before You Begin

Complete Agency Form

Enter Email & Submit

4 Confirmation

**Your form is complete**  
You can find your receipt in your account activity.  
**We value your feedback!**  
Let us know how we did. Complete our [short two minute survey](#).

**Tracking Information**  
Pay.gov Tracking ID: 3FPMU095  
Agency Tracking ID: 120048403588  
Form Name: Fiscal Service Form 133 Notice of Reclamation (NOR)  
Application Name: Fiscal Service Notice of Reclamations

**Need Help?**  
**Contact:**  
PFC Reclamations Help Desk  
**Email:**  
[Click to email](#)

After you hit submit, you will see the following screen with a message that your transaction was a success. You can also click on **View PDF** to see the completed form.


18

Pay.gov


[Show Alert](#) | [Welcome, Jackson53](#) | [My Account](#) | [Sign Out](#)

[Explore More Options](#) | [Find an Agency](#) | [Online Help](#)

[Search](#)



**Warning**  
You've reached a test page that can't take payments. But don't worry! You can find the live page to make your [payment here](#).



**Success**  
Thank you. Your form 'Fiscal Service Form 133 Notice of Reclamation (NOR)' has been successfully submitted. Your Pay.gov Tracking ID is 3FPKAP0Q.

### My Forms


Submitted (2)


Saved (0)

Sort by: 


Date


**Fiscal Service Form 133 Notice of Reclamation (NOR)**  
For Financial Institution Use  
**Form Number:** NOR Form 133  
**Form Status:** Accepted  
**Pay.gov Tracking ID:** 3FPKAP0Q  
**Date Submitted:** 01/28/2021 14:00:50 PM  
**Application Name:** Fiscal Service Notice of Reclamations

 [View PDF](#)


 [Duplicate](#)


**Fiscal Service Form 133 Notice of Reclamation (NOR)**  
For Financial Institution Use  
**Form Number:** NOR Form 133  
**Form Status:** Accepted  
**Pay.gov Tracking ID:** 3FPKAR0T  
**Date Submitted:** 01/26/2021 13:21:09 PM  
**Application Name:** Fiscal Service Notice of Reclamations


 [View PDF](#)


 [Duplicate](#)

**We're here to help!**

 **We're Available**  
Monday - Friday  
7 a.m. - 7 p.m.  
Eastern  
[Open](#)

 **Send Us A Message**  
You will hear from us  
by the end of the  
next  
business day.

 **Call Us Toll Free**  
Inside U.S.A. only  
800-624-1373

 **International Number**  
Outside the U.S.A.  
+1 216 579 2112

19

## Completed Full Payment Form - 133 - NOR

FISCAL SERVICE Form 133 Notice of Reclamation (NOR) (For Financial Institution Use)	
1. Enter Reclamation Ticket Number: 123456789	1a. Reenter Reclamation Ticket Number: 123456789
2. Total Reclamation Amount: \$5,000.00 <small>(See "Outstanding Total" from the Notice of Reclamation)</small>	2a. Debit Authorization Amount: \$5,000.00 <small>(If equal to or less than amount in 2)</small>
F. LOST THE OUTSTANDING TOTAL, PLEASE PROVIDE THE NAME AND ADDRESS OF THE ACCOUNT OWNER AND/OR LAST WITHDRAWER ON QUESTION 4b.	
3. Recipient/beneficiary did not die: <input type="checkbox"/>	
4. Date of death is wrong: <input type="checkbox"/> <small>(If box is checked, provide correct date of death from death certificate.)</small> Correct Date of Death (MM/DD/YYYY):	
5. Preceding Notice of Reclamation under the 120-Day rule: <input type="checkbox"/> <small>(If box is checked, it is optional to provide additional notes on question 4c.)</small>	
6. Provide Account Owner Information and/or Last Withdrawer: Last Name: First Name: Address of Last Account Withdrawer: Street Address: Apt. Number: City Name: State: Zip Code:	
7. Sole Owner: <input type="checkbox"/> <small>(If box is checked, provide account co-owner information.)</small> Account Co-Owner Information: Last Name: First Name: Street Address: Apt. Number: City Name: State: Zip Code:	
8. Notes (500 Character Limit):	
<p>*9. CERTIFICATION NO. 1: This certifies that the Notice to Account Owners form was mailed to the owners of the account at the addresses on the records of this financial institution on: Date (MM/DD/YYYY):</p> <p>If a correction has been made to the fact or date of death, this certifies that the date of death entered above is correct and that this financial institution took prudent measures to ensure that the person is alive or that the date of death was erroneous.</p> <p>Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 1: DATE: 01/28/2021 SIGNATURE: Deborah Jackson - pay.gov</p>	
<p>*10. CERTIFICATION NO. 2: In accordance with 31 CFR 270, this certifies that this financial institution received the Notice of Reclamation on: Date (MM/DD/YYYY): And this financial institution first learned of the death on: Date (MM/DD/YYYY):</p> <p>The financial institution had no knowledge of the death or legal incapacity of the recipient or death of the beneficiary at the time any of the payments listed were credited to or withdrawn from the account. An amount equal to the amount remaining in the account, including any additions to the account balance since the receipt of this notice, has been paid to the Government.</p> <p>Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 2: DATE: 01/28/2021 SIGNATURE: Deborah Jackson - pay.gov</p> <p>*11. Name, Title and Phone Number of FI Representative Completing THIS Form and CERTIFICATION NO. 1 &amp; 2 and Date Completed: Last Name: First Name: Title: Phone Number: Date (MM/DD/YYYY): 01/28/2021</p>	

