



Common Approach to Identity Assurance (CAIA) Implementation for Do Not Pay

March 25, 2023

What is CAIA?

Common Approach to Identify Assurance:

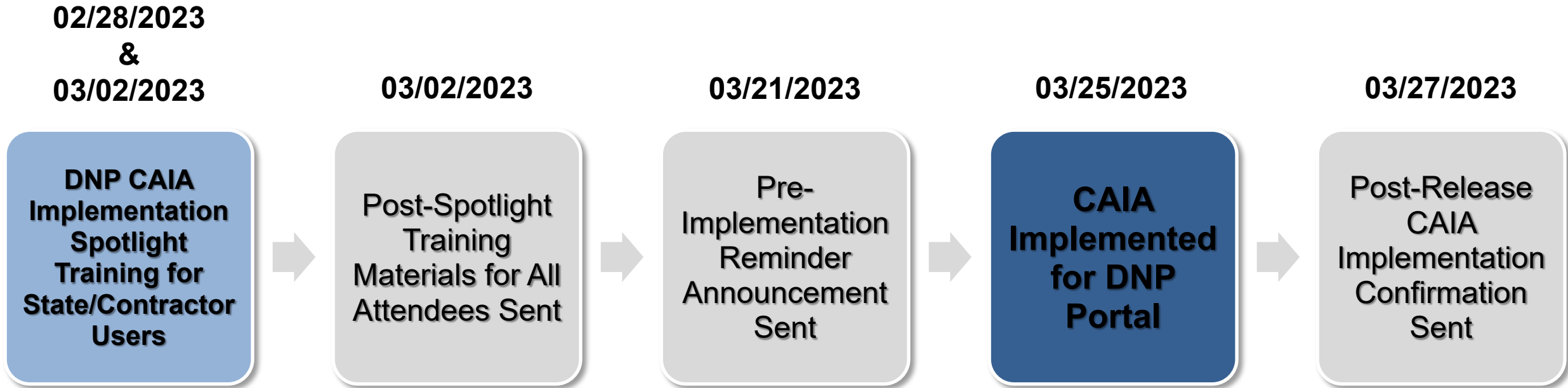
- Fiscal Service-led initiative focused on standardizing the way users register and log in to applications.
- Allows users to authenticate to the DNP Portal using PIV/CAC/LincPass, Login.gov, or ID.me.
- DNP will integrate the DNP Portal with CAIA on March 25, 2023.
- CAIA will replace IBM Security Identity Manager (ISIM) as the authentication service for the Portal.

PIV/CAC/LincPass/
User ID & Password
Users Authenticate via
ISIM/Single Sign On



PIV/CAC/LincPass/3rd
Party Credential
Service Providers
(CSP) Users
Authenticate via CAIA

When will CAIA be Implemented for DNP?



What are the Impacts of CAIA to Agencies?

1) Changes to the DNP Portal Login Page

2) Suspending User ID and Password Login

3) User Account Registration with Login.gov or ID.me

4) New User Enrollment Requirements

1) Changes to the DNP Portal Login Page


Original DNP Portal Log-In Page


The screenshot shows the original DNP Portal Log-In Page. At the top left is the Department of the Treasury logo, and to its right is the 'SINGLE SIGN ON' logo. Below these is a navigation bar with four buttons: 'Forgot Password', 'Change Password', 'Forgot User ID', and 'Contact'. A disclaimer text reads: 'By logging in with PIV, SecurID, or User ID/Password, you acknowledge that you have read, understand, and agree to abide by the [Rules of Behavior](#)'. There are three main login sections: 1. 'PIV Card or iKey' with a help icon and the instruction 'Please make sure your card/iKey is plugged into the reader'. It includes an image of a PIV card for 'Jordan, Doe, C.' and the text 'LOGIN WITH YOUR PIV'. 2. 'SecurID' with a help icon, fields for 'User ID' and 'Passcode', and a 'LOGIN' button. 3. 'User ID & Password' with a help icon, fields for 'User ID (ITIM)' and 'Password', and a 'LOGIN' button. This third section is highlighted with a red rounded rectangle.


