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Fiscal Service
U.S. DEPARTMENT OF THE TREASURY

Card Acquiring Service (CAS) Reconciliation: iQ to CIR

Housekeeping

Guidelines of today's session

- This webinar has been **pre-recorded**
- To comply with the rules outlined by Treasury's Legislative and Public Affairs Division, no presenter(s) will disclose their identities.
- Please submit all questions to the CAS Outreach Mailbox
 - CardAcquiringService@fiscal.treasury.gov
 - Title SUBJECT LINE as: **CAS Reconciliation Question**
 - Please provide your name and agency in the body of the email.

Purpose: **Why are you here?**

Objectives:

- To educate agencies on reconciling card transactions from start to finish, while supplying tips, tricks and best practices for utilizing the iQ portal designed by Worldpay from FIS and Treasury's' Collections Information Repository (CIR).

How:

- Supplying agencies with a high-level synopsis of the Card Acquiring Service (CAS) policies and procedures, outlined in the Treasury Financial Manual (7000) Volume 1, Part 5: Credit and Debit Transactions
- Define iQ and CIR
- Help our participants with understanding the crosswalk of terminology between reporting systems
- Delivering a simulated demonstration of iQ and CIR.



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Reconciliation

Policies: **CAS governing policies**

What is the Treasury Financial Manual (TFM)?

- The TFM is the Department of the Treasury's (Treasury's) official publication of policies, procedures, and instructions concerning financial management in the Federal Government.

What are the CAS Card Rules?

- The card rules apply to federal agencies that are collecting or intend to collect obligations via credit or debit card. In addition to these requirements, an agency also must comply with and be bound by the rules and regulations governing all debit and credit card transactions accepted by the agency (collectively, the Network Rules), any of which may be altered or amended periodically and without notice.

Policies: **TFM Guidance on Reconciliation**

- **Reconciliation (*referenced*)**
 - **Section 7020: Application**
 - The Financial Agent assigns an account number to each new account that an agency establishes. An agency must designate on its application a point of contact for each account. This point of contact is responsible for ensuring that proper *reconciliation* of Card activity occurs at the organization.
 - **Section 7070: Training of Key Personnel**
 - The Financial Agent offers training on its reporting tool, including such topics as reconciliation, reporting, and chargebacks.

Reporting System: **What is iQ?**

- iQ is a one-stop reporting tool that houses all cardholder information for credit/debit transactions, and other relevant financial analytics and business intelligence.



Access clear, detailed, and up-to-date sales performance figures for each line of business.



Configure and customize data viewing and delivery options so the focus is on what's most important.



Drill down into financial, operations, and chargeback management data to measure performance.

Reporting Systems: **What is CIR?**

- The Collections Information Repository (CIR), is a Fiscal Service-wide transaction broker, data warehouse, and reporting solution. CIR is:



A collections reporting tool used for Federal Program Agencies to manage revenue



The primary mechanism for collections data reporting, containing detailed and summarized records of all revenue collections transactions processed by Fiscal Service



A system where data is standardized and optimized for reporting and for business analytics



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Card Simulated Demonstration

Demonstration: Card-Present Use Case

- Department of the ABC (Sesame City) submitted an email to CAS team on March 9, 2018, indicating they were experiencing issues with reconciling their end- of-day balance for January 7, 2018. The issue that has been identified is that the organization's end-of-day receipts are not matching the Card Detailed Report, located within the Collections Information Repository. CAS must assist the agency with addressing these issues within 24 hrs. of being notified of the challenge.
- **Department of the ABC – Sesame City**
 - **ALC:** 11111111
 - **Chain:** 0F000B
 - **Division:** 001
 - **Merchant ID:** 4445020000001
 - **Transaction Date & Time:** January 6, 2018 @ 11:38PM
 - **Transaction Amount:** \$51.35

Demonstration: Card Transaction Artifacts

1. Customer Transaction Receipt - View Receipt for the MID, Date, Time, Card #, and Transaction Amount
2. Agency Terminal Summary Report
3. Credit Card Daily Transaction Report
4. CIR Card Detail Report

DEPT. OF THE ABC (SESAME CITY)
0000 SESAME BEACH BLVD
SESAME CITY, PA 23452
(000) 200-2000

SALE

MID: 0000000000001 REF#: 00000001
TID: 028 RRN: 100000000
BATCH# 006001 23:38:47
01/06/18
APPR CODE: 073125
VISA CHIP
*****8744 **/**

AMOUNT \$51.35

APPROVED
x *CARLOS VELASCO*
VELASCO/CARLOS

VISA CREDIT
AID: A0000000031010
TVR: 00 80 00 80 00
TSE: F8 00

I AGREE TO PAY ABOVE TOTAL AMOUNT
IN ACCORDANCE WITH CARD ISSUER'S
AGREEMENT
(MERCHANT AGREEMENT IF CREDIT VOUCHER)
RETAIN THIS COPY FOR STATEMENT
VERIFICATION

