CAS Security Posture and Compliance Frequently Asked Questions (FAQs)

1. What is a Security Posture?
   a. **A Security Posture is an organization's overall security plan that involves the approach to the business in terms of security, from planning to implementation. It is comprised of technical and non-technical procedures, policies, and controls, that protect the organization from both internal and external threats.**

2. What is Payment Card Industry Data Security Standards (PCI-DSS)?
   a. **PCI -DSS is an information security standard for organizations that handle branded credit cards from the major card schemes. The PCI Standard is mandated by the card brands but administered by the Payment Card Industry Security Standards Council. The standard was created to increase controls around cardholder data to reduce credit card fraud.**

3. Are all agencies required to comply with PCI DSS?
   a. **Yes, PCI DSS requirements apply to all organizations, systems, networks and applications that process, store, or transmit at least the cardholder number.**

4. Is there a difference between PCI Validation and PCI Compliance?
   a. **Yes, PCI Validation is a snapshot of a compliance status.**
      i. **PCI Validation entails providing a quarterly submission of External Network Vulnerability scans, along with the completion of a Self-Assessment Questionnaire (SAQ) or On-site Audit (*depending on Merchant level*) in order to "validate" an organization compliant with PCI DS requirements.**
      ii. **PCI Compliance are the ongoing security controls and procedures that help to protect your organization on a 24/7 basis.**

5. How do I know my Merchant Level?
   a. **An organizations Merchant Level is contingent upon the processing amount of *Visa and MasterCard* transactions per year.**
      i. **Level 1 - Any merchant processing 6 million or more regardless of acceptance channel.**
      ii. **Level 2 - Any merchant, regardless of acceptance channel, processing 1-6 million.**
      iii. **Level 3 - Any merchant processing 20,000 to 1 million e-commerce.**
      iv. **Level 4 - All other merchants, regardless of acceptance channel**

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Frequently Asked Questions (FAQs) cont.

6. How do I know which Self-Assessment Questionnaire to complete?
   a. **The Self-Assessment Questionnaire will differ per your agency's Merchant Level and card acceptance point (e.g. Standalone Terminal, Pay.gov or Third-Party Provider/Value Added Reseller). Contact the Worldpay Treasury Support Help Desk at RMTreasury@fisglobal.com for additional support.**

7. What is *PCI Assist* and *Trustwave* and how can it help with compliance validation?
   a. ***PCI Assist* is a set of data security tools targeted to Level 4 Merchants. *Trustwave* is a leading provider of PCI DSS compliance and cybersecurity services. *PCI Assist* is accessed through the *Trustwave* portal.**

8. How do I enroll in *Trustwave*?
   a. **Contact the Worldpay Treasury Support Help Desk at RMTreasury@fisglobal.com. Provide the below information to get started with the enrollment process:**
      i. **Company Name**
      ii. **Chain Legal Name**
      iii. **One Merchant ID number**