## Notice of Reclamation Form 133 – Partial Payment

Enter the Notice of Reclamation (NOR) ticket number, must be 8 or 9 digits, then type in the dollar amount fields, **if less than the outstanding total is being paid, provide the name and address of the account owner and/or last withdrawer on question #6.**



### FISCAL SERVICE Form 133 Notice of Reclamation (NOR) (For Financial Institution Use)

1. Enter Reclamation Ticket Number:  1a. Reenter Reclamation Ticket Number:

2. Total Reclamation Amount:  2a. Debit Authorization Amount:   
(Use "Outstanding Total" from the Notice of Reclamation) (Equal to or less than amount for #2)

**IF LESS THAN THE OUTSTANDING TOTAL IS BEING PAID, PROVIDE THE NAMES AND ADDRESSES OF THE ACCOUNT OWNER AND/OR LAST WITHDRAWER ON QUESTION #6.**

3. Recipient/beneficiary did not die. ☐

4. Date of death is wrong ☐ (If box is checked, provide correct date of death from death certificate.)  
Correct Date of Death: (MM/DD/YYYY)

5. Protesting Notice of Reclamation under the 120-Day rule. ☐ (If box is checked, it is optional to provide additional notes on question #8.)

6. Provide Account Owner Information and/or Last Withdrawer:

Last Name:  First Name:

Address of Last Account Withdrawer

Street Address:  Apt. Number:

City Name:  State:  Zip Code:  -

7. Sole Owner: ☒ Yes ☐ No (IF NO, PROVIDE ACCOUNT CO-OWNER INFORMATION)

Account Co-Owner Information:

Last Name:  First Name:

Street Address:  Apt. Number:

City Name:  State:  Zip Code:  -

8. Notes: (500 Character Limit)

**\*9. CERTIFICATION NO. 1:**

This certifies that the Notice to Account Owners form was mailed to the owners of the account at the addresses on the records of this financial institution on:

Date: (MM/DD/YYYY)

If a correction has been made to the fact or date of death, this certifies that the date of death entered above is correct and that this financial institution took prudent measures to assure that the person is alive or that the date of death was erroneous.

Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 1:

DATE 01/28/2021 SIGNATURE Deborah Jackson - pay.gov

**\*10. CERTIFICATION NO. 2:**

In accordance with 31 CFR 210, this certifies that this financial institution received the Notice of Reclamation on:

Date: (MM/DD/YYYY)

And this financial institution first learned of the death on:

Date: (MM/DD/YYYY)

The financial institution had no knowledge of the death or legal incapacity of the recipient or death of the beneficiary at the time any of the payments listed were credited to or withdrawn from the account. An amount equal to the amount remaining in the account, including any additions to the account balance since the receipt of this notice, has been paid to the Government.

Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 2:

DATE 01/28/2021 SIGNATURE Deborah Jackson - pay.gov

**\*11. Name, Title and Phone Number of FI Representative Completing THIS Form and CERTIFICATION NO. 1 & 2 and Date Completed:**

Last Name:  First Name:

Title:  Phone Number:

Date: (MM/DD/YYYY)

Reset

Save

PDF Preview

Submit





## Completed Partial Payment - Form - 133 - NOR

FISCAL SERVICE Form 133 Notice of Reclamation (NOR) (For Financial Institution Use)	
1. Enter Reclamation Ticket Number *	1a. Reenter Reclamation Ticket Number *
12345678	12345678
2. Total Reclamation Amount *	2a. Debit Authorization Amount *
\$500.00 (Use "Outstanding Total" from the Notice of Reclamation)	2a. Debit Authorization Amount is required (Equal to or less than amount for #2)
IF LESS THAN THE OUTSTANDING TOTAL IS BEING PAID, PROVIDE THE NAMES AND ADDRESSES OF THE ACCOUNT OWNER AND/OR LAST WITHDRAWER ON QUESTION #6.	
3. Recipient/beneficiary did not die <input checked="" type="checkbox"/>	
4. Date of death is wrong <input type="checkbox"/> (If box is checked, provide correct date of death from death certificate) Correct Date of Death (MM/DD/YYYY)	
5. Protesting Notice of Reclamation under the 120-Day rule <input type="checkbox"/> (If box is checked, it is optional to provide additional notice on question #6)	
6. Provide Account Owner Information and/or Last Withdrawer:	
Last Name: [REDACTED] First Name: [REDACTED]	
Address of Last Account Withdrawer:	
Street Address: [REDACTED] Apt. Number: [REDACTED]	
City Name: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]	
7. Self Owner: <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO (If NO, PROVIDE ACCOUNT CO-OWNER INFORMATION)	
Account Co-Owner Information:	
Last Name: [REDACTED] First Name: [REDACTED]	
Street Address: [REDACTED] Apt. Number: [REDACTED]	
City Name: [REDACTED] State: [REDACTED] Zip Code: [REDACTED]	
8. Notes (500 Character Limit)	
[REDACTED]	
*10 CERTIFICATION NO. 1: This certifies that the Notice to Account Owners form was mailed to the owners of the account at the address on the records of this financial institution on: Date (MM/DD/YYYY) 01/25/2021 If a correction has been made to the fact or date of death, this certifies that the date of death entered above is correct and that this financial institution took prudent measures to ensure that the person is alive or that the date of death was erroneous. Digital Signature of FI Representative Completing this Form and CERTIFICATION NO. 1: DATE: 01/26/2021 SIGNATURE: Deborah Jackson - pay.gov	
*11 Name, Title and Phone Number of FI Representative Completing THIS Form and CERTIFICATION NO. 1 & 2 and Date Completed: Last Name: [REDACTED] First Name: [REDACTED] Title: Analyst Phone Number: [REDACTED] Date (MM/DD/YYYY) 01/26/2021	

### Recipient is Alive:

If the Recipient is still alive, check the box "Recipient/beneficiary did not die" and send proof to get the monthly benefits restored to this email [PFC-Reclamations@fiscal.treasury.gov](mailto:PFC-Reclamations@fiscal.treasury.gov). Acceptable proof is a signed dated notarized statement attesting to the fact that the recipient is alive. The email must be received within 15 days. Failure to do so, could result in a fed debit.

#### FISCAL SERVICE Form 133 Notice of Reclamation (NOR)

(For Financial Institution Use)

1. Enter Reclamation Ticket Number *	1a. Reenter Reclamation Ticket Number *
12345678	12345678
2. Total Reclamation Amount *	2a. Debit Authorization Amount *
\$500.00 (Use "Outstanding Total" from the Notice of Reclamation)	2a. Debit Authorization Amount is required (Equal to or less than amount for #2)
IF LESS THAN THE OUTSTANDING TOTAL IS BEING PAID, PROVIDE THE NAMES AND ADDRESSES OF THE ACCOUNT OWNER AND/OR LAST WITHDRAWER ON QUESTION #6.	
3. Recipient/beneficiary did not die <input checked="" type="checkbox"/>	
Since the Recipient and/or beneficiary did not die, this form is now complete. Please enter the FI Representative Title below and click Submit.	
4. Date of death is wrong <input type="checkbox"/>	Correct Date of Death
(If box is checked, provide correct date of death from death certificate)	MM/DD/YYYY



## Incorrect Date of Death

If the date of death is incorrect, check the box and enter the correct date of death listed on the death certificate. An official copy of the Death Certificate **must** be provided to avoid a possible Fed charge. Once received, please send the Death Certificate to the following email address [PFC-Reclamations@fiscal.treasury.gov](mailto:PFC-Reclamations@fiscal.treasury.gov). The email must be received within 15 days. Failure to do so, could result in a fed debit.