MERCHANT COPY

DEPT. OF THE ABC (SESAME CITY)
0000 SESAME BEACH BLVD
01/07/18 00:01
TID: 028 BATCH# 006001
MID: 0000000000001

SETTLEMENT SUCCESSFUL
00 ACCEPTED
HOST TOTALS
BALANCE

Sales	1	\$51.35
Returns	0	\$0.00

**Summary Report
SETTLEMENT RPT**

VISA		
Sales	1	\$51.35
Tax		\$0.00
Returns	0	\$0.00
Voids	0	\$0.00
Total	1	\$51.35

GRAND TOTAL

Sales	1	\$51.35
Tax		\$0.00
Returns	0	\$0.00
Voids	0	\$0.00
Grand Total	1	\$51.35

END OF REPORT

DEPT. OF THE ABC (SESAME CITY)
0000 SESAME BEACH BLVD
01/07/18 00:01
TID: 028 BATCH# 006001
MID: 0000000000001
BANK ID: 1111

**GIFT CARD
GIFT TOTALS**

Activation	0	\$0.00
Redemption	0	\$0.00
Refund	0	\$0.00
Reload	0	\$0.00
Zero Card	0	\$0.00

END OF REPORT

Card Transaction Artifacts (cont.)

1. Customer Transaction Receipt
2. Agency Terminal Summary Report
3. **Credit Card Daily Transaction Report - # of Transactions = 105**
4. **CIR Card Detail Report - # of Transactions = 104**

CREDIT CARD DAILY TRANSACTION REPORT

DATE	NUMBER OF TRANSACTION	TOTAL SALES CREDIT CARD REGISTER READING	VISA	MASTER CARD	AMEX	DS	DEBIT	VOUCHER DATE	VOUCHER NUMBER	TOTAL DEPOSIT TICKET FOR CREDIT CARD (CIR)	OFFSET
1-Jan-18	HOLIDAY										
2-Jan-18	110	\$ 6,231.20	96	13	1	0	0	3-Jan-18	448316	\$ 6,231.20	
3-Jan-18	97	\$ 3,655.25	83	9	4	1	0	4-Jan-18	448624	\$ 3,655.25	
4-Jan-18	101	\$ 5,328.20	87	11	2	1	0	5-Jan-18	448935	\$ 5,328.20	
5-Jan-18	159	\$ 6,890.00	138	19	2	0	0	8-Jan-18	449221	\$ 6,996.55	\$ 106.55
6-Jan-18	142	\$ 5,998.30	119	16	4	3	0	8-Jan-18	449496	\$ 5,883.05	\$ (115.25)
7-Jan-18	105	\$ 4,106.55	88	12	4	1	0	8-Jan-18	449614	\$ 4,055.20	\$ (51.35)
8-Jan-18	102	\$ 3,814.60	88	12	2	0	0	9-Jan-18	449760	\$ 3,814.60	
9-Jan-18	209	\$ 5,139.30	191	15	3	0	0	10-Jan-18	450085	\$ 5,139.30	
10-Jan-18	103	\$ 3,247.75	87	10	6	0	0	11-Jan-18	450412	\$ 3,247.75	
11-Jan-18	104	\$ 4,252.75	93	9	2	0	0	12-Jan-18	450740	\$ 4,252.75	
12-Jan-18	183	\$ 8,530.00	161	16	5	0	1	16-Jan-18	451057	\$ 8,589.25	\$ 59.25
13-Jan-18	136	\$ 6,422.70	120	12	3	1	0	16-Jan-18	451343	\$ 6,363.45	\$ (59.25)
14-Jan-18	INVENTORY										
TOTAL	1551	\$ 63,616.60	1351	154	38	7	1	TOTAL		\$ 63,556.55	

SETTLEMENT REPORT TOTAL \$ 63,616.60
VARIANCE \$ (60.05)

Generated: Mar 6, 2018 1:50:23 AM

Collections Information Repository (CIR)
Voucher Detail Report

Deposit Information
 Voucher Number: 449614
 Deposit Date: 01/08/2018
 Credit Ind: Y
 Voucher ALC: 11111111
 Financial Transaction Count: 104
 Corrective Type: Original

Agency Information
 Agency Account Identifier: OF000B
 Cash Flow ID: Unknown
 Cash Flow Name: Unknown
 Agency Comments: OF548001

Bank Information
 Commercial Indicator: Y
 Financial Institution Name: COMERICA BANK
 Federal Account Key Code:
 FRB Office Code:
 Non-Treasury Collection Code:

STP Information
 Reporter Identifier: Entry User Name: Entry User Date/Time: 01/08/2018 04:07