1) Changes to the DNP Portal Login Page (cont'd)


New DNP Portal Login Page

An official website of the United States government [Here's how you know](#) ▾

 Do Not Pay Telephone: 1-855-837-4391 | E-Mail: donotpay@fiscal.treasury.gov

 PIV / CAC

 ID.me

 LOGIN.GOV

Who is ID.me?

ID.me is a trusted provider specializing in digital identity protection, providing users with secure access to applications.

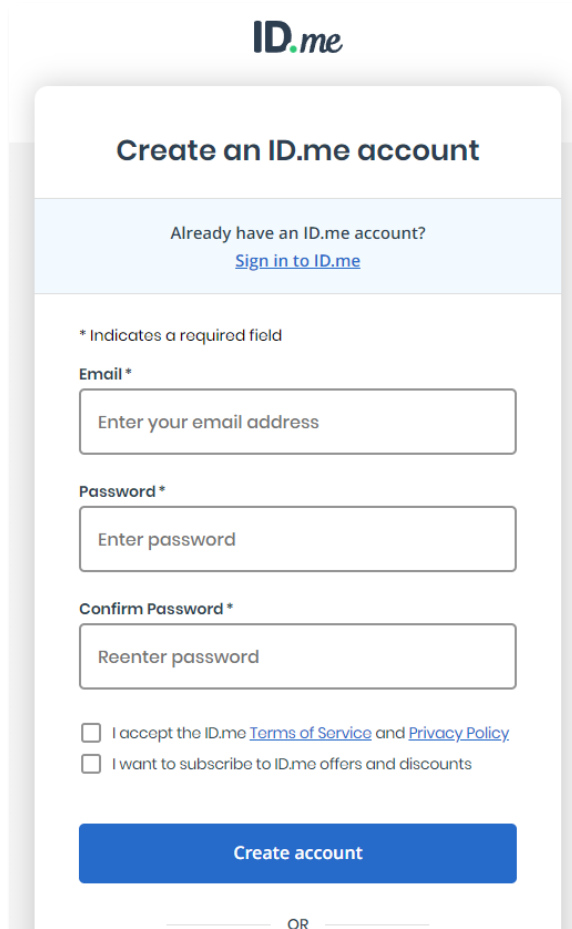
By selecting ID.me, you will be redirected to ID.me's website. ID.me is not a government entity. You consent to the privacy and security policies for identity and access management through ID.me = [Terms of Service](#) | [Privacy Policy](#) | [FAQ](#)

2) Suspending User ID and Password Login

- User ID/Password users will no longer be able to log in to the Portal using the User ID and Password method after March 25, 2023.



3) User Account Registration with Login.gov or ID.me



ID.me

Create an ID.me account

Already have an ID.me account?
[Sign in to ID.me](#)

* Indicates a required field

Email *

Enter your email address

Password *

Enter password

Confirm Password *

Reenter password

I accept the ID.me [Terms of Service](#) and [Privacy Policy](#).

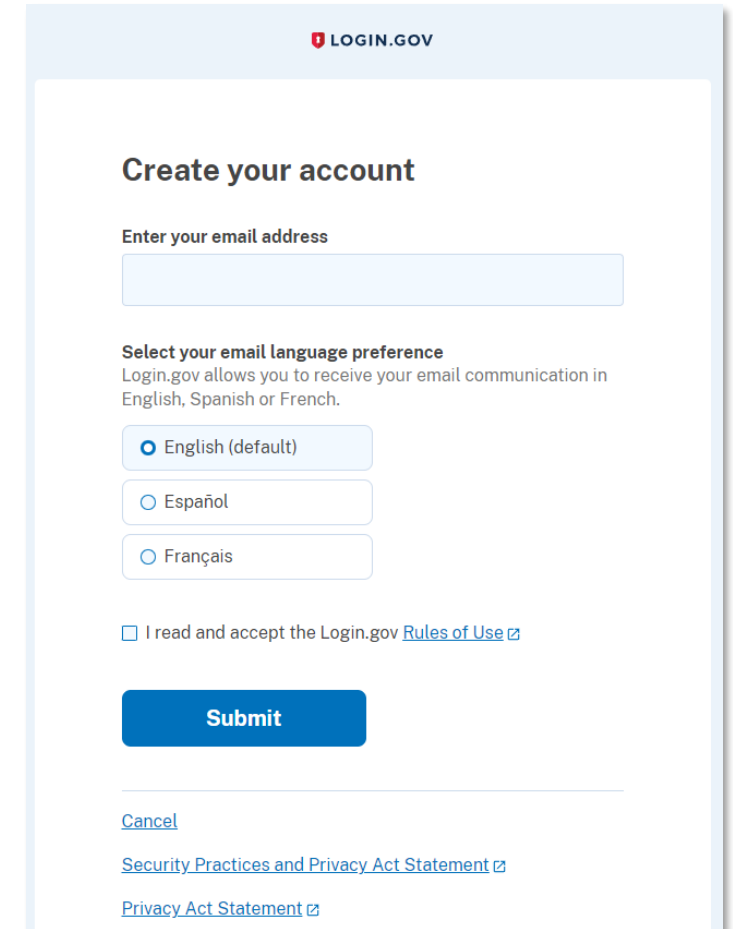
I want to subscribe to ID.me offers and discounts

