

## Overview of Release

- Portal User Interface Redesign
- Online Search: Enhanced Search Logic
- Online Search: Search Outcome
- Online Search: Newly Available Death Data Sources
- Timeout: Session Warning
- Future Updates

## Release Enhancements

### Do Not Pay Portal User Interface Redesign

**Description:** Between August 2019 and September 2020, the Do Not Pay Portal will be undergoing a major redesign based on user feedback. The purpose of this redesign is to improve the ease of navigation and increase the usefulness of the various functions. Online Search is the first function to be redesigned. All other functionalities will remain in the legacy Portal until their scheduled upgrade (see Future Updates).

### Redesigned Portal Landing Page

**Announcements** Messages will be posted here

**Legacy Portal** Click to go to the other modules

**Online Search** New search bar

**Check Boxes** The data sources you are authorized for will have a checkmark in the check box.

**Data Sources** Hovering over the data source name with your cursor will produce a pop-up box with the data source definition, when the file was last updated, and the frequency of updates in the Portal.

**Navigation Bar** Attempting to click on any icons other than Online Search will result in a pop-up box directing users to click on the link at the top of the screen to re-direct to the legacy Portal.

The screenshot shows the redesigned portal landing page. At the top, there is an 'Announcements' section. Below it is a navigation bar with 'SENSITIVE BUT UNCLASSIFIED', 'Contact Us', 'MCSR0001', and 'Logoff'. The main content area is divided into 'Online Search' and 'Select Data Sources'. The 'Online Search' section has a new search bar with fields for SSN/EIN/TIN, First Name, Last Name, DUNS, Plus 4, and Business Name. The 'Select Data Sources' section has a list of data sources with checkboxes. A callout box points to the 'Dept of State Death Data (DOS)' checkbox, which is checked. A pop-up box is shown over the 'DEPT OF STATE DEATH DATA' entry, displaying its definition and update frequency. A navigation bar on the left side contains icons for various functions, with a callout box explaining that clicking on these icons will result in a pop-up box directing users to click on a link at the top of the screen to re-direct to the legacy Portal.

# Release Enhancements (cont.)

## Online Search: Enhanced Search Logic

**Description:** The exact matching logic of the legacy Online Search functionality has been changed to broaden the possible number of search results. For example, when two or more fields are used for a search, results will appear for any matches in individual fields as well as the combination of fields, prioritized by SSN/EIN/TIN.

### Search Example: One Field

Enter SSN/EIN/TIN  
171610719

Enter First Name \_\_\_\_\_ Enter Last Name \_\_\_\_\_

Enter DUNS \_\_\_\_\_ Enter Plus 4 \_\_\_\_\_ Enter Business Name \_\_\_\_\_

Select Data Sources +

Match Results 9 Search Date: 07/03/2019

SSN/EIN/TIN	DUNS Number	Matched	Not Searched
171610719	-	AIS-OBIT, AIS-PROB, DMF, DOD, DOS, LEIE-RES, SAM-EXCL-RES	LEIE-PUB, OFAC, SAM-EXCL-PUB

AIS-OBIT - 1 Result Found

Matched Criteria	SSN/EIN/TIN	Name	Birth Date	Death Date
SSN/EIN/TIN	171610719	ADAM BOYER	12/27/1951	11/14/2008

An SSN/EIN/TIN search yields nine results within data sources that contain SSN/EIN/TIN information.

Three data sources are not searched because they require Name information and do not contain SSN/EIN/TIN.

By expanding a match result, the associated name to the SSN/EIN/TIN is shown.

### Search Example: Two Fields

Enter SSN/EIN/TIN \_\_\_\_\_

Enter First Name Adam

Enter Last Name Boyer

Enter DUNS \_\_\_\_\_ Enter Plus 4 \_\_\_\_\_ Enter Business Name \_\_\_\_\_

Select Data Sources +

Match Results 11 Search Date: 07/03/2019

SSN/EIN/TIN	DUNS Number	Matched	Not Searched
-	-	AIS-OBIT, AIS-PROB, DMF, DOD, DOS, LEIE-PUB, LEIE-RES, SAM-EXCL-PUB, SAM-EXCL-RES	CAIVRS

AIS-OBIT - 1 Result Found

Matched Criteria	SSN/EIN/TIN	Name	Birth Date	Death Date
NAME	171610719	ADAM BOYER	12/27/1951	11/14/2008

A First Name + Last Name search yields eleven results within data sources that contain Name information.