Reported Classification(s)

Key Name	Key Value	Tax Class Code	SP	ATA	Agency ID	BPOA	EPDA	Avail Type	Main	Sub	BETC	Ord Ind	Classification Total Amt
Merchant ID	44450200 00001												\$4,055.20

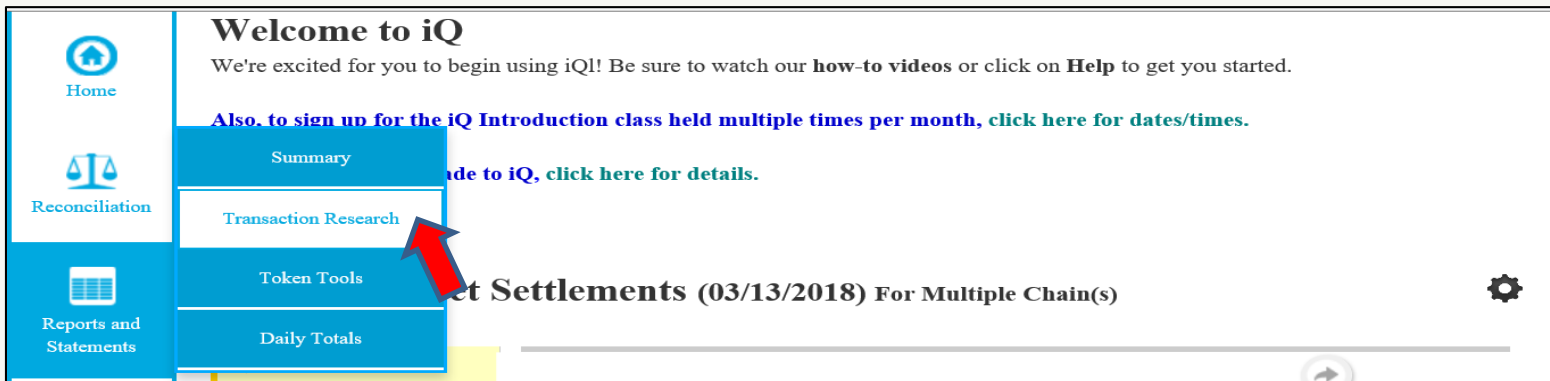
\$4,055.20

iQ: Transaction Research Function

- Step 1: Log into [iQ](#)



- Step 2: Research Transaction Approval - Go to the left side menu on the Home page and click on Reconciliation > Transaction Research



iQ: Transaction Research Function

- Step 3: Populate prompts to retrieve transaction(s).
 - Hierarchy Level: CHAIN
 - Enter a value or click + to lookup: CHAIN VALUE (0F584B)
 - Select Transaction Date Range: 1/6/2018 to 1/8/2018
 - Enter Transaction Amount - \$51.35
 - CLICK SEARCH

The screenshot displays the 'Transaction Research' web interface. A blue sidebar on the left contains navigation links: Home, Reconciliation, Reports and Statements, Self Service, and Disputes. The main content area has a top navigation bar with 'Summary', 'Transaction Research', 'Token Tools', and 'Daily Totals'. Below this is a 'Transaction Research' header. The form includes several sections: 'Hierarchy Level' (set to 'Chain'), 'Enter a value or click + to look up' (set to '0F00B'), 'Date Type' (set to 'Transaction Date'), 'From Date' (set to '01/06/2018'), and 'To Date' (set to '01/08/2018'). The 'Additional Criteria' section has radio buttons for 'Card Number' (selected) and 'Token'. Below this are fields for 'Full Card/Last 4 Digits/First 6 & Last 4 Digits', 'Tran ID', and 'Customer Field 1'. The 'Payment Type' is set to 'All Payment Types', 'Card Network' to 'All Networks', and 'Transaction Type' to 'All Transaction Types'. The 'Transaction Amount' is set to 'From \$ 51.35 To \$ 51.35'. There are also 'From Time' and 'To Time' fields. At the bottom right, a 'SEARCH' button is highlighted with a red box and a red arrow.

iQ: Transaction Research Function

- Step 4: Review Transaction Details
 - Transaction Initiation Time and Date
 - First 6/Last 4 of Card Number
 - Transaction Amount - \$51.35
 - Response Code

Authorization Details

2 Results [More Tips](#) | [Show or Hide Columns](#) Save View

Transaction Date/Time	Card Type	Card Account Number	Auth Code	Auth Amount	Response/Denk Code	Store Number	Merchant Number	Merchant Name	Entry Mode	Chain Code
01/06/2018 23:38:46	VISA	403216xxxxxx874	073125	\$51.35	AA - APPROVAL	000000001	4445020000001	DEPT. OF ABC SESAME CITY	05 - INTEGRATED CIRCUIT CARD READ - CVV DATA RELIABLE	0F000B
01/06/2018 07:01:33	VISA	400022xxxxxx913	570228	\$51.35	AA - APPROVAL	000000001	4445020000001	DEPT. OF ABC SESAME CITY	05 - INTEGRATED CIRCUIT CARD READ - CVV DATA RELIABLE	0F000B