The form is titled "FISCAL SERVICE Form 133 Notice of Reclamation (NOR) (For Financial Institution Use)". It contains several sections for data entry:

- 1. Enter Reclamation Ticket Number: [ ] 1a. Reenter Reclamation Ticket Number: [ ]
- 2. Total Reclamation Amount: \$0.00 (Use "Outstanding Total" from the Notice of Reclamation) 2a. Debit Authorization Amount: \$0.00 (Equal to or less than amount for #2)
- IF LESS THAN THE OUTSTANDING TOTAL IS BEING PAID, PROVIDE THE NAMES AND ADDRESSES OF THE ACCOUNT OWNER AND/OR LAST WITHDRAWER ON QUESTION #6.
- 3. Recipient/beneficiary did not die: ☐
- 4. Date of death is wrong: ☒ (If box is checked, provide correct date of death from death certificate.) Correct Date of Death: (MM/DD/YYYY) [ ]
- 5. Protesting Notice of Reclamation under the 120-Day rule: ☐ (If box is checked, it is optional to provide additional notes on question #8.)
- 6. Provide Account Owner Information and/or Last Withdrawer:
  - Last Name: [ ] First Name: [ ]
  - Address of Last Account Withdrawer:
    - Street Address: [ ] Apt. Number: [ ]
    - City Name: [ ] State: [ ] Zip Code: [ ]
- 7. Sole Owner: ☐ Yes ☐ No (IF NO, PROVIDE ACCOUNT CO-OWNER INFORMATION)
  - Account Co-Owner Information:
    - Last Name: [ ] First Name: [ ]
    - Street Address: [ ] Apt. Number: [ ]
    - City Name: [ ] State: [ ] Zip Code: [ ]
- 8. Notes: (500 Character Limit) [ ]