CAIVRS is not searched because it requires SSN/EIN/TIN information.

By expanding a match result, the associated SSN/EIN/TIN to the Name is shown.

## Online Search: Enhanced Search Logic (cont.)

### Search Example: Three Fields

Enter SSN/EIN/TIN: 171610719  
 Enter First Name: Adam  
 Enter Last Name: Boyer

Search Date: 07/03/2019

Match Results: 11

SSN/EIN/TIN	First Name	Last Name	DUNS Number	Plus 4	Business Name	Matched	Not Searched
171610719	Adam	Boyer	-	-	-	AIS-OBIT, AIS-PROB, DMF, DOD, DOS, LEIE-PUB, LEIE-RES, SAM-EXCL-PUB, SAM-EX-CL-RES	-

AIS-OBIT - 1 Result Found  
 AIS-PROB - 1 Result Found  
 DME - 1 Result Found

An SSN/EIN/TIN + First Name + Last Name search yields eleven results within data sources that contain SSN/EIN/TIN and/or Name information.

All available data sources are searched since all requirements are met for all searchable fields.

### Search Example: SSN/EIN/TIN Priority

Enter SSN/EIN/TIN: 503126951  
 Enter First Name: Adam  
 Enter Last Name: Boyer

Search Date: 07/18/2019

Match Results: 4

SSN/EIN/TIN	First Name	Last Name	DUNS Number	Plus 4	Business Name	Matched	Not Searched
503126951	Adam	Boyer	-	-	-	CAIVRS, LEIE-PUB, SAM-EXCL-PUB	-

CAIVRS - 2 Results Found

Matched Criteria	SSN/EIN/TIN ↑	Agency Name	Tax ID Type	Case Number	De
SSN/EIN/TIN	503126951	SBA	TIN	967912036	Sh
SSN/EIN/TIN	503126951	SBA	TIN	948385026	Sh

LEIE-PUB - 1 Result Found

Matched Criteria	Name ↑	National Provider Identifier	Birth Date	De
NAME	ADAM BOYER		12/27/1951	Sh

SAM-EXCL-PUB - 1 Result Found

AIS-OBIT - No results found

An incorrect SSN/EIN/TIN + First Name + Last Name search yields four results within data sources that contain SSN/EIN/TIN and/or Name information.

By expanding the match results, you can see that the Matched Criteria is only the SSN. If a data source contains SSN numbers, the match will display and ignore the name data entered.

Name matches are made to “Adam Boyer,” but only to Public data sources that do not contain SSN/EIN/TIN information (OFAC also does not contain SSN/EIN/TIN information, but in this example, the name did not match).

The reason “Adam Boyer” did not match to AIS and other data sources as it did with a First Name + Last Name search shown in the previous example above, is due to

the matching logic prioritizing SSN/EIN/TIN. If a data source containing SSN/EIN/TIN information does not match, it ignores the Name fields and will not match according to Name.

## Release Enhancements (cont.)

### Online Search: Search Outcome

**Description:** At the bottom of the match results page is the Search Outcome section that provides valuable information regarding the resolution of searches. This information helps to measure the effectiveness of the DNP Portal in identifying and preventing improper payments.