Results 1 - 2 of 2 | Page 1 of 1 | Go to page GO | 25 rows per page

- Step 5: Log Out of iQ – Click the “green” person silhouette in the top right corner of webpage > Sign Out



iQ: Standard Reports Overview

- **US Treasury Reports**

- **MD-410:** Credit Card Processing Detail Report - Daily report that provides a detailed listing of credit card chargebacks and credit miscellaneous adjustments broken out by division and store number. The report also provides chargeback count and amount totals at the division and chain levels.
- **MD-493:** Summary of CA\$HLINK File Data by CHAIN/DIV/MERCHANT – Report that provides summary level data broken out by Chain, Division and Merchant ID. The report generated provides data captured within the file sent to Treasury's Collections Information Repository (CIR).

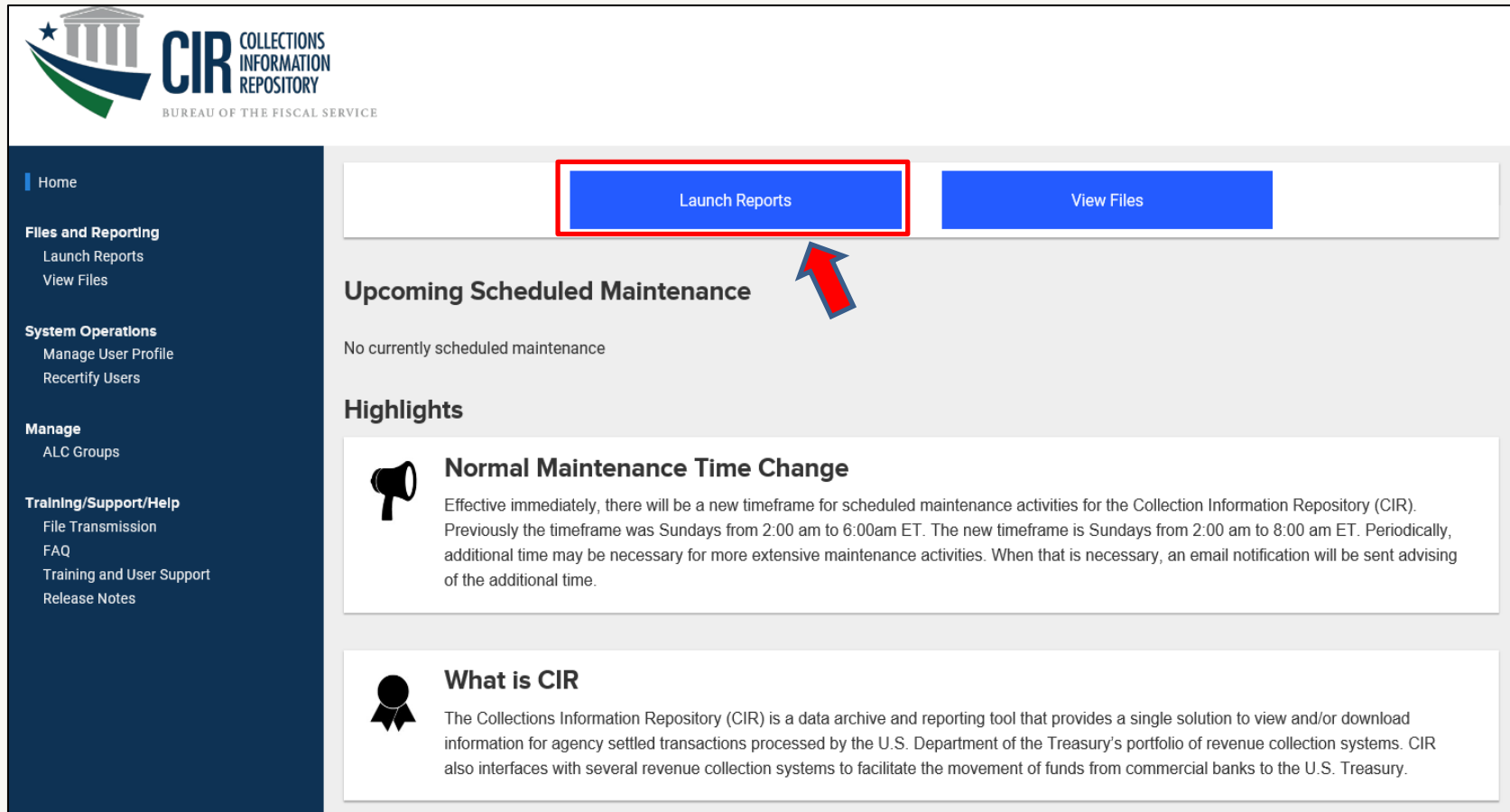
CIR: Application Log-in

- Step 1: Log into the Collections Information Repository ([CIR](#))
 - Click LOGIN
 - Select PKI Certificate
 - Enter Single Sign-On PIN