Create account

OR

1) Create an account with Login.gov or ID.me

- Follow the instructions provided by each site.
- *Ensure* your official work email is included as the primary or alternative email address in your profile.



LOGIN.GOV

Create your account

Enter your email address

Select your email language preference
Login.gov allows you to receive your email communication in English, Spanish or French.

English (default)

Español

Français

I read and accept the Login.gov [Rules of Use](#)

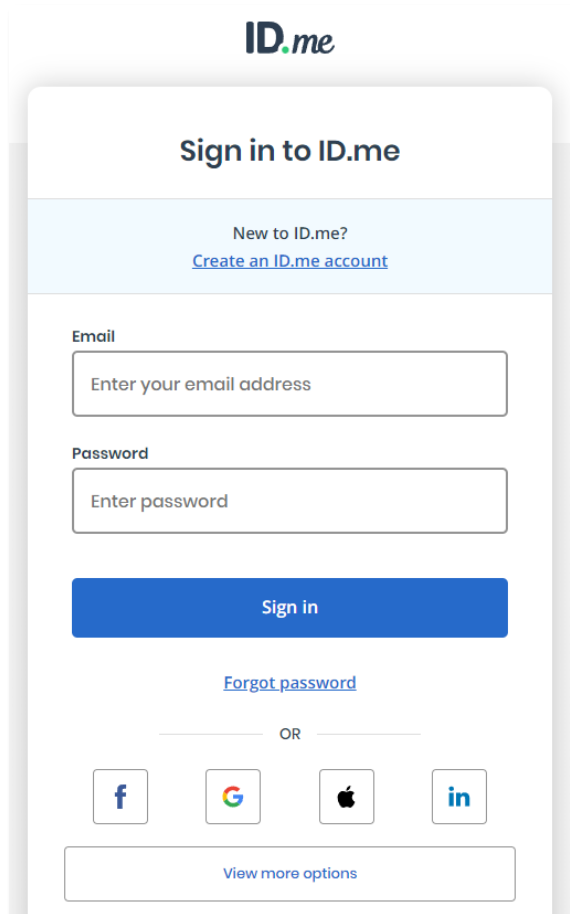
Submit

[Cancel](#)

[Security Practices and Privacy Act Statement](#)

[Privacy Act Statement](#)