Search Outcome

Did this search prevent an improper payment?  
 Yes  No

Dollars

Frequency   
One-time  
Daily  
Monthly  
Annual  
Contract/Award Total  
Other

Payment Category   
Allotment  
Annuity  
Benefit  
Child Support  
Education  
Fee  
Insurance  
Miscellaneous  
Refund  
Salary  
Thrift  
Travel  
Vendor

Comment

[Accessibility](#) [Privacy Policy](#) [Data Quality](#)

SENSITIVE BUT UNCLASSIFIED An Official Website of the United States Government

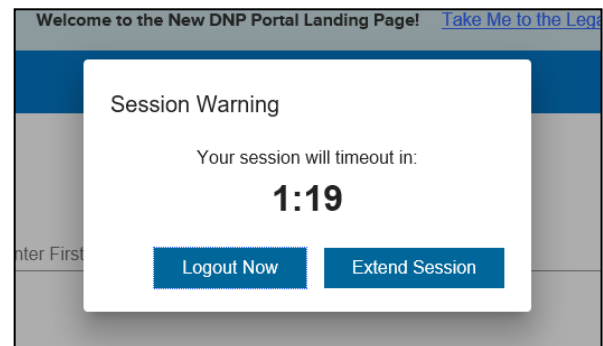
### Online Search: Newly Available Death Data Sources

**Description:** American InfoSource, Department of Defense, and Department of State Death Data are now available for use in Online Search. Users will need to enroll (not automatic access) to utilize these sources.

## Timeout: Session Warning

### Timeout Warning in Redesigned Portal Only

**Description:** If a user is inactive within the redesigned (new) Portal for 30 minutes, a Session Warning window appears with a countdown timer. If the user does not click **[Extend Session]** before the timer reaches zero, the user will automatically be logged out. This Session Warning does not appear in the legacy Portal.



### Timeout in Redesigned Portal while Legacy Portal is Active

**Description:** When a user is working within the legacy Portal but is inactive in the redesigned Portal for more than 30 minutes, the user will be timed out of both the redesigned and legacy Portals. As mentioned above, the user will not receive a Session Warning or an indication of being timed out while in the legacy Portal. Instead, when the user attempts another action after the timeout, the user will automatically be redirected to the log in screen. To avoid being timed out, close the redesigned Portal window after opening the legacy Portal, or visit the redesigned Portal periodically and perform an action to reset the 30-minute timer.

If you are timed out, close the browser session completely (not just the Portal window) and open a new browser session and follow the normal procedures to log in (see screenshot on next page).

## Timeout in Redesigned Portal while Legacy Portal is Active (cont.)

**Close the redesigned portal window to prevent being automatically logged out**

**Completely close the browser if you are logged out. To log in again, open a new browser session**

## Logoff from Legacy Portal Fails to Display Logoff in Redesigned Portal

**Description:** When a user logs off from the legacy Portal and returns to the redesigned Portal window, there is no indication they are logged off. If a user attempts an online search, it will appear as if the search is processing but will never complete (see screenshot).

When logging off from the legacy Portal, either click **[Logoff]** in the redesigned Portal or close the browser session completely (not just the Portal window).

Match Results	Search Date: 07/22/2019																					
<table border="1"> <tr> <td>SSN/EIN/TIN</td> <td>-</td> <td>DUNS Number</td> <td>-</td> <td>Matched</td> <td>Not Searched</td> <td>CAIVRS</td> </tr> <tr> <td>First Name</td> <td>Mickey</td> <td>Plus 4</td> <td>-</td> <td></td> <td></td> <td></td> </tr> <tr> <td>Last Name</td> <td>Mouse</td> <td>Business Name</td> <td>-</td> <td></td> <td></td> <td></td> </tr> </table>	SSN/EIN/TIN	-	DUNS Number	-	Matched	Not Searched	CAIVRS	First Name	Mickey	Plus 4	-				Last Name	Mouse	Business Name	-				
SSN/EIN/TIN	-	DUNS Number	-	Matched	Not Searched	CAIVRS																
First Name	Mickey	Plus 4	-																			
Last Name	Mouse	Business Name	-																			
AIS-OBIT - Loading...																						
AIS-PROB - Loading...																						
DBCK - Loading...																						
DMF - Loading...																						
DOD - Loading...																						
DOS - Loading...																						

## Future Updates

### Timeline for Functionalities Upgrade to Redesigned Portal

This diagram shows the timeline in which each of the functionalities will be upgraded to the redesigned site, with a completion date by September 2020.