The screenshot shows the CIR website interface. In the top right corner, a blue 'Login' button is highlighted with a red box, and a red arrow points to it. The main content area is titled 'Highlights' and contains two sections: 'Normal Maintenance Time Change' and 'What is CIR'. The 'Normal Maintenance Time Change' section includes a megaphone icon and text stating that there will be a new timeframe for scheduled maintenance activities for the Collection Information Repository (CIR). The 'What is CIR' section includes a person icon and text explaining that the CIR is a data archive and reporting tool that provides a single solution to view and/or download information for agency settled transactions processed by the U.S. Department of the Treasury's portfolio of revenue collection systems. A blue link 'View Archived Highlights >' is located at the bottom right of the highlights section.

CIR: Application Homepage

- Step 2: Generate CIR Reports - Click LAUNCH REPORTS on the Menu bar



The screenshot displays the CIR (Collections Information Repository) application homepage. The header features the CIR logo and the text "COLLECTIONS INFORMATION REPOSITORY" and "BUREAU OF THE FISCAL SERVICE". The left sidebar contains a navigation menu with sections: Home, Files and Reporting (Launch Reports, View Files), System Operations (Manage User Profile, Recertify Users), Manage (ALC Groups), and Training/Support/Help (File Transmission, FAQ, Training and User Support, Release Notes). The main content area has a top navigation bar with "Launch Reports" and "View Files" buttons. The "Launch Reports" button is highlighted with a red box, and a red arrow points to it from below. Below the navigation bar, the page shows "Upcoming Scheduled Maintenance" (No currently scheduled maintenance) and a "Highlights" section. The first highlight is "Normal Maintenance Time Change", which states that the maintenance timeframe for the CIR will change from 2:00 am to 6:00 am ET to 2:00 am to 8:00 am ET on Sundays. The second highlight is "What is CIR", which describes the repository as a data archive and reporting tool for agency settled transactions.

CIR: Reports Homepage

- Step 3: Reports Home Page - Click DOCUMENTS which will direct you to the CIR Reports Folder.

Welcome: test00 | Applications ▾ Preferences Help menu ▾ | Log off

Home Documents

My Recently Saved Documents

*** CIR Message ***

CIR Release 3.29.2

- In support of the deactivation of the FRB CASH-LINK Reconciliation Data File, the FRB CASH-LINK Reconciliation Report for STP Transactions and the FRB CASH-LINK Reconciliation Report for FRB Transactions will no longer provide matching statuses and therefore have been removed from the STP Reports folder.
- The TGA Daily Out of Balance reports will continue to be available in the STP Reports folder to support reviewing out of balance differences at the RTN level.

My Applications

My Recently Run Documents

0 unread messages in My Inbox

CIR: Standard Reports Overview

- **Agency Reports**

- **Voucher Reports:** These reports provide users with a list of vouchers matching the selected search criteria.
 - Reporting Program/Subprogram = Card Acquiring Service
 - Agency Location Code (ALC) = 11111111
 - Agency Account ID = Data field for Chain/Division (No Spaces)
 - E.g. 0F000B001
 - Comerica Collections Account Number (CAN) = (010121)
- **Financial Transaction Reports:** The Financial Transaction Summary Report provides the user a list of financial transactions matching the selected search criteria including non-financial transactions that are not associated with a voucher.
 - Same search criteria as Voucher Reports
 - Initial Location = Merchant ID Number
 - E.g. 4445020000001