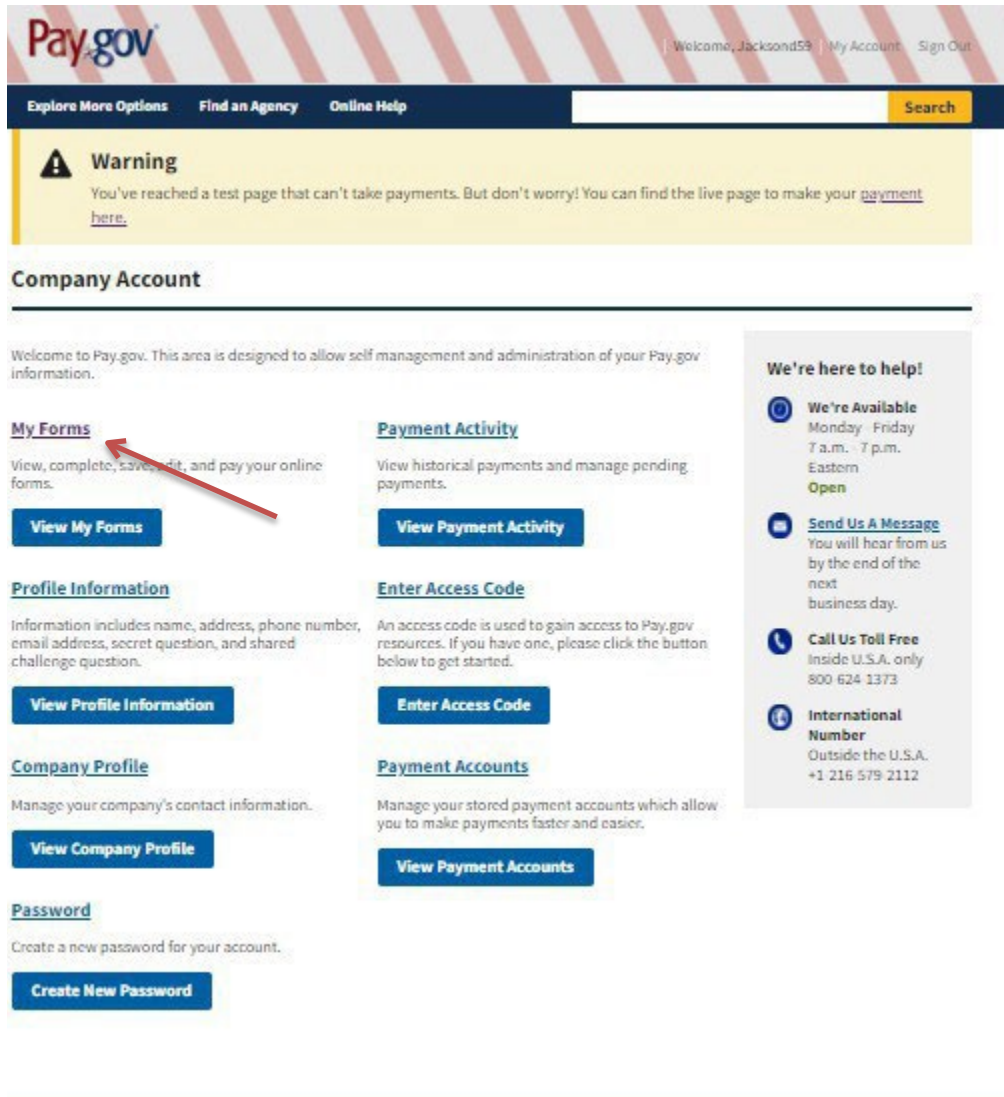
## 120 Day Protest

Select #5 Protesting Notice of Reclamation under the 120 Day rule, when the box shown is checked, it is optional to provide additional notes on question #8.

This is a duplicate of the form above, showing the same fields and instructions. The checkbox for question 5 is highlighted with a red box, indicating the "120 Day Protest" option.

## My Forms

When you log back in Pay.gov after the initial log in you will see the following screen. This screen is showing an option to select “**My Forms**”, this area will show a history of all the forms created under you User ID.



**Pay.gov** Welcome, Jackson58 | My Account | Sign Out

Explore More Options Find an Agency Online Help Search

**Warning**  
You've reached a test page that can't take payments. But don't worry! You can find the live page to make your [payment here](#).

### Company Account

Welcome to Pay.gov. This area is designed to allow self management and administration of your Pay.gov information.

**My Forms**  
View, complete, save, edit, and pay your online forms.  
[View My Forms](#)

**Payment Activity**  
View historical payments and manage pending payments.  
[View Payment Activity](#)

**Profile Information**  
Information includes name, address, phone number, email address, secret question, and shared challenge question.  
[View Profile Information](#)

**Enter Access Code**  
An access code is used to gain access to Pay.gov resources. If you have one, please click the button below to get started.  
[Enter Access Code](#)

**Company Profile**  
Manage your company's contact information.  
[View Company Profile](#)

**Payment Accounts**  
Manage your stored payment accounts which allow you to make payments faster and easier.  
[View Payment Accounts](#)

**Password**  
Create a new password for your account.  
[Create New Password](#)

**We're here to help!**

**We're Available**  
Monday - Friday  
7 a.m. - 7 p.m.  
Eastern  
**Open**

**Send Us A Message**  
You will hear from us by the end of the next business day.

**Call Us Toll Free**  
Inside U.S.A. only  
800 624 1373

**International Number**  
Outside the U.S.A.  
+1 216 579 2112

## Common Error Messages

When the information entered into **1** and **1a** does not match you will receive the following error message. The Reclamation Ticket Number do not match, please verify. This ensures that you are processing the correct ticket number.

<p>1. Enter Reclamation Ticket Number *</p> <div style="border: 1px solid green; padding: 2px;">111222333</div>	<p>1a. Reenter Reclamation Ticket Number *</p> <p style="color: red;">Reclamation Ticket Numbers do not match, please verify.</p> <div style="border: 1px solid red; padding: 2px;">111222334</div>
---	---

If the information entered into **1** and **1a** are not 8 or 9 digits. You will receive an **Invalid Reclamation Ticket Number** if you do not enter 8 or 9 digits.

<p>1. Enter Reclamation Ticket Number *</p> <p style="color: red;">Invalid Reclamation Ticket Number. Must be 8 or 9 digits.</p> <div style="border: 1px solid red; padding: 2px;">1111</div>
---

If the information entered into **2** and **2a** the Total Reclamation Amount and Debit Authorization Amount, if the **Debit Authorization** is greater than the **Total Reclamation**, you will receive the following error message.

<p>2. Total Reclamation Amount *</p> <div style="border: 1px solid green; padding: 2px;">\$45.00</div> <p style="font-size: small;">(Use "Outstanding Total" from the Notice of Reclamation)</p>	<p>2a. Debit Authorization Amount *</p> <p style="color: red;">Debit Authorization Amount cannot be greater than Total Reclamation Amount.</p> <div style="border: 1px solid red; padding: 2px;">\$500.00</div> <p style="font-size: small;">(Equal to or less than amount for #2)</p>
--	--

If the dollar amount in **2** cannot is zero, you will receive the following error.

