

**Voucher Correction Points of Contact(POC) List
November 2017**

With the decommissioning of CA\$HLINK II, corrections to vouchers are now made at the data source. To correct a voucher, please reach out to the appropriate point of contact listed in the chart below:

CL II Account Type	CIR Reporting Program/ Collection System	CIR Reporting Subprogram/ SubSystem	Point of Contact
BPD (SFD)	BPD	Schedule of Federal Debt	DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
BPD Admin	BPD	Admin	DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
CCC Admin	CCC Admin		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
CCC Debit	CCC Debit		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
CreditCard	Card Acquiring Service		Vantiv Federal Agency Support Line cardacquiringservice@fms.treas.gov (866) 914-0558
CreditCard	Pay.gov		Pay.gov Customer Support pay.gov.clev@clev.frb.org (800) 624-1373
Earnings	Deposit of Earnings		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
Fedtax II	EFTPS	Federal Agency Taxes	EFTPS Customer Service eftps_ach_ops@firstdata.com 1-866-684-6556
Fedwire	Credit Gateway	Fedwire	Credit Gateway Customer Care customer.care@usbank.com (877) 815-1206 or (314) 425-1841
FRB ACH	FRB ACH		PIR Agency Outreach PIR.Agency.Outreach@fms.treas.gov (816) 414-2340
FRB ASAP	ASAP		PIR Agency Outreach PIR.Agency.Outreach@fms.treas.gov (816) 414-2340
FRB Checks	TGA Networks	FRB TGA	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
FRB Checks	OTCnet	Bank Deposit	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920

FRB ECP	ECP		Customer Support fms.mca@citi.com (866) 855-5735
FRB EagleC	SVC	EagleCash	Eagle Cash Customer Service Center eagle@bos.frb.org (877) 973-8982
FRB ECP	ECP		Customer Support fms.mca@citi.com (866) 855-5735
FRB EFTPS	EFTPS		EFTPS Customer Service eftps_ach_ops@firstdata.com (866) 684-6556
FRB EZPay	SVC	EZpay	Ezpay Customer Service Center ezpay@bos.frb.org (877) 973-8982
FRB FTA	Credit Gateway		FTA Customer Service (800) 382-0045
FRB FS	Food Stamps		PIR Agency Outreach PIR.Agency.Outreach@fms.treas.gov (816) 414-2340
FRB ITS	ITS.gov		PIR Agency Outreach PIR.Agency.Outreach@fms.treas.gov (816) 414-2340
FRB Paygov	Pay.gov		Pay.gov Customer Support pay.gov.clev@clev.frb.org (800) 624-1373
FRB PCC	OTCnet	E-Check Deposit	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
FRB PCC	Debit Gateway-Agency Direct		OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
FRB PCC	PCC OTC		OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
FRB PCC	OTCnet	E-Check Deposit	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
FRB PMO	Postal Money Orders		PIR Agency Outreach PIR.Agency.Outreach@fms.treas.gov (816) 414-2340
FRB SpecI	Currency Bureaus		OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
FRBFedwire	Payment Fedwire		FRB Richmond CBAF – Central Business Application Function (800) 526-2046
GA	Govt Agency App		FRB Richmond CBAF – Central Business Application Function (800) 526-2046

GEARS	GEARS		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
IMF	IMF		FRB Richmond CBAF – Central Business Application Function (800) 526-2046
ITGA (D)	OTCnet	Bank Deposit	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
ITS Coll	ITS.gov Coll		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
LB General	GLN	Retail, Wholesale, CIS, Passport	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920
Misc Coll	Misc Collections		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
Misc Pymts	Misc Payments		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
Rich Corp	Rich Corp Acctg		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
StoredValu	SVC	Navy Cash	Navy Cash Customer Service Group NavyCash@ezpaymt.com (866) 362-8922
SWIFT	SWIFT		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
TARP Coll	TARP Collections		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
TCIS (EFT)	TCIS (EFT)		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
TCIS Auto	TCIS Auth Auto Debit		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
TCIS(DFAS)	TCIS (DFAS)		DVS CBAF CLEV.TCMS.DVS.CBAF@clev.frb.org 1-800-624-1373 option #4
TGA	OTCnet	Bank Deposit	OTCnet Customer Service FMS.OTCChannel@citi.com (866) 945-7920