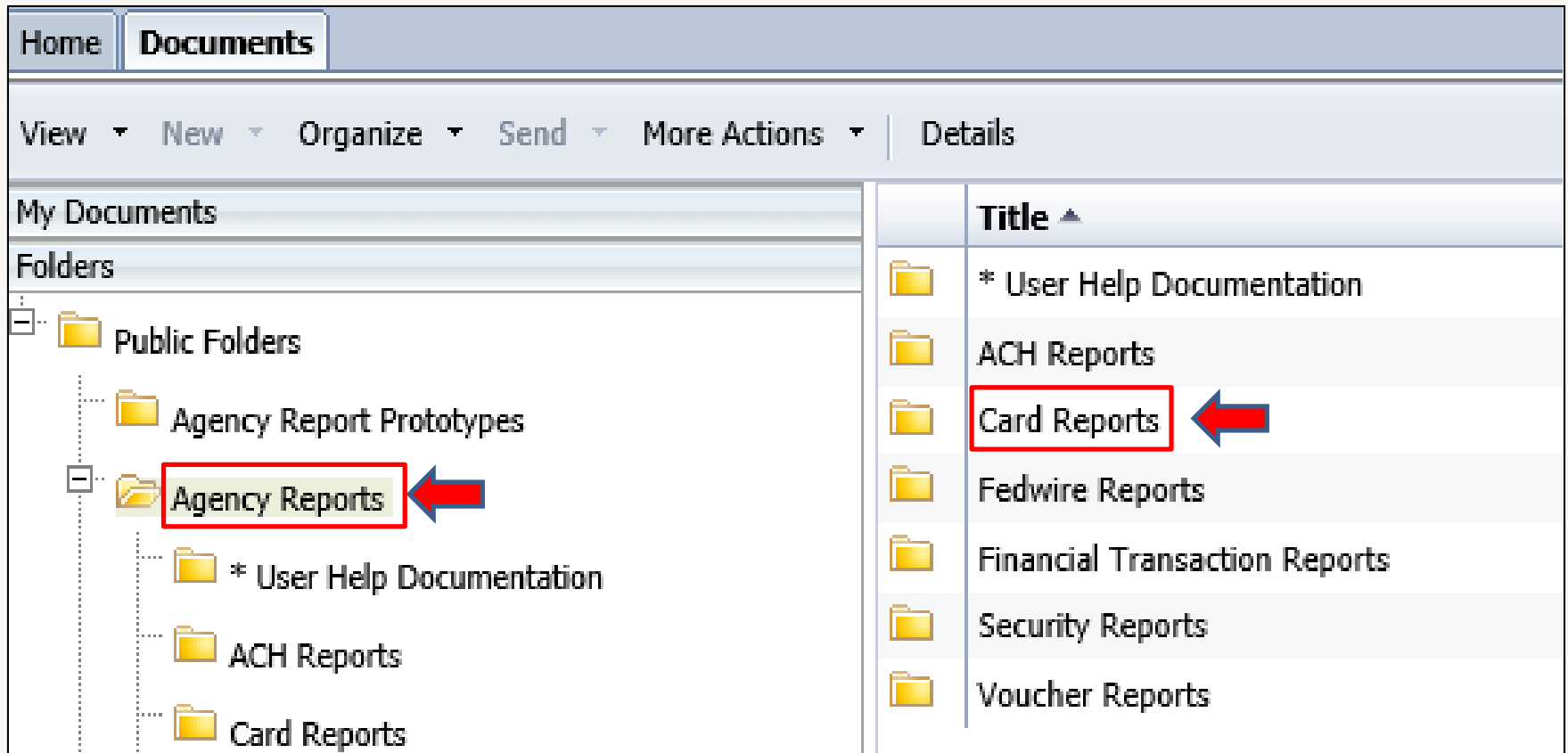
CIR: Standard Reports Overview

- **Agency Reports**

- **Card Reports:** These reports provide the user with a list of card transactions matching the selected criteria.
 - Reporting Program/Subprogram = Card Acquiring Service
 - Agency Location Code (ALC) = 11111111
 - Merchant ID = 4445020000001
 - Chain and Division (No Spaces)
 - E.g. 0F000B001
 - Partial Card Number (% Wildcard) – Last 4 of the card number
 - E.g. %8744



CIR: Public Reports Folder

- Step 4: Reports Folder - Click AGENCY REPORTS
- Step 5: Reports Folder – Click CARD REPORTS



CIR: Card Summary Report Prompts

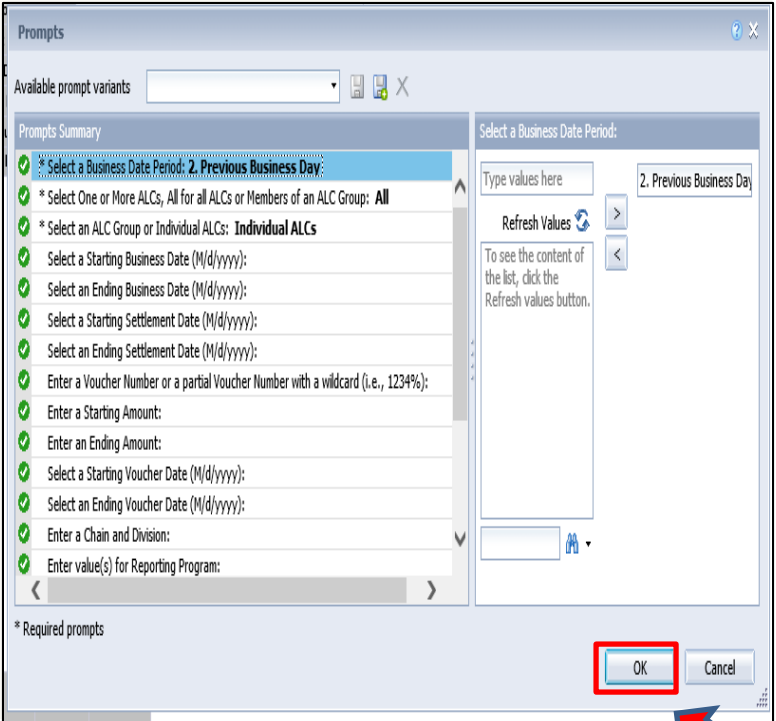
- Step 6: Report Prompts Screen - Click CARD SUMMARY REPORT to open reporting prompts