<p>2. Total Reclamation Amount *</p> <p style="color: red;">Your payment amount is below the minimum allowed amount. Please enter a higher dollar amount.</p> <div style="border: 1px solid red; padding: 2px;">\$0.00</div> <p style="font-size: small;">(Use "Outstanding Total" from the Notice of Reclamation)</p>
--

If you do not put in a FI Representative Title in number **11** you will receive the following error.



## Rejection Emails

Rejection emails are sent directly to the email address on file for the financial institution (provided upon account creation). Within the email, you will be provided a detailed response advising why the rejection occurred, such as the Reclamation is closed, incorrect Reclamation ticket #, etc.

## Contact Information

For Pay.gov technical issues please contact: **800-624-1373 (Toll free, Option #2), 216-579-2112 (Option #2), [pay.gov.clev@clev.frb.org](mailto:pay.gov.clev@clev.frb.org)**, Hours 8:00am to 7:00pm Monday – Friday.

For questions related to a Notice of Reclamation or general Notice of Reclamation inquiries, please contact: **(855) 868-0151**

Any supporting documentation related to the Notice of Reclamation response (payee alive, incorrect date of death, etc.) must be emailed to [PFC-Reclamations@fiscal.treasury.gov](mailto:PFC-Reclamations@fiscal.treasury.gov) within 15 business days.

## Frequently Asked Questions (FAQ's)

**Are we able to set up the Pay.GOV account with a shared email address?** Yes, you may use a shared email address. However, we strongly recommend setting up a Company Account rather than the personal option. The personal option is better suited for individuals paying debts to the Federal Government, outside of the Reclamation process.

**How will the debit reflect within our FED Statement?** The process will remain the same, as it does today. You are not required to provide additional FED account information to ensure the debit occurs. Additionally, you may utilize the debit feature (2A on the form) for full or partial payments, instead of returning the payments through the ACH network. Please do not return any payments through another mechanism *and* request a debit. You will incur a duplicate charge.

**Will PAY.GOV change the mechanism in which we receive our Notice of Reclamations?** The process in which you receive the Reclamations will not change. This is for responding only.

**If we returned the funds in full, through the ACH network, are we required to respond within PAY.gov?** If you satisfied the amount in full, as noted on the Reclamation, you do not need to respond back. If not, you must respond within Pay.gov.

**When responding to the Notice of Reclamation on PAY.gov and we do not have funds to return, how do we notify you?** When responding and not remitting funds, enter \$0.00 in 2A.

**Can a response be entered to include an international address?** Yes, as of November 14, 2022, we are accepting International Addresses (Account Owner/Last Withdrawer) entered within the Notice of Reclamation form. Please refrain from emailing the Notice of Reclamation responses (foreign addresses) and ensure they are input within PAY.gov.

**How can I update the way we receive our reclamations?** In order to change the way your reclamations are received, please contact the Federal Reserve Bank <https://www.frb services.org/fedline-solutions/service-setup/fedmail.html>

**If I already responded to the Notice of Reclamation (email, fax or USPS), can I process it in PAY.GOV if I have not received a response?** We require only one submission, through one mechanism. If you responded via USPS or email and ARPS (PAY.GOV), this may result in duplicate debit action. If you are inquiring about a specific Reclamation and the status of the response, please contact the Customer Engagement Center for assistance: (855) 868-0151 or [PFC.CustomerEngagement@fiscal.treasury.gov](mailto:PFC.CustomerEngagement@fiscal.treasury.gov)

**How long will the responses within Pay.Gov remain available?** The site holds up to 500 submissions. If you're unable to locate a particular Reclamation Ticket # thereafter, please email: [PFC-Reclamations@fiscal.treasury.gov](mailto:PFC-Reclamations@fiscal.treasury.gov) , as we have them stored for 6 years.

**When submitting our responses within Pay.Gov to initiate a debit, will there be an associated reference number or identification number that will allow us to identify the debit on Pay.Gov?** Your FED statement will mirror exactly how it does today. The Reclamation Ticket # will be the indicator.

**Can an entry be reversed in PAY.gov once submitted?**

No, an entry cannot be reversed by the user within PAY.gov. However, if you have identified an inaccuracy within the information submitted, an email to [PFC-Reclamations@fiscal.treasury.gov](mailto:PFC-Reclamations@fiscal.treasury.gov) must be sent within 24 hours of submission, outlining the error made and request for corrective action.

**Who should I contact if I have additional questions?**

Please see above (**Contact Information**) within this User Guide.