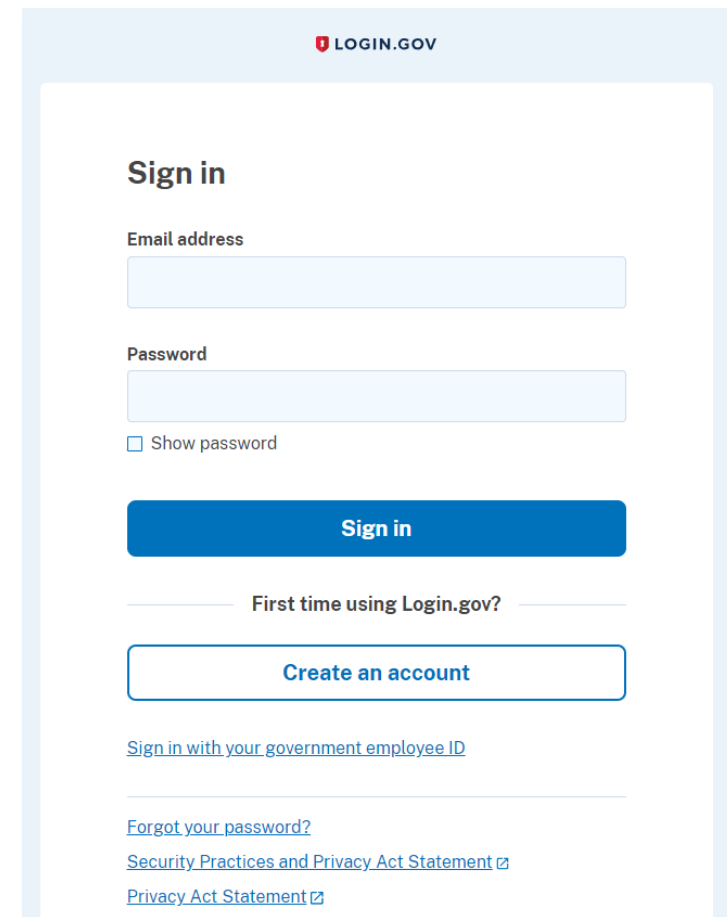
3) User Account Registration with Login.gov or ID.me (cont'd)



The screenshot shows the ID.me sign-in interface. At the top is the ID.me logo. Below it is the heading "Sign in to ID.me". A light blue banner asks "New to ID.me?" with a link to "Create an ID.me account". The form includes an "Email" field with the placeholder "Enter your email address" and a "Password" field with the placeholder "Enter password". A blue "Sign in" button is positioned below the password field. A link for "Forgot password" is located below the sign-in button. Below the sign-in button, there is an "OR" separator and four social media icons: Facebook, Google, Apple, and LinkedIn. At the bottom of the form is a "View more options" link.

2) Use your existing account with Login.gov or ID.me

- Ensure your official work email is included as the primary or alternative email address in your profile.



The screenshot shows the Login.gov sign-in interface. At the top is the LOGIN.GOV logo. Below it is the heading "Sign in". The form includes an "Email address" field and a "Password" field. A "Show password" checkbox is located below the password field. A blue "Sign in" button is positioned below the password field. Below the sign-in button, there is a link for "First time using Login.gov?" and a "Create an account" button. At the bottom of the form, there are links for "Sign in with your government employee ID", "Forgot your password?", "Security Practices and Privacy Act Statement", and "Privacy Act Statement".

4) New User Enrollment Requirements

- Only official work email addresses can be used to authenticate your identity for logging in to the DNP Portal.
- The official work email address provided on your DNP User Enrollment Form must match the email address registered with your Login.gov or ID.me account.
- Personal email addresses are not permitted for DNP User Enrollment Forms.

Help Options for Login.gov and ID.me

[Login.gov Help Center](#)

An official website of the United States government [Here's how you know](#) ▾

LOGIN.GOV | Help center Language ▾ [Contact us](#)

How can we help?

 [Search](#)

[Get started with Login.gov](#)

Create your account. Learn about authentication options and more account features.



[Trouble signing in?](#)

Forgot your password? Locked out of your account? We'll help you resolve access issues.



[Manage your account](#)

Change your account settings including your password, phone number, email, and more.



[Help with specific agencies](#)

Get help with Trusted Traveler Programs (TTP) and SAM.gov.



[Verify your identity](#)

Learn about options for verifying your identity.

[ID.me Help Center](#)

How can we help?

 [Search](#)

Top searches: [IRS](#) [Change phone](#) [D0200 error](#) [Change mailing address](#) [Unemployment](#)

Troubleshooting topics

[I can't sign in to my account](#)

[My documents were rejected](#)

[I can't upload photos of my documents](#)

[My selfie didn't work](#)

[I'm having trouble claiming a discount](#)

[I have a duplicate account](#)

**Note: Contact the Login.gov or ID.me help desk for assistance with your account.*

Next Steps for User ID and Password Users

- Create an account with Login.gov or ID.me or use an existing Login.gov or ID.me account.
- Ensure your official work email address is included with the provider of your choice.
- Contact your agency IT resources to confirm that your [AuthentXware](#) version is 3.01.48 or higher.
- Log in to the DNP Portal using your Login.gov or ID.me account credentials after March 25, 2023.

Questions



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