	Title ^	Type	Created By	Created On
	Card Download Report	Web Intelligence	Administrator	Apr 12, 2016 1:34 PM
	Card Summary Report	Web Intelligence	Administrator	Jun 14, 2016 6:45 PM



- Step 7: Populate Prompts
 - Business Date: Select Business Date Range
 - ALC: 11111111
 - Start/End Business Date: 1/6/2018 – 1/8/2018
 - Amount: 51.35
 - MID: 4445020000001
 - Partial Card Number: %8744

- Step 8: Generate Report – Click OK



Prompts

Available prompt variants

Prompts Summary

- * Select a Business Date Period: **2. Previous Business Day**
- * Select One or More ALCs, All for all ALCs or Members of an ALC Group: **All**
- * Select an ALC Group or Individual ALCs: **Individual ALCs**
- Select a Starting Business Date (M/d/yyyy):
- Select an Ending Business Date (M/d/yyyy):
- Select a Starting Settlement Date (M/d/yyyy):
- Select an Ending Settlement Date (M/d/yyyy):
- Enter a Voucher Number or a partial Voucher Number with a wildcard (i.e., 1234%):
- Enter a Starting Amount:
- Enter an Ending Amount:
- Select a Starting Voucher Date (M/d/yyyy):
- Select an Ending Voucher Date (M/d/yyyy):
- Enter a Chain and Division:
- Enter value(s) for Reporting Program:

Select a Business Date Period:

Type values here

2. Previous Business Day

Refresh Values

To see the content of the list, click the Refresh values button.

* Required prompts

OK Cancel



CIR: Card Summary Report

- Step 9: Card Summary Report - Click the hyperlinked SOURCE FINANCIAL TRANSACTION ID to see card details

Generated: Mar 15, 2018 1:21:25 PM

Collections Information Repository (CIR) Card Summary Report

Search Criteria

ALC:	11111111
Amount:	Between \$51.35 and \$51.35
Business Date Period:	7. Select Business Date Range
Chain Division:	
Financial Transaction Type:	
Payment Type:	
Voucher Date:	
Cash Flow ID:	

ALC Group:	Individual ALCs
Business Date:	Between 01/06/2018 and 01/08/2018
Card Number:	%8744
Credit Ind:	
Merchant ID:	4445020000001
Settlement Date:	
Voucher Number:	
Reporting Program:	

Sort Order
ALC, Voucher Number, Merchant ID, Business Date

Report Summary

Payment Type	Total Credit Amount	Total Debit Amount	Total Net Amount	Total Credit Count	Total Debit Count	Total Count of Transactions
CRT	\$51.35	\$0.00	\$51.35	1	0	1
Grand Total	\$51.35	\$0.00	\$51.35	1	0	1

Voucher

Voucher Number	Voucher Date	Deposit Date	Voucher Type	ALC	Number of Card Transactions	Credit Ind	Voucher Amount
449496	1/8/18	01/08/2018	215	11111111	139	Y	\$5883.05

Card Transactions

Source Financial Transaction ID	Cash Flow ID	Chain Division	Merchant ID	Merchant Store Number	Settlement Date	Financial Transaction Type	Payment Type	Payment Method	Credit Ind	Reporting Program	Financial Transaction Amount
24240988006300495748300	Unknown	0F000B001	4445020000001	000000001	01/08/2018	Collection	CRT Card	Credit	Y	Card Acquiring Service	\$51.35

[Card Summary Report](#)

CIR: Card Detail Report

- Step 10: Card Detail Report – View report to verify transaction

Generated: Mar 15, 2018 1:31:58 PM

Collections Information Repository (CIR) Card Detail Report

Voucher Details

Voucher Number	Voucher Date	Deposit Date	Voucher Type	ALC	Number of Card Transactions	Credit Ind	Voucher Amount
449496	01/08/2018	01/08/2018	215	11111111	139	Y	\$5,883.05

Detailed Data for Transaction 24240988006300495748300

Card Holder Data

Card Holder Name	Card Number	Address Line 1	City	State	Postal Code
	403218XXXXXX8744				

Card Details

Account Type	Card Product Type	Card Bank Name	Card Expiration Date	Card Network Type	Card Product Code
Individual	C		0720	VISA	A

Card Details

Chain Division	ALC	CAN	Payment Type	Business Date	Settlement Date	Draft Locator Number/Transaction Sequence Number	Financial Transaction Type
0F0008001	11111111	010121	CRT	01/08/2018	01/08/2018	000632	Collection

Card Details

Credit Ind	Financial Transaction Amount	Channel Type	Recurring Ind	Financial Transaction Reference ID	Transaction Date	Transaction Time	Time Zone
Y	\$51.35	Unknown	N	000632	01/08/2018	11:38:46 PM	EDT

Merchant Data

Merchant Name	Address Line 1	City	State	Postal Code	Merchant ID
DEPT. OF THE ABC (SESAME CITY) SESAME BEACH VA	0000 SESAME BEACH BLVD	SESAME BEACH	PA	234525724	4445020000001

Merchant Data

Terminal Number	Store Person ID	Merchant Store Number	Merchant Number	Merchant Category Code	Register Number
000025515882028	000000002	000000001	4445020000001	9399	1

Credit Transaction Details

Authorization Characteristics Ind	Authorization Code	Authorization Source	AVS Response Code	Network Response Fields	Chargeback Record Number	Client Batch Number	Point of Sale Entry Mode	Cash Back Amount
E	073125	5		00		6001	05	

Credit Transaction Details

Surcharge/Interchange Adjustment Reason Code	Surcharge/Interchange Adjustment Amount	Original Interchange Ind	Interchange Amount	Interchange Code	Credit Card Response Code	Reason Code	Card Holder Activated Terminal Indicators
	\$0.11	19	\$0.90	000704253			

Reported Classification(s)

Key Class Name	Key Class Value	Tax Class Code	Credit Ind	Classification Total Amount
Merchant ID	4445020000001		Y	\$51.35

Card Detail Report

Use Case Recap: **What happened**

DEPT. OF THE ABC (SESAME CITY)
0000 SESAME BEACH BLVD
SESAME CITY, PA 23452
(000) 200-2000

SALE

MID: 000000000001 REF#: 00000001
TID: 028 RRN: 100000000
BATCH# 006001 **23:38:47** ←

APPR CODE: 073125 CHIP
VISA **/**

*****8744

AMOUNT **\$51.35**

- The card transaction was initiated on 01/06/2018 at 23:38 (11:39 PM EST).

DEPT. OF THE ABC (SESAME CITY)
0000 SESAME BEACH BLVD

01/07/18 **00:01** ←

TID: 028 BATCH# 0001

MID: 000000000001

SETTLEMENT SUCCESSFUL
00 ACCEPTED
HOST TOTALS
BALANCE

Sales	1	\$51.35
Returns	0	\$0.00

**Summary Report
SETTLEMENT RPT**

VISA		
Sales	1	\$51.35
Tax		\$0.00
Returns	0	\$0.00
Voids	0	\$0.00
Total	1	\$51.35
GRAND TOTAL		
Sales	1	\$51.35
Tax		\$0.00
Returns	0	\$0.00
Voids	0	\$0.00
Grand Total	1	\$51.35

END OF REPORT

- The standalone terminal was batched out at 01/07/2018 at 00:01 (12:01 AM EST).

Webinar Recap: **What have you learned?**

Educate

Delivered understanding of TFM, Chapter 7000

Provided informational overview of CIR and iQ



Understand

Taught how to utilize reporting applications for daily, monthly, or annual reconciliation processes.



Apply

Complete CAS Application to establish or add to a card servicing account.

Apply for an account with CIR and iQ



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Next Steps

Next Steps - **What's up next?**

1

We are asking participants to refresh themselves with the TFM, <https://tfm.fiscal.treasury.gov/v1/p5/c700.html>

2

Complete the post-webinar survey on CAS website

3

Submit questions to the CAS Outreach Mailbox
(CardAcquiringService@fiscal.treasury.gov)

Upcoming Webinars: **Save the Date**





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QUESTIONS?

Submit questions via the CAS Outreach Mailbox
CardAcquiringService@fiscal.treasury.gov

Contact Information



CAS Agency Outreach Mailbox

CardAcquiringService@fiscal.treasury.gov

ARM Mailbox

ARM@fiscal.treasury.gov

For More Information

CAS Online: www.fiscal.treasury.gov/cas



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APPENDIX

Appendix A - **Glossary**

ALC – Agency Location Code

ARM – Agency Relationship Management

CAS – Card Acquiring Service

CASA – Card Acquiring Service Application

CIR – Collections Information Repository

MID – Merchant Identification Number

TFM – Treasury Financial Manual

SSD – Settlement